Prison Rape Elimination Act (PREA) Audit Report Community Confinement Facilities				
□ Interim	🛛 Final			
Date of Report	23 January 2020			
Auditor Information				
Name: Marc Coudriet #4770	Email: marc@preaaudit	ting.com		
Company Name: PREA Auditors of America				
Mailing Address: 14506 Lakeside View Way	City, State, Zip: Cypress, Texas 77429			
Telephone: 713-818-9098	Date of Facility Visit: 21-22 January 2020			
Agency Information				
Name of Agency: Governing Authority or Parent Age		Agency (If Applicable):		
Arizona Department of Corrections	N/A			
Physical Address:1601 W. Jefferson StreetCity, State, Zip:Phoenix, AZ 85007		AZ 85007		
Mailing Address: Same as Above	City, State, Zip: Same as	Above		
The Agency Is:	Private for Profit	Private not for Profit		
Municipal     County	State	Federal		
Agency Website with PREA Information: https://corrections.az.gov/reports-documents/reports		ents/reports		
Agency Chief Executive Officer				
Name: David Shinn	Name: David Shinn			
Email: dshinn@azadc.gov Telephone: 602-542-5225		25		
Agency-Wide PREA Coordinator				
Name: Matt Taylor				
Email: mtaylor@azadc.gov Telephone: 602-771-5935		35		
PREA Coordinator Reports to:       Number of Compliance Managers who report Coordinator:         Sean Malone, Deputy Inspector General       19		ers who report to the PREA		

Facility Information					
Name of Facility: Maricopa Reentry Center (MRC)					
Physical Address: 24601 N. 2	hysical Address: 24601 N. 29th Avenue City, State, Zip: Phoenix, AZ 85027		)27		
Mailing Address (if different from Same as Above	Mailing Address (if different from above):       City, State, Zip:       Same as Above				
The Facility Is:	Military			Private for Profit	Private not for Profit
Municipal	County		$\boxtimes$	State	Federal
Facility Website with PREA Info	rmation: https://coi	rrections	s.az.g	ov/reports-documer	nts/reports
Has the facility been accredited	within the past 3 years	? 🛛 Ye	s 🗵	] No	
If the facility has been accredite the facility has not been accredi			he acc	rediting organization(s) ·	- select all that apply (N/A if
Other (please name or describ	e: Click or tap here to	enter text	t.		
🖾 N/A					
If the facility has completed any internal or external audits other than those that resulted in accreditation, please describe: Agency conducts internal audits on their facilities statewide.			editation, please describe:		
Deputy Warden					
Name: John Zimmerman					
Email: jzimmerman@aza	adc.gov	Teleph	one:	623-474-1501	
Facility PREA Compliance Manager					
Name: John Zimmerman	l				
Email: jzimmerman@aza	adc.gov	Teleph	one:	623-474-1501	
Facility Health Service Administrator 🖾 N/A					
Name: Click or tap here to e	nter text.				
Email: Click or tap here to e	nter text.	Teleph	one:	Click or tap here to er	nter text.

Facility Characteristics			
Designated Facility Capacity:	100		
Current Population of Facility:	57	57	
Average daily population for the past 12 months:	63	63	
Has the facility been over capacity at any point in the past 12 months?	Yes XNO		
Which population(s) does the facility hold?	Females     Males	Both Females and Males	
Age range of population:	18-59		
Average length of stay or time under supervision	2-5 Days (Under Sanction) / 21 Days (MEP) / 3-4 Months. (ITH)		
Facility security levels/resident custody levels	Minimum, Medium, Close	)	
Number of residents admitted to facility during the pas	at 12 months	1238	
Number of residents admitted to facility during the past 12 months whose length of stay in the facility was for 72 <i>hours or more</i> :		145	
Number of residents admitted to facility during the pas stay in the facility was for <i>30 days or more:</i>	t 12 months whose length of	916	
Does the audited facility hold residents for one or more other agencies (e.g. a State correctional agency, U.S. Marshals Service, Bureau of Prisons, U.S. Immigration and Customs Enforcement)?		🗆 Yes 🛛 No	
	Federal Bureau of Prisons		
	U.S. Marshals Service		
	U.S. Immigration and Customs	s Enforcement	
	Bureau of Indian Affairs		
	U.S. Military branch		
Select all other agencies for which the audited facility holds residents: Select all that apply (N/A if	State or Territorial correctional agency		
the audited facility does not hold residents for any other agency or agencies):	County correctional or detention agency		
	Judicial district correctional or detention facility		
	City or municipal correctional or detention facility (e.g. police lockup or city jail)		
	Private corrections or detention provider		
	Other - please name or describe: Click or tap here to enter text.		
Number of staff currently employed by the facility who may have contact with     14			
residents:		44	
Number of staff hired by the facility during the past 12 months who may have contact with residents:		7	

	1 1	
Number of contracts in the past 12 months for services with contractors who may have contact with residents:	1	
Number of individual contractors who have contact with residents, currently authorized to enter the facility:	3	
Number of volunteers who have contact with residents, currently authorized to enter the facility:	12	
Physical Plant		
Number of buildings:		
Auditors should count all buildings that are part of the facility, whether residents are formally allowed to enter them or not. In situations where temporary structures have been erected (e.g., tents) the auditor should use their discretion to determine whether to include the structure in the overall count of buildings. As a general rule, if a temporary structure is regularly or routinely used to hold or house residents, or if the temporary structure is used to house or support operational functions for more than a short period of time (e.g., an emergency situation), it should be included in the overall count of buildings.	9	
Number of resident housing units:		
Enter 0 if the facility does not have discrete housing units. DOJ PREA Working Group FAQ on the definition of a housing unit: How is a "housing unit" defined for the purposes of the PREA Standards? The question has been raised in particular as it relates to facilities that have adjacent or interconnected units. The most common concept of a housing unit is architectural. The generally agreed-upon definition is a space that is enclosed by physical barriers accessed through one or more doors of various types, including commercial-grade swing doors, steel sliding doors, interlocking sally port doors, etc. In addition to the primary entrance and exit, additional doors are often included to meet life safety codes. The unit contains sleeping space, sanitary facilities (including toilets, lavatories, and showers), and a dayroom or leisure space in differing configurations. Many facilities are designed with modules or pods clustered around a control room. This multiple-pod design provides the facility with certain staff efficiencies and economies of scale. At the same time, the design affords the flexibility to separately house residents of differing security levels, or who are grouped by some other operational or service scheme. Generally, the control room is enclosed by security glass, and in some cases, this allows residents to see into neighboring pods. However, observation from one unit to another is usually limited by angled site lines. In some cases, the facility has prevented this entirely by installing one-way glass. Both the architectural design and functional use of these multiple pods indicate that they are managed as distinct housing units.	3	
Number of single resident cells, rooms, or other enclosures:	3	
Number of multiple occupancy cells, rooms, or other enclosures:	80	
Number of open bay/dorm housing units:	0	
Does the facility have a video monitoring system, electronic surveillance system, or other monitoring technology (e.g. cameras, etc.)?	Yes No	
Has the facility installed or updated a video monitoring system, electronic surveillance system, or other monitoring technology in the past 12 months?	🗌 Yes 🛛 No	
	·	

Medical and Mental Health Services and Forensic Medical Exams			
Are medical services provided on-site?	🗌 Yes 🛛 No		
Are mental health services provided on-site?	🗌 Yes 🛛 No		
Where are sexual assault forensic medical exams provided? Select all that apply.	<ul> <li>On-site</li> <li>Local hospital/clinic</li> <li>Rape Crisis Center</li> <li>Other (please name or descri</li> </ul>	be: Click or tap here to enter text.)	
Investigations			
Cri	minal Investigations		
Number of investigators employed by the agency and/or facility who are responsible for conducting CRIMINAL investigations into allegations of sexual abuse or sexual harassment:		6	
When the facility received allegations of sexual abuse or sexual harassment (whether staff-on-resident or resident-on-resident), CRIMINAL INVESTIGATIONS are conducted by: Select all that apply.		<ul> <li>Facility investigators</li> <li>Agency investigators</li> <li>An external investigative entity</li> </ul>	
Select all external entities responsible for CRIMINAL INVESTIGATIONS: Select all that apply (N/A if no external entities are responsible for criminal investigations)		riff's department	
Admir	istrative Investigations		
Number of investigators employed by the agency and/or facility who are responsible for conducting ADMINISTRATIVE investigations into allegations of sexual abuse or sexual harassment?		6	
When the facility receives allegations of sexual abuse or sexual harassment (whether staff-on-resident or resident-on-resident), ADMINISTRATIVE INVESTIGATIONS are conducted by: Select all that apply		<ul> <li>Facility investigators</li> <li>Agency investigators</li> <li>An external investigative entity</li> </ul>	
Select all external entities responsible for ADMINISTRATIVE INVESTIGATIONS: Select all that apply (N/A if no external entities are responsible for administrative investigations)			

## **Audit Findings**

## **Audit Narrative**

The Prison Rape Elimination Act (PREA) onsite audit of the Maricopa Reentry Center (MRC) in Phoenix, Arizona; was conducted on January 21 - 22, 2020, by Marc L. Coudriet, Auditor # P4770, PREA Auditors of America, LLC. The facility is under the jurisdiction of the Arizona Department of Corrections. The purpose of the onsite audit is to assess and verify the implementation of all PREA policies and procedures. The onsite audit reflected the proper policies and procedures has been implemented. During the onsite audit review, Mr. Coudriet walked through the entire area reviewing the facility structure, resident monitoring, resident housing and operational areas, including common areas shared with multiple residents.

The pre-audit preparation phase included a review of all documentation, materials, and data submitted by the agency in the completed Pre-Audit Questionnaire (PAQ). The documentation reviewed included agency policies and procedures; forms; organizational charts; PREA related posters, brochures; training documentation for staff, volunteers and contractors; and interagency collaborative agreements. In preparation for the onsite audit, the facility posted the required PREA Audit Notices on December 9, 2019, which met the required six-week posting prior to the first day of the onsite audit. The agency provided emailed documentation, including pictures, to demonstrate the notices were posted in accordance with PREA Audit requirements.

During the onsite audit, the Auditor noted the notices were posted in the following areas: All common areas, Dining area, Public Visitation, Staff Break Room, and Housing Units. The notices were printed in contrasting colors (black print on white background). The agency agreed to maintain the posted notices a minimum of six weeks after the onsite audit. The Auditor did not receive correspondence as a result of the posted notices.

This Auditor was scheduled to audit one facility with five buildings within its secured area located in Phoenix, AZ, the entrance interview was conducted with key staff from the Arizona Department of Corrections Maricopa Reentry Center. The entrance interview with key staff, included John Zimmerman, Deputy Warden; Jennifer Flanagan, PREA Compliance Investigator and Matt Taylor, Agency PREA Coordinator. The audit process was explained with the staff, daily out briefs were conducted with the key staff MRC. An exit interview was conducted, the following personnel were in attendance John Zimmerman, Deputy Warden; Jennifer Flanagan, PREA Coordinator. The audit process was explained with the staff, daily out briefs were conducted with the key staff MRC. An exit interview was conducted, the following personnel were in attendance John Zimmerman, Deputy Warden; Jennifer Flanagan, PREA Coordinator and Matt Taylor, Agency PREA Coordinat

During the onsite audit phase, the Auditor was provided a meeting space to conduct confidential interviews with staff. The Auditor was provided with private rooms to conduct confidential interviews with residents. Formal interviews were conducted with facility staff, residents, contractors, investigative personnel and offsite medical personnel.

The Auditor conducted the following Resident interviews:

Random Resident Interviews: 15 Youthful Resident Interviews: 0 – No Youthful Residents are housed at this facility. Residents with a Physical Disability: 0 Residents who are Blind, Deaf, or Hard of Hearing: 0 Residents who are limited in English Proficiency: 0 Residents with a Cognitive Disability: 0 Residents who identify as Gay, Lesbian or Bisexual: 0 Residents who identify as Transgender, Gender non-conforming or Intersex: 0 Residents in Restrictive Housing for High Risk of Sexual Victimization: 0 Residents who reported Sexual Abuse: 0 Residents who reported Sexual Abuse during Risk Screening: 1

The Auditor conducted the following staff/agency/contractor interviews:

Random Security Staff: 9

Agency Contract Administrator: 1

Intermediate or higher-level facility staff: 3

Line Staff who supervise youthful Residents: 0 – No Youthful Residents are housed at this facility.

Education and Program Staff who work with youthful Residents: 0 – No Youthful Residents are housed at this facility.

Medical and Mental Health Staff: 0 – No onsite medical or mental health staff.

Volunteers and Contractors who have contact with Residents: 0

Administrative/Human Resources staff: 1

SAFE/SANE Staff: 1

Investigative Staff: 1

Staff who performs screening for risk of victimization and abusiveness: 1

Staff who supervises Residents in Restrictive Housing: 0 – No restrictive housing at this facility.

Staff on the Incident Review Team: 1

Designated Staff charged with monitoring retaliation: 1

First Responders, both security and non-security: 1

Intake Staff: 1

Residents were selected from all the occupied program housing units in this facility. The Auditor utilized the PREA Resource Center Interview Protocols while formally interviewing staff and residents. Staff interviews included, but were not limited to, the following topics: their knowledge of the PREA zero tolerance policy on sexual abuse and sexual harassment; PREA related training received; reporting requirements, including reporting mechanisms available to residents and staff; their general knowledge of detection and protective measures related to sexual abuse and sexual harassment; and response/first responder protocols.

Resident interviews included, but were not limited to, the following topics: their knowledge of the PREA zero tolerance policy on sexual abuse and sexual harassment; their rights not to be sexually abused or sexually harassed, prohibited conduct and discipline; PREA related education received; their knowledge on reporting options available to them; proper protection and response to allegations of sexual abuse or sexual harassment; not fearing retaliation for reporting; access to an outside reporting agency and access to services.

The Auditor reviewed all areas within this facility and observed the following: the facility's configuration; staff to resident ratios; housing unit layout including the shower areas; placement of PREA related information; resident receiving/intake, search procedures; resident programming; and areas designated for staff support/operational activities.

The Auditor noted that each multiple occupancy housing unit is equipped with at least one central shower/restroom area designed to restrict cross gender viewing, toilets are located in each cell and are out of public view. Residents are only allowed to shower one at a time per available shower stall and each shower stall has privacy curtains or visual blind on the door tp prevent cross gender viewing.

## **Facility Characteristics**

The Maricopa Reentry Center is located at 24601 N. 29<sup>th</sup> Avenue, Phoenix, AZ. The all-male facility is under the Arizona Department of Corrections. The Maricopa Reentry Center (MRC) facilitates the successful re-integration of residents into the community following incarceration.

The MRC was established to assist individuals who have been recently released from prison to successfully complete their period of community supervision by providing critical programs and services. Services include outpatient substance abuse treatment; residential substance abuse treatment; cognitive restructuring classes; assistance in finding employment; life skills classes; sanctions; day reporting; and temporary housing, not to exceed 90 days, for released individuals who have not yet secured permanent housing and would otherwise be living on the streets.

State and community-based organizations/partners also offer on-site programming for those on community supervision. For instance, the Arizona Department of Economic Security has staff at the facility to assist released individuals with employment searches. MRC provides structure, supervision, and surveillance of residents who are in technical violation of their conditions of supervised release and/or who are in need of additional structured support in order to successfully complete community supervision, rather than automatically returning them to prison.

Residents placed at the MRC must be currently active on community supervision status with ADC. Residents convicted under Arizona's truth-in-sentencing statutes are eligible for release to community supervision status once they have served at least 85 percent of their court-ordered prison sentence. These released residents are required to report regularly to an assigned Community Corrections Officer (CCO) and abide by their terms of community supervision.

The facility does not house female or youthful residents. The 100-bed facility has 3 housing units with a total of 3 single-cell room units and 80 multiple occupancy housing units. Each multiple occupancy housing unit is equipped with an indoor day room area and at least one central restroom/shower facility.

The facility does not operate a health clinic, however, they have 24-hour access with the local medical facility, as needed. Prescription medications are brought or sent to the facility, place in a locked container. Residents can take their prescribed medications on their own, under staff supervision.

The layout of the Maricopa Reentry Center is a campus style facility, each housing building is designed the same. In each building there are two sides, the exterior door opens into the dayroom area and has two hallways with cells on both side of the hallway. In the dayroom area, there are side rooms used for training, laundry and individual shower rooms.

The facility has a very clean and orderly appearance. The grounds are well manicured, and the facility appears to be well maintained. The correctional security program appears to be appropriate for the security classification. The residents interviewed indicated that they felt safe in the correctional environment provided by Maricopa Reentry Center.

The facility has a zero-tolerance policy regarding sexual abuse of any resident. The PREA information is provided to all residents upon arrival at the facility. Posters and signs are available in all housing areas reminding them of how to report incidents of sexual abuse.

During the onsite audit, the current facility population was at 55 residents. The agency reported 1238 residents had been admitted to the facility in the past 12 months, with 145 residents whose length of stay in the facility was for 30 or more day, and 916 residents admitted to the facility whose length of stay in the facility was for 72 or more hours. The agency reported 7 hired staff at the facility during the past 12 months.

The agency reported one contract with a vendor who might have contact with residents, 12 volunteers and 3 contractors currently authorized to enter the facility.

## **Summary of Audit Findings**

During the past 12 months, the Maricopa Reentry Center reported zero allegations of sexual abuse which resulted in a criminal investigation. There were zero PREA related allegations that resulted in an administrative investigation. An incident review would have been conducted for each of these cases as well as all serious incidents, in accordance with agency policy. The agency is policy driven and has developed and implemented a policy for nearly every provision of each standard. The Auditor made an effort to accurately reflect the applicable agency policies for each provision of each standard. In reviewing each provision and the applicable policy, the Auditor reviewed applicable documentation and/or interviewed staff to confirm the policy had been implemented. Based on staff and resident interviews, there was a strong indication the PREA standards are implemented as required and in accordance with the agency's policies.

The interviews of residents reflected they were aware of PREA and acknowledged familiarity with how they could report allegations of sexual abuse and sexual harassment. All residents interviewed reported feeling safe at the facility. The Auditor noted that residents receive the PREA information verbally, in written format (Resident Handbook, PREA Brochures) during intake. The residents interviewed indicated that they were aware of and understood the agency's Zero Tolerance Policy and what it meant for their protection. All received the information at intake and understood the multiple ways to report sexual abuse and harassment and how to protect themselves. At each housing unit within Maricopa Reentry Center residents were able to describe how to report and what they would do if they were abused or threatened with abuse. They indicated that they felt safe and there was an open communication line between themselves and the correctional officers. All staff, including specialized and volunteers, interviewed indicated they were knowledgeable of PREA and of their roles and responsibilities related to reporting requirements as well as awareness of the procedures to follow if they are the first responders to any PREA related allegation. Documentation reviewed, reflected the agency's implementation of policies and procedures to meet the PREA standards. The staff carry first responder cards and they all knew the steps they must follow as a first responder. The Auditor interviewed the SAFE/SANE nurse in charge of that program telephonically to confirm the agreement as it correlates to services rendered for Maricopa Reentry Center and to verify that the service would be available if needed. In addition, the Auditor interviewed a contractor to verify that he had received the zero-tolerance and other training required by PREA.

In summary, after review of all documentation, the results of the interview process and the observations during the onsite facility review, the Auditor believes the Maricopa Reentry Center Deputy Warden and his staff have a strong commitment to the PREA process. It was clear to the Auditor that Arizona Department of Corrections and the Maricopa Reentry Center policies and practices address the requirements of all PREA Standards. During the onsite review, the Auditor identified a cross gender viewing risk with the shower doors, this was discussed with the agency PREA Coordinator and the Deputy Warden. The Deputy Warden immediately purchased visual blind materials and had all the risk areas nullified with the implementation of the visual blind materials. These actions support the Auditor's belief that the Maricopa Reentry Center and the Arizona Department of Corrections are committed to ensuring their facilities are in complete compliance with the PREA Standards.

Standards Exceeded	
Number of Standards Exceeded: List of Standards Exceeded: 115.233: Resident education	2 Standard 115.231: Employee training; Standard
Standards Met	
Number of Standards Met: 39	
Standards Not Met	
Number of Standards Not Met: List of Standards Not Met:	0 N/A

## PREVENTION PLANNING

# Standard 115.211: Zero tolerance of sexual abuse and sexual harassment; PREA coordinator

#### 115.211 (a)

- Does the written policy outline the agency's approach to preventing, detecting, and responding to sexual abuse and sexual harassment? ⊠ Yes □ No

#### 115.211 (b)

- Has the agency employed or designated an agency-wide PREA Coordinator? ⊠ Yes □ No
- Is the PREA Coordinator position in the upper-level of the agency hierarchy? ⊠ Yes □ No
- Does the PREA Coordinator have sufficient time and authority to develop, implement, and oversee agency efforts to comply with the PREA standards in all of its facilities?
   ☑ Yes □ No

#### Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- **Does Not Meet Standard** (Requires Corrective Action)

115.211(a)

POLICY AND DOCUMENT REVIEW:

MRC Pre-Audit Questionnaire.

DOC 125, 2.0, 3.0, 4.0, 5.0, & 6.0.

DOC Zero Tolerance statement.

ASPC organizational charts, interviews, and memos.

FINDINGS:

Agency Policies DOC 125, 2.0, 3.0, 4.0, 5.0, & 6.0, addresses the requirements of this provision.

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The agency mandates a zero-tolerance policy towards all forms of sexual abuse and sexual harassment and outlines the agency's strategies on preventing, detecting and responding to such conduct. Agency polices addressed "Preventing" sexual abuse and sexual harassment through the designation of a PREA Coordinator and PREA Compliance Manager, Criminal History Background Checks (Staff, Contractors, and Volunteers, as applicable), Training (Staff, Volunteers, and Contractors), Staffing, Intake Screening, Classification, Resident Education, Posting of Signage (PREA Posters, etc....), and Contract Monitoring. The policies addressed "Detecting" sexual abuse and sexual harassment through Training (Staff, Volunteers, and Contractors), and Intake Screening.

The polices addressed "Responding" to allegations of sexual abuse and sexual harassment through Reporting, Investigations, Victim Services, Medical and Mental Health Services, Disciplinary Sanctions for Staff (including notification of licensing agencies), Incident Review Teams, and Data Collections and Analysis.

The Auditor noted the Resident Handbook, PREA Posters, and PREA Brochure do address sexual abuse by another resident, and the Resident Handbook does address sanctions for residents when involved in such conduct. Based on staff interviews and a review of practices, it was noted staff closely monitor for resident-on-resident sexual misconduct in accordance with PREA, allegations are reported and investigated, and residents are held accountable.

115.211(b)

POLICY AND DOCUMENT REVIEW:

Agency Policy DO 125, 1.0 Definitions. Agency's organizational chart.

INTERVIEWS:

PREA Coordinator.

ONSITE REVIEW:

No on-site observations were required for this provision, although the Auditor noted Ms. Dalia Quintero has an office designated for her as the PREA Compliance Manager.

Mr. Matt Taylor is given an onsite workspace as needed when performing her onsite visits as the Agency PREA Coordinator.

## FINDINGS:

Agency Policy DO 125, 1.0 Definitions, addresses the position of the PREA Coordinator, which outlines the roles and responsibilities of the position and calls for the position being allowed sufficient time and authority to develop, implement, and oversee Agency efforts to comply with the PREA standards in each facility. The agency's organizational chart reflects that the PREA Coordinator position is an upper-level position and is agency-wide. The PREA Coordinator position reports to the agency's Inspector General who reports directly to the Agency Director. The PREA Coordinator was interviewed. He reported having enough time to focus on the PREA standards from and the freedom to divert responsibilities to other staff as needed to

focus on the audit. A review of the agency policy, agency's organization chart, and based on the interview, the designated agency's PREA Coordinator, the Auditor determined the agency demonstrates it meets the requirements of this provision of this standard.

# Standard 115.212: Contracting with other entities for the confinement of residents

115.212 (a)

If this agency is public and it contracts for the confinement of its residents with private agencies or other entities including other government agencies, has the agency included the entity's obligation to comply with the PREA standards in any new contract or contract renewal signed on or after August 20, 2012? (N/A if the agency does not contract with private agencies or other entities for the confinement of residents.) ⊠ Yes □ No □ NA

#### 115.212 (b)

 Does any new contract or contract renewal signed on or after August 20, 2012 provide for agency contract monitoring to ensure that the contractor is complying with the PREA standards? (N/A if the agency does not contract with private agencies or other entities for the confinement of residents.) □ Yes □ No ⊠ NA

#### 115.212 (c)

- If the agency has entered into a contract with an entity that fails to comply with the PREA standards, did the agency do so only in emergency circumstances after making all reasonable attempts to find a PREA compliant private agency or other entity to confine residents? (N/A if the agency has not entered into a contract with an entity that fails to comply with the PREA standards.) □ Yes □ No ⊠ NA
- In such a case, does the agency document its unsuccessful attempts to find an entity in compliance with the standards? (N/A if the agency has not entered into a contract with an entity that fails to comply with the PREA standards.) □ Yes □ No ⊠ NA

#### Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- **Does Not Meet Standard** (*Requires Corrective Action*)

115.212(a)

#### POLICY AND DOCUMENT REVIEW:

Agency Policy DO 106 (Contract Beds) & 606 (Internal Inspections Program).

FINDINGS:

Agency Policy Agency Policy DO 106 (Contract Beds) & 606 (Internal Inspections Program), addresses this provision. The agency reported there were zero (0) contracts for the confinement of residents that the agency had entered into or renewed with private entities or other government agencies.

A review of the agency policy reflected, if the agency does enter a contract, the entity would have an obligation to adopt and comply with the PREA standards. MRC is not a contract facility. A review of the agency policy reflected compliance with this provision of the PREA standards.

115.212(b) (c)

POLICY AND DOCUMENT REVIEW:

Agency Policy DO 106 (Contract Beds) & 606 (Internal Inspections Program).

INTERVIEWS:

Contract Administrator

FINDINGS:

Agency Policy Agency Policy DO 106 (Contract Beds) & 606 (Internal Inspections Program), addresses this provision. A review of the agency policy reflected, if the agency does enter a contract, the entity would have an obligation to adopt and comply with the PREA standards. MRC is not a contract facility. A review of the agency policy reflected compliance with this provision of the PREA standards. The agency's Contract Administrator was interviewed and reported he is required to maintain regular contact with every resident placed in a contracting facility.

If there are concerns, agency protocol requires the resident be removed from the facility and the facility allowed time to make corrective action and address the concerns. Corrective actions are addressed before the facility is reconsidered. Notification would also be made to law enforcement and the Inspector General's Office. The Contract Administrator annually collects credentialing documentation for each facility: facility license; staff licenses or certifications; daily schedule; and monitoring reports or the licensing agency's website regarding the facility's status; and tours the facility.

New facilities being considered for contracting purposes follow a vetting process, including reference checks with other counties, with all information being presented to the agency's leadership for review and approval. All placements involve the input of the resident being considered for placement in the facility. The Contract Administrator reported PREA compliance results are completed and that the PREA Coordinator has implemented a tracking process for this.

A review of the agency policy and interview with the contract administrator and PREA Coordinator demonstrated the agency meets the requirements of this provision and this standard.

## Standard 115.213: Supervision and monitoring

#### 115.213 (a)

- Does the facility have a documented staffing plan that provides for adequate levels of staffing and, where applicable, video monitoring, to protect residents against sexual abuse?
   ☑ Yes □ No
- In calculating adequate staffing levels and determining the need for video monitoring, does the staffing plan take into consideration: The physical layout of each facility? ⊠ Yes □ No
- In calculating adequate staffing levels and determining the need for video monitoring, does the staffing plan take into consideration: The composition of the resident population? ⊠ Yes □ No
- In calculating adequate staffing levels and determining the need for video monitoring, does the staffing plan take into consideration: The prevalence of substantiated and unsubstantiated incidents of sexual abuse? ⊠ Yes □ No
- In calculating adequate staffing levels and determining the need for video monitoring, does the staffing plan take into consideration: Any other relevant factors? ⊠ Yes □ No

#### 115.213 (b)

In circumstances where the staffing plan is not complied with, does the facility document and justify all deviations from the plan? (N/A if no deviations from staffing plan.)
 Yes 
 No 
 NA

#### 115.213 (c)

- In the past 12 months, has the facility assessed, determined, and documented whether adjustments are needed to the staffing plan established pursuant to paragraph (a) of this section? ⊠ Yes □ No
- In the past 12 months, has the facility assessed, determined, and documented whether adjustments are needed to prevailing staffing patterns? ⊠ Yes □ No
- In the past 12 months, has the facility assessed, determined, and documented whether adjustments are needed to the facility's deployment of video monitoring systems and other monitoring technologies? ⊠ Yes □ No
- In the past 12 months, has the facility assessed, determined, and documented whether adjustments are needed to the resources the facility has available to commit to ensure adequate staffing levels? ⊠ Yes □ No

#### Auditor Overall Compliance Determination

**Exceeds Standard** (Substantially exceeds requirement of standards)

Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)



**Does Not Meet Standard** (*Requires Corrective Action*)

115.213(a)

POLICY AND DOCUMENT REVIEW:

DO 524, DO 703, 1.0, DO 703, 2.0, DI 286, and DOC Form 286.

INTERVIEWS:

Deputy Warden, PREA Coordinator and PREA Compliance Manager.

#### FINDINGS:

Agency Policy DO 524, DO 703, 1.0, DO 703, 2.0, DI 286, and DOC Form 286, addresses this provision. The facility submits a weekly and monthly staffing plan/report to the agency. The MRC has developed a staffing plan to safely meet the PREA and security needs, the facility fills the mandatory positions to meet the necessary post staffing requirements when vacancies occur. The facility uses overtime/comp time or collapsing non-custody positions to meet a safe staffing mandate required by the ADOC as written on their annual staffing plan. The facility reported no deviations from the custody staffing plan for the past 12 months. The average daily population since and to which the staffing plan is based is 100 residents.

Unannounced rounds are conducted for all shifts and are recorded by senior management staff. Post logbooks were reviewed by the Auditor for verification.

Staff reported the resident to staff ratios are followed. There is a rotation on part-time employees and sometimes mandatory overtime is implemented.

Staff reported risk areas have been identified and addressed - areas are off limits and/or doors are secured (maintained locked and check during walk through inspections, which are unannounced). Staff reported a staffing plan is in place.

Staff reported they follow the agency policies and PREA standards, take into consideration the composition of the resident population and their needs, scheduled programming, and staff placement. Additionally, staff reported other relevant factors considered include the needs of the LGBTQI residents and incidents of substantiated and unsubstantiated sexual abuse.

Staff reported, to ensure compliance with the staffing plan, they monitor during shifts, review folders, check-in sheets, documentation, resident files, thoroughly review serious incident reports, and audit sheets. During the onsite audit, a review of the agency policy, staff interviews, and the agency's staffing plan indicated all the elements are addressed.

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115.213(b)

POLICY AND DOCUMENT REVIEW:

The agency reported no deviations with the staffing plan in place, therefore there was no documentation provided to review.

INTERVIEWS:

Deputy Warden

FINDINGS:

The auditor interviewed the MRC Deputy Warden, who reported an ongoing challenge is keeping all positions filled and that priority is given to the critical posts as listed in the staffing plan. Based on the staff interview, there was no indication there had been any deviation from the staffing plan.

115.213(c)

POLICY AND DOCUMENT REVIEW:

Facility staffing ratios.

INTERVIEWS:

MRC Deputy Warden

FINDINGS:

Currently, MRC complies with the mandated supervision ratios throughout the facility.

## Standard 115.215: Limits to cross-gender viewing and searches

#### 115.215 (a)

 Does the facility always refrain from conducting any cross-gender strip or cross-gender visual body cavity searches, except in exigent circumstances or by medical practitioners?
 Xes 
 No

#### 115.215 (b)

- Does the facility always refrain from conducting cross-gender pat-down searches of female residents, except in exigent circumstances? (N/A if the facility does not have female residents.)
   Yes 

   No
   NA
- Does the facility always refrain from restricting female residents' access to regularly available programming or other outside opportunities in order to comply with this provision? (N/A if the facility does not have female residents.) □ Yes □ No ⊠ NA

#### 115.215 (c)

- Does the facility document all cross-gender strip searches and cross-gender visual body cavity searches? ⊠ Yes □ No
- Does the facility document all cross-gender pat-down searches of female residents? (N/A if the facility does not have female residents). □ Yes □ No ⊠ NA

#### 115.215 (d)

- Does the facility have policies that enable residents to shower, perform bodily functions, and change clothing without nonmedical staff of the opposite gender viewing their breasts, buttocks, or genitalia, except in exigent circumstances or when such viewing is incidental to routine cell checks? ⊠ Yes □ No
- Does the facility have procedures that enables residents to shower, perform bodily functions, and change clothing without nonmedical staff of the opposite gender viewing their breasts, buttocks, or genitalia, except in exigent circumstances or when such viewing is incidental to routine cell checks? ⊠ Yes □ No
- Does the facility require staff of the opposite gender to announce their presence when entering an area where residents are likely to be showering, performing bodily functions, or changing clothing? ⊠ Yes □ No

#### 115.215 (e)

- Does the facility always refrain from searching or physically examining transgender or intersex residents for the sole purpose of determining the resident's genital status? Ves No
- If a resident's genital status is unknown, does the facility determine genital status during conversations with the resident, by reviewing medical records, or, if necessary, by learning that information as part of a broader medical examination conducted in private by a medical practitioner? ⊠ Yes □ No

#### 115.215 (f)

- Does the facility/agency train security staff in how to conduct cross-gender pat down searches in a professional and respectful manner, and in the least intrusive manner possible, consistent with security needs? ⊠ Yes □ No

#### Auditor Overall Compliance Determination

**Exceeds Standard** (Substantially exceeds requirement of standards)

Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)

**Does Not Meet Standard** (*Requires Corrective Action*)

115.215(a)

POLICY AND DOCUMENT REVIEW:

Agency Policy DO 708, DO 708, 1.0, section 1.7.1 and DO 708, 2.0 section 2.2.1. Agency Memo.

INTERVIEWS:

PREA Coordinator.

FINDINGS:

Agency Policy DO 708, DO 708, 1.0, section 1.7.1 and DO 708, 2.0 section 2.2.1, addresses this provision. Agency policy requires strip searches are conducted by staff of the same gender as the resident. The agency reported there have been no incidents of cross-gender strip or cross-gender visual body cavity searches of residents. An informal interview with the PREA Coordinator confirmed this practice.

A review of the agency policy, agency memo, and staff interviews indicate no cross-gender strip searches or cross-gender visual body cavity searches are conducted.

115.215(b)

POLICY AND DOCUMENT REVIEW:

Agency Policy DO 708, DO 708, 1.0, section 1.7.1 and DO 708, 2.0 section 2.2.1.

**INTERVIEWS**:

Random Selection of Staff, and Random Selection of Residents.

FINDINGS:

Agency Policy DO 708, DO 708, 1.0, section 1.7.1 and DO 708, 2.0 section 2.2.1., addresses this provision. Agency policy requires strip searches are conducted by staff of the same gender as the resident. The agency reported there have been no incidents of cross-gender strip or cross-gender visual body cavity searches of residents. The Auditor interviewed a random selection of staff and random selection of residents.

Staff reported they are prohibited from conducting cross-gender searches but are trained to conduct cross-gender pat-down searches in the event of an emergency or exigent circumstance. Staff reported there is always adequate levels of staffing to ensure cross-gender searches do not occur. All staff reported they had not conducted a cross-gender search or heard of one taking place since their employment with the agency.

All residents interviewed reported they have been searched only by same-gender staff at all times. Staff interviews reflected staff are not allowed to conduct cross-gender pat-down searches and resident interviews reflected only same gender staff have conducted pat-down searches on them. A review of the agency policy and staff interviews indicates no cross-gender pat-down searches are conducted. Resident interviews confirmed no cross-gender searches are conducted.

The auditor noted, although agency policy prohibits cross-gender searches, staff are trained to conduct cross-gender pat-down searches in the event of an emergency or exigent circumstance.

115.215(c)

POLICY AND DOCUMENT REVIEW:

Agency Policy DO 708, DO 708, 1.0, section 1.7.1 and DO 708, 2.0 section 2.2.1.

FINDINGS:

Agency Policy DO 708, DO 708, 1.0, section 1.7.1 and DO 708, 2.0 section 2.2.1, addresses this provision. Agency policy requires strip searches are conducted by staff of the same gender as the resident. MRC does not house female residents. The agency reported there have been no incidents of cross-gender strip cross-gender visual body cavity searches of residents, therefore there was no documentation to review.

115.215(d)

POLICY AND DOCUMENT REVIEW:

Agency Policy DO 704, 5.0 section 5.3, 5.3.3, 5.4 DO 125, 1.0, DO 125, 10.0 section 10.1.18, 1.7.14, and A.R.S. 13-1419.

INTERVIEWS:

Random Selection of Staff, and Random Selection of Residents.

ONSITE REVIEW:

During the onsite review of the facility, the auditor noted every time staff of the opposite gender entered a housing unit, the staff would announce themselves accordingly. The auditor noted the facility also has painted signs at the entrance of each housing unit indicating to knock and announce.

### FINDINGS:

Agency Policy DO 704, 5.0 section 5.3, 5.3.3, 5.4 DO 125, 1.0, DO 125, 10.0 section 10.1.18, 1.7.14, and A.R.S. 13-1419, addresses this provision. During the onsite audit, the Auditor observed there is no opportunity for staff of the opposite gender to view residents while performing bodily functions. Residents interviewed reported staff of the opposite gender do announce themselves and they would never be in a state of undress in front of opposite gender staff.

A review of the agency policy, staff and resident interviews, and observations of staff announcing themselves when entering a housing unit with residents of the opposite gender has demonstrated every precaution is made to ensure residents are afforded privacy when using the toilet, showering, and changing clothes.

115.215(e)

POLICY AND DOCUMENT REVIEW:

Agency Policy DO 810, 2.0, section 2.2.4, DO 810, 3.0, and DO 125, 10.0 section 10.1.21.

INTERVIEWS:

Random Sample of Staff.

FINDINGS:

Agency Policy DO 810, 2.0, section 2.2.4, DO 810, 3.0, and DO 125, 10.0 section 10.1.21, address this provision. Staff interviews reflected staff are prohibited from searching or physically examining a transgender or intersex resident for the sole purpose of determining the resident's genital status. Staff also reported the determination of the resident's genital status would be made by medical staff.

115.215(f)

POLICY AND DOCUMENT REVIEW:

Training Curricula, DO 810, 2.0, section 2.2.4, DO 810, 3.0, and DO 125, 10.0 section 10.1.21.

INTERVIEWS:

Random Sample of Staff.

FINDINGS:

Staff interviewed reported they are only permitted to conduct pat-down searches on same gender residents.

Training documentation reflected staff attended and participated in "Cross-Gender and Transgender Pat Searches" training during pre-service and refresher training is available online.

A review of the agency policy, training documentation, and staff interviews indicate staff are prohibited from conducting cross-gender pat-down searches, however, they are trained on how to conduct cross-gender pat-down searches if exigent circumstances, exists, which meets the requirements of this provision.

# Standard 115.216: Residents with disabilities and residents who are limited English proficient

#### 115.216 (a)

- Does the agency take appropriate steps to ensure that residents with disabilities have an equal opportunity to participate in or benefit from all aspects of the agency's efforts to prevent, detect, and respond to sexual abuse and sexual harassment, including: Residents who are deaf or hard of hearing? Zestarrow Yestarrow Do
- Does the agency take appropriate steps to ensure that residents with disabilities have an equal opportunity to participate in or benefit from all aspects of the agency's efforts to prevent, detect, and respond to sexual abuse and sexual harassment, including: Residents who are blind or have low vision? ⊠ Yes □ No
- Does the agency take appropriate steps to ensure that residents with disabilities have an equal opportunity to participate in or benefit from all aspects of the agency's efforts to prevent, detect, and respond to sexual abuse and sexual harassment, including: Residents who have intellectual disabilities? ⊠ Yes □ No
- Does the agency take appropriate steps to ensure that residents with disabilities have an equal opportunity to participate in or benefit from all aspects of the agency's efforts to prevent, detect, and respond to sexual abuse and sexual harassment, including: Residents who have psychiatric disabilities? ⊠ Yes □ No
- Does the agency take appropriate steps to ensure that residents with disabilities have an equal opportunity to participate in or benefit from all aspects of the agency's efforts to prevent, detect, and respond to sexual abuse and sexual harassment, including: Residents who have speech disabilities? ⊠ Yes □ No
- Does the agency take appropriate steps to ensure that residents with disabilities have an equal opportunity to participate in or benefit from all aspects of the agency's efforts to prevent, detect, and respond to sexual abuse and sexual harassment, including: Other □ (if "other," please explain in overall determination notes.) ⊠ Yes □ No
- Do such steps include, when necessary, ensuring effective communication with residents who are deaf or hard of hearing? ⊠ Yes □ No
- Do such steps include, when necessary, providing access to interpreters who can interpret effectively, accurately, and impartially, both receptively and expressively, using any necessary specialized vocabulary? ⊠ Yes □ No

- Does the agency ensure that written materials are provided in formats or through methods that ensure effective communication with residents with disabilities including residents who: Have intellectual disabilities? ⊠ Yes □ No

#### 115.216 (b)

- Do these steps include providing interpreters who can interpret effectively, accurately, and impartially, both receptively and expressively, using any necessary specialized vocabulary?
   ☑ Yes □ No

#### 115.216 (c)

Does the agency always refrain from relying on resident interpreters, resident readers, or other types of resident assistants except in limited circumstances where an extended delay in obtaining an effective interpreter could compromise the resident's safety, the performance of first-response duties under §115.264, or the investigation of the resident's allegations?
 Xes 
 No

#### Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- **Does Not Meet Standard** (*Requires Corrective Action*)

#### 115.216(a)

#### POLICY AND DOCUMENT REVIEW:

Agency Policy DO 108, 125, 2.0, DO 704, 15.0, DO 906, 4.0, DO 704, 16.0, and DO 910, 2.0 section 2.2,2.3.3-2.3.3.4.

Posters, resident handbooks, training certificates.

**INTERVIEWS**:

Random Staff

Random Residents

FINDINGS:

Agency Policies DO 108, 125, 2.0, DO 704, 15.0, DO 906, 4.0, DO 704, 16.0, DO 910, 2.0 section 2.2,2.3.3-2.3.3.4 and review of posters, resident handbooks, training certificates, address this provision. The PREA Brochure, PREA Posters, and Resident Handbook are also available in Spanish. At the time of the audit, there were no LEP residents or residents with a disability to be interviewed. Materials are available in Spanish and additional interpreter services can be secured as needed.

Additional staff interviews (formal and informal) indicated several strategies are in place to address multiple types of disabilities residents may have and respond accordingly.

115.216(b)

POLICY AND DOCUMENT REVIEW:

Agency Policies DO 108, 125, 2.0, DO 704, 15.0, DO 906, 4.0, DO 704, 16.0, DO 910, 2.0 section 2.2,2.3.3-2.3.3.4 and review of posters, resident handbooks, training certificates.

INTERVIEWS:

Random Staff.

Random Residents.

FINDINGS:

Agency Policies DO 108, 125, 2.0, DO 704, 15.0, DO 906, 4.0, DO 704, 16.0, DO 910, 2.0 section 2.2,2.3.3-2.3.3.4 and review of posters, resident handbooks, training certificates, addresses this provision. At the time of the audit, there were no LEP residents or residents with a disability to be interviewed.

115.216(c)

POLICY AND DOCUMENT REVIEW:

Agency Policies DO 108, 125, 2.0, DO 704, 15.0, DO 906, 4.0, DO 704, 16.0, DO 910, 2.0 section 2.2,2.3.3-2.3.3.4 and review of posters, resident handbooks, training certificates,

#### INTERVIEWS:

Random Sample of Staff. At the time of the audit, there were no LEP residents or residents with a disability to be interviewed.

## FINDINGS:

Agency Policies DO 108, 125, 2.0, DO 704, 15.0, DO 906, 4.0, DO 704, 16.0, DO 910, 2.0 section 2.2,2.3.3-2.3.3.4 and review of posters, resident handbooks, training certificates, address this provision. Staff interviewed reported they would never use residents to interpret for another resident and that there is a language line that can be used for translation purposes. At the time of the audit, there were no LEP residents or residents with a disability to be interviewed.

## Standard 115.217: Hiring and promotion decisions

#### 115.217 (a)

- Does the agency prohibit the hiring or promotion of anyone who may have contact with residents who: Has engaged in sexual abuse in a prison, jail, lockup, community confinement facility, juvenile facility, or other institution (as defined in 42 U.S.C. 1997)? ☑ Yes □ No
- Does the agency prohibit the hiring or promotion of anyone who may have contact with residents who: Has been convicted of engaging or attempting to engage in sexual activity in the community facilitated by force, overt or implied threats of force, or coercion, or if the victim did not consent or was unable to consent or refuse? ⊠ Yes □ No
- Does the agency prohibit the enlistment of services of any contractor who may have contact with residents who: Has engaged in sexual abuse in a prison, jail, lockup, community confinement facility, juvenile facility, or other institution (as defined in 42 U.S.C. 1997)?
   ☑ Yes □ No
- Does the agency prohibit the enlistment of services of any contractor who may have contact with residents who: Has been convicted of engaging or attempting to engage in sexual activity in the community facilitated by force, overt or implied threats of force, or coercion, or if the victim did not consent or was unable to consent or refuse? ⊠ Yes □ No

#### 115.217 (b)

- Does the agency consider any incidents of sexual harassment in determining whether to hire or promote anyone who may have contact with residents? ⊠ Yes □ No

#### 115.217 (c)

Before hiring new employees who may have contact with residents, does the agency: Perform a criminal background records check? ⊠ Yes □ No

 Before hiring new employees who may have contact with residents, does the agency, consistent with Federal State, and local law: Make its best efforts to contact all prior institutional employers for information on substantiated allegations of sexual abuse or any resignation during a pending investigation of an allegation of sexual abuse? ⊠ Yes □ No

#### 115.217 (d)

■ Does the agency perform a criminal background records check before enlisting the services of any contractor who may have contact with residents? Simes Yes Doe

#### 115.217 (e)

 Does the agency either conduct criminal background records checks at least every five years of current employees and contractors who may have contact with residents or have in place a system for otherwise capturing such information for current employees? ⊠ Yes □ No

#### 115.217 (f)

- Does the agency ask all applicants and employees who may have contact with residents directly about previous misconduct described in paragraph (a) of this section in written applications or interviews for hiring or promotions? ⊠ Yes □ No
- Does the agency ask all applicants and employees who may have contact with residents directly about previous misconduct described in paragraph (a) of this section in any interviews or written self-evaluations conducted as part of reviews of current employees? ☑ Yes □ No
- Does the agency impose upon employees a continuing affirmative duty to disclose any such misconduct? ⊠ Yes □ No

#### 115.217 (g)

 Does the agency consider material omissions regarding such misconduct, or the provision of materially false information, grounds for termination? ⊠ Yes □ No

#### 115.217 (h)

 Does the agency provide information on substantiated allegations of sexual abuse or sexual harassment involving a former employee upon receiving a request from an institutional employer for whom such employee has applied to work? (N/A if providing information on substantiated allegations of sexual abuse or sexual harassment involving a former employee is prohibited by law.) ⊠ Yes □ No □ NA

#### Auditor Overall Compliance Determination

**Exceeds Standard** (Substantially exceeds requirement of standards)

Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)



**Does Not Meet Standard** (Requires Corrective Action)

115.217(a)

POLICY AND DOCUMENT REVIEW:

Agency Policies DO125, 6.0, section 6.9.3, DO125, 7.0, DO504 and DO602.

List of 5-year background checks on current employees.

FINDINGS:

Agency Policies DO125, 6.0, section 6.9.3, DO125, 7.0, DO504 and DO602.

List of 5-year background checks on current employees, address this provision. Agency policy defines staff to include interns, volunteer or contracted program services staff. Interviews of 9 randomly selected staff and sample HR files indicated timely criminal background checks. All files reflected the three required questions in this provision are included and staff affirmed by signing the form.

The AZDOC policies require job applicants to have background checks completed looking at any issue of prior sexual misconduct. The background checks are completed by the BIU Division of the AZDOC. All contractors are screened by using the same process. The facility reported 44 (100%) new employees/applicants background checks were made and 3 (100%) contractor background checks were completed in the past 12 months. Documentation and files were reviewed by the auditor to confirm the process. AZDOC policies also require a 5-year recheck of all employees and contractors. This is also completed by the BIU. The AZDOC policy does indicate that any employee/contractor misconduct or false reporting is subject to the possibility of termination of employment. The HR Manager also indicated that the BIU will respond to any request for information from an institutional employer seeking information on a former employee.

115.217(b)

POLICY AND DOCUMENT REVIEW:

Agency Policies DO125, 6.0, section 6.9.3, DO125, 7.0, DO504 and DO602.

INTERVIEWS:

Administrative (Human Resources) Staff.

FINDINGS: PREA Audit Report, V5 Agency Policies DO125, 6.0, section 6.9.3, DO125, 7.0, DO504 and DO602, address this provision. The auditor interviewed the Administrative (Human Resources) Staff. Staff reported, the agency has incorporated and implemented the "Affirmative Duty to Disclose," which all staff were required to affirm and sign. The form provides for a "material omissions" clause.

115.217(c)

POLICY AND DOCUMENT REVIEW:

Agency Policies DO125, 6.0, section 6.9.3, DO125, 7.0, DO504 and DO602.

INTERVIEWS:

Administrative (Human Resources) Staff.

FINDINGS:

Agency Policies DO125, 6.0, section 6.9.3, DO125, 7.0, DO504 and DO602, address this provision. The AZDOC policies require job applicants to have background checks completed looking at any issue of prior sexual misconduct. The background checks are completed by the BIU Division of the AZDOC. All contractors are screened by using the same process. The auditor interviewed the Administrative (Human Resources) Staff.

Staff reported criminal background records checks are conducted on all new hires. Additionally, reference checks are conducted by contacting prior institutional employers.

115.217(d)

POLICY AND DOCUMENT REVIEW:

Agency Policies DO125, 6.0, section 6.9.3, DO125, 7.0, DO504 and DO602.

INTERVIEWS:

The auditor interviewed the Administrative (Human Resources) Staff. Staff reported criminal background records checks are conducted on all new hires and contractors.

FINDINGS:

Agency Policies DO125, 6.0, section 6.9.3, DO125, 7.0, DO504 and DO602, addresses the elements of this provision. Agency policy defines staff to include interns, volunteer or contracted program services staff. All staff are also subjected to a criminal history background check.

All contract staff are subjected to a criminal background check, including a fingerprint-based background check. Staff reported criminal background records checks are conducted on all new hires and contractors.

115.217(e)

POLICY AND DOCUMENT REVIEW: PREA Audit Report, V5 Page Agency Policies DO125, 6.0, section 6.9.3, DO125, 7.0, DO504, DO602 and supporting documentation.

INTERVIEWS:

Administrative (Human Resources) Staff.

FINDINGS:

Agency Policies DO125, 6.0, section 6.9.3, DO125, 7.0, DO504 and DO602, addresses this provision. Agency policy requires criminal history checks will be conducted at least every five (5) years for staff, contractors, interns and volunteers. All staff are provided the opportunity to self-disclose their arrest or history prior to the agency completing the background check.

The auditor interviewed the Administrative (Human Resources) Staff. Staff reported, criminal background records checks are subsequently conducted on all new hires and every five (5) years for staff, contract employees, volunteers and interns. A review of the agency policy and HR files, and staff interview indicate the agency has conducted criminal background records checks on all staff every five (5) years as required by this provision of this standard.

115.217(f)

POLICY AND DOCUMENT REVIEW:

Agency Policies DO125, 6.0, section 6.9.3, DO125, 7.0, DO504, DO602 and HR Files.

INTERVIEWS:

Administrative (Human Resources) Staff.

## FINDINGS:

Agency Policies DO125, 6.0, section 6.9.3, DO125, 7.0, DO504 and DO602, addresses this provision. The application process includes the "Affirmative Duty to Disclose" form, for new hires, volunteers and contractors, and a review of the HR files indicated this process was being implemented. All staff HR files reviewed indicated the forms had been signed in accordance with policy. A review of agency policy and HR files, and staff interview, indicate the practice is in place and meets the requirements of this provision.

115.217(g)

POLICY AND DOCUMENT REVIEW:

Agency Policies DO125, 6.0, section 6.9.3, DO125, 7.0, DO504 and DO602.

## FINDINGS:

Agency Policies DO125, 6.0, section 6.9.3, DO125, 7.0, DO504 and DO602, address this provision. Agency policy defines staff to include interns, volunteer or contracted program services staff.

### POLICY AND DOCUMENT REVIEW:

Agency Policies DO125, 6.0, section 6.9.3, DO125, 7.0, DO504 and DO602

INTERVIEWS:

Administrative (Human Resources) Staff.

FINDINGS:

Agency Policies DO125, 6.0, section 6.9.3, DO125, 7.0, DO504 and DO602, address this provision. The auditor interviewed the Administrative (Human Resources) Staff.

Staff reported if the new potential employer secures a release form from the former employee, then the information will be released. Staff reported without the release form, HR will not disclose the information.

## Standard 115.218: Upgrades to facilities and technologies

#### 115.218 (a)

#### 115.218 (b)

If the agency installed or updated a video monitoring system, electronic surveillance system, or other monitoring technology, did the agency consider how such technology may enhance the agency's ability to protect residents from sexual abuse? (N/A if agency/facility has not installed or updated a video monitoring system, electronic surveillance system, or other monitoring technology since August 20, 2012, or since the last PREA audit, whichever is later.)
 Yes 
 No 
 NA

#### Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- **Does Not Meet Standard** (*Requires Corrective Action*)

115.218(a)

POLICY AND DOCUMENT REVIEW:

Video Surveillance.

INTERVIEWS:

Director

FINDINGS:

The audited facility has not installed and/or upgraded its technology or made any renovations, since August 20, 2012.

Interviews revealed the Deputy Warden would consider how such technology/renovations may enhance the agency's ability to protect residents from sexual abuse prior to implementing the video enhancements/upgrades.

115.218(b)

POLICY AND DOCUMENT REVIEW:

Video Surveillance.

INTERVIEWS:

Director

FINDINGS:

Interviews revealed the Deputy Warden would consider how such technology/renovations may enhance the agency's ability to protect residents from sexual abuse prior to implementing the video enhancements/upgrades.

## **RESPONSIVE PLANNING**

## Standard 115.221: Evidence protocol and forensic medical examinations

115.221 (a)

If the agency is responsible for investigating allegations of sexual abuse, does the agency follow a uniform evidence protocol that maximizes the potential for obtaining usable physical evidence for administrative proceedings and criminal prosecutions? (N/A if the agency/facility is not responsible for conducting any form of criminal OR administrative sexual abuse investigations.)
 Yes 
 No 
 NA

## 115.221 (b)

 Is this protocol developmentally appropriate for youth where applicable? (N/A if the agency/facility is not responsible for conducting any form of criminal OR administrative sexual abuse investigations.) ⊠ Yes □ No □ NA  Is this protocol, as appropriate, adapted from or otherwise based on the most recent edition of the U.S. Department of Justice's Office on Violence Against Women publication, "A National Protocol for Sexual Assault Medical Forensic Examinations, Adults/Adolescents," or similarly comprehensive and authoritative protocols developed after 2011? (N/A if the agency/facility is not responsible for conducting any form of criminal OR administrative sexual abuse investigations.) ⊠ Yes □ No □ NA

#### 115.221 (c)

- Has the agency documented its efforts to provide SAFEs or SANEs? ⊠ Yes □ No

### 115.221 (d)

- Does the agency attempt to make available to the victim a victim advocate from a rape crisis center? ⊠ Yes □ No
- If a rape crisis center is not available to provide victim advocate services, does the agency make available to provide these services a qualified staff member from a community-based organization, or a qualified agency staff member? (N/A if agency *always* makes a victim advocate from a rape crisis center available to victims.) ⊠ Yes □ No □ NA
- Has the agency documented its efforts to secure services from rape crisis centers?
   ⊠ Yes □ No

#### 115.221 (e)

- As requested by the victim, does the victim advocate, qualified agency staff member, or qualified community-based organization staff member accompany and support the victim through the forensic medical examination process and investigatory interviews? ⊠ Yes □ No
- As requested by the victim, does this person provide emotional support, crisis intervention, information, and referrals? ⊠ Yes □ No

#### 115.221 (f)

If the agency itself is not responsible for investigating allegations of sexual abuse, has the agency requested that the investigating agency follow the requirements of paragraphs (a) through (e) of this section? (N/A if the agency/facility is responsible for conducting criminal AND administrative sexual abuse investigations.) ⊠ Yes □ No □ NA

#### 115.221 (g)

• Auditor is not required to audit this provision.

#### 115.221 (h)

 If the agency uses a qualified agency staff member or a qualified community-based staff member for the purposes of this section, has the individual been screened for appropriateness to serve in this role and received education concerning sexual assault and forensic examination issues in general? (N/A if agency *always* makes a victim advocate from a rape crisis center available to victims.) ⊠ Yes □ No □ NA

#### Auditor Overall Compliance Determination

Exceeds Standard (Substantially exceeds requirement of standards)
 Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)

**Does Not Meet Standard** (*Requires Corrective Action*)

115.221(a)

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POLICY AND DOCUMENT REVIEW:

Agency Policies DO 125, 6.0, section 6.2, DO 125,5.0, section 5.5, DO608, 8.0, section 8.2.1, and DO 608.

Memos, employee certificate.

**INTERVIEWS**:

Random Sample of Staff.

Interviews with the Agency Head and Deputy Warden confirm that the standard is being met.

#### FINDINGS:

Agency Policies DO 125, 6.0, section 6.2, DO 125,5.0, section 5.5, DO608, 8.0, section 8.2.1, and DO 608, address this provision. Staff interviewed indicated a clear knowledge of their responsibilities as potential first responders and knowledge of agency policy and staff roles and responsibilities pertaining to investigations of allegations of sexual abuse. Each named of at least one (1) investigator they would report the incident to.

#### 115.221(b)

POLICY AND DOCUMENT REVIEW:

Agency Policies DO 125, 6.0, section 6.2, DO 125,5.0, section 5.5, DO608, 8.0, section 8.2.1, and DO 608.

MRC Pre-audit questionnaire.

Memos, employee certificate.

FINDINGS:

Agency Policies DO 125, 6.0, section 6.2, DO 125,5.0, section 5.5, DO608, 8.0, section 8.2.1, and DO 608, addresses this provision. The MRC offers all residents a forensic examination if sexually abused. The facility has an MOU with SAFE and SANE examiners using an outside health care provider (Deer Valley Medical Center). The facility conducted zero SAFE/SANE examinations during the last 12 months. These exams are at no cost to the resident and are available at any time. Victim advocates to provide outside services are under an agency agreement.

A review of the agency policy and supporting documentation indicated the agency coordinates and ensures the protocol implemented is appropriate and in compliance with this provision.

115.221(c)

POLICY AND DOCUMENT REVIEW:

Agency Policies DO 125, 6.0, section 6.2, DO 125,5.0, section 5.5, DO608, 8.0, section 8.2.1, and DO 608. Memorandum of Understanding (MOU). The agency reported there have been no forensic examinations conducted within the past 12 months.

INTERVIEWS:

SAFE/SANE Staff

FINDINGS:

Agency Policies DO 125, 6.0, section 6.2, DO 125,5.0, section 5.5, DO608, 8.0, section 8.2.1, and DO 608, addresses this provision. The agency entered into a Memorandum of Understanding (MOU) to provide confidential victim advocacy services.

A licensed Department counselor (LPC, LMSW, etc.) would be made available to accompany the resident through the forensic exam and investigative interviews only upon request from the resident. The SANE/SAFE nurse interviewed, reported forensic exam nurses are available 24/7 and would triage a case and respond accordingly. A review of the agency policy, MOU agreement and an interview with SANE/SAFE staff indicate the agency has secured local confidential victim advocacy resources needed in response to this provision.

115.221(d)

POLICY AND DOCUMENT REVIEW:

Agency Policies DO 125, 6.0, section 6.2, DO 125,5.0, section 5.5, DO608, 8.0, section 8.2.1, and DO 608. Memorandum of Understanding (MOU).

## INTERVIEWS:

PREA Audit Report, V5

PREA Compliance Manager.

Residents who had reported a sexual abuse.

### FINDINGS:

Agency Policies DO 125, 6.0, section 6.2, DO 125,5.0, section 5.5, DO608, 8.0, section 8.2.1, and DO 608, addresses this provision. The agency entered into a Memorandum of Understanding (MOU) to provide confidential victim advocacy services. A licensed Department counselor (LPC, LMSW, etc.) would be made available to accompany the resident through the forensic exam and investigative interviews only upon request from the resident. The Auditor interviewed the PREA Compliance Manager who reported an MOU has been entered with a victim advocacy organization to help a resident through the process.

The MOU includes the responsibilities the agency and provider are to follow, and the contract is monitored once a year. A review of the agency policy, MOU, and staff interview indicated an established collaborative effort to ensure victim advocacy services are available for the residents if needed.

115.221(e)

POLICY AND DOCUMENT REVIEW:

Agency Policies DO 125, 6.0, section 6.2, DO 125,5.0, section 5.5, DO608, 8.0, section 8.2.1, and DO 608. Memorandum of Understanding (MOU). The agency reported there have been no forensic examinations conducted within the past 12 months.

**INTERVIEWS**:

PREA Compliance Manager.

Residents who had reported a sexual abuse.

#### FINDINGS:

Agency Policies DO 125, 6.0, section 6.2, DO 125,5.0, section 5.5, DO608, 8.0, section 8.2.1, and DO 608, addresses this provision. The agency entered into a Memorandum of Understanding (MOU) to provide confidential victim advocacy services. A licensed Department counselor (LPC, LMSW, etc.) would be made available to accompany the resident through the forensic exam and investigative interviews only upon request from the resident. The MOU includes the responsibilities the agency and provider are to follow, and the contract is monitored once a year. A review of the agency policy, MOU, and staff interview indicated an established collaborative effort to ensure victim advocacy services are available for the residents if needed. The Auditor interviewed the PREA Compliance Manager who reported in accordance with the MOU, the facility staff would transport the resident to the agency policy, MOU, and staff interview indicated an established collaborative advocate would meet with the resident. A review of the agency policy, MOU, and staff interview indicated an established collaborative advocate would meet with the resident. A review of the agency policy, MOU, and staff interview indicated an established collaborative effort to ensure victim advocate would meet with the resident.

### 115.221(f)

POLICY AND DOCUMENT REVIEW:

No documents to review as the agency conducts all administrative and criminal investigations.

FINDINGS:

Per ADOC policy, the ADOC Inspector General's Office will conduct all investigations (Criminal Investigation Unit (CIU) and the Administrative Investigation Unit (AIU)) has the legal authority.

In accordance with ADOC policy, any allegation involving sexual abuse or criminal activity requires that the CIU be notified immediately to assume control of the investigation. The CIU investigator interviewed and the ADOC policy indicated they follow a uniform evidence protocol. This provision is not applicable.

115.221(e)(h)

POLICY AND DOCUMENT REVIEW:

The agency reported there has been zero forensic examinations conducted within the past 12 months.

INTERVIEWS:

PREA Compliance Manager.

FINDINGS:

A licensed Department counselor (LPC, LMSW, etc.) would be made available to accompany the resident through the forensic exam and investigative interviews only upon request from the resident. The SANE/SAFE nurse interviewed, reported forensic exam nurses are available 24/7 and would triage a case and respond accordingly.

A review of the agency policy and an interview with SANE/SAFE staff indicate the facility has secured local confidential victim advocacy resources needed in response to this provision.

# Standard 115.222: Policies to ensure referrals of allegations for investigations

#### 115.222 (a)

- Does the agency ensure an administrative or criminal investigation is completed for all allegations of sexual abuse? ⊠ Yes □ No
- Does the agency ensure an administrative or criminal investigation is completed for all allegations of sexual harassment? ⊠ Yes □ No

#### 115.222 (b)

PREA Audit Report, V5

- Does the agency have a policy and practice in place to ensure that allegations of sexual abuse or sexual harassment are referred for investigation to an agency with the legal authority to conduct criminal investigations, unless the allegation does not involve potentially criminal behavior? ⊠ Yes □ No
- Has the agency published such policy on its website or, if it does not have one, made the policy available through other means? Z Yes □ No
- Does the agency document all such referrals? ⊠ Yes □ No

# 115.222 (c)

# 115.222 (d)

• Auditor is not required to audit this provision.

# 115.222 (e)

• Auditor is not required to audit this provision.

# Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (Requires Corrective Action)

115.222(a)

POLICY AND DOCUMENT REVIEW:

Agency Policies DO125, DO 601, and DO 608.

Investigation reports.

# INTERVIEWS:

Interviews of the Agency Head, the CIU investigator, the PREA Coordinator, and the PREA Compliance Manager.

# FINDINGS:

Agency Policies DO125, DO 601, and DO 608, address this provision. Per ADOC policy, the ADOC Inspector General's Office will conduct all investigations through the Criminal

Investigation Unit (CIU) and the Administrative Investigation Unit (AIU). In accordance with ADOC policy, any allegation involving sexual abuse or criminal activity requires that the CIU be notified immediately to assume control of the investigation. The CIU investigator interviewed and the ADOC policy indicated they follow a uniform evidence protocol. A review of the agency policies, investigative files, and staff interviews indicated investigations are completed for all allegations of sexual abuse and sexual harassment.

115.222(b)

POLICY AND DOCUMENT REVIEW:

Agency Policies DO125, DO 601, and DO 608.

Investigation reports.

Agency's policy on the agency's website.

**INTERVIEWS**:

Investigative staff.

Random staff.

FINDINGS:

Agency Policy DO125, DO 601, and DO 608, addresses this provision. A review of the agency policies, investigative files, and staff interviews indicated criminal investigations are conducted by the ADOC Inspector General's Office's Criminal Investigation Unit (CIU) and the Administrative Investigation Unit (AIU) for administrative investigations. In accordance with ADOC policy, any allegation involving sexual abuse or criminal activity requires that the CIU be notified immediately to assume control of the investigation. The agency's policy in response to this provision are posted on the agency's website. A database for tracking investigations is maintained.

Any allegations reported activates an alert for the PREA Coordinator and to the Inspector General's Office. There are six (6) CIU staff available to MRC who have been trained to meet PREA standards. The training certificates were reviewed by the auditor.

During the 12-month period, zero (0) allegations of sexual abuse and sexual harassment were received.

There were zero administrative investigations. However, any investigations reports would be documented and, if completed, would be made available on the ADOC website of azcorrections.gov.

115.222(c)

POLICY AND DOCUMENT REVIEW:

Agency's policy posted on the agency's website.

FINDINGS:

The agency's policy is posted on the agency's website in accordance with this provision.

115.222(d)

POLICY AND DOCUMENT REVIEW:

The agency is not required to respond to this provision.

FINDINGS:

This provision is not applicable as the agency is not required to respond to this provision.

115.222(e)

POLICY AND DOCUMENT REVIEW:

The agency is not required to respond to this provision.

FINDINGS:

This provision is not applicable as the agency is not required to respond to this provision.

# TRAINING AND EDUCATION

# Standard 115.231: Employee training

# 115.231 (a)

- Does the agency train all employees who may have contact with residents on: How to fulfill their responsibilities under agency sexual abuse and sexual harassment prevention, detection, reporting, and response policies and procedures? ⊠ Yes □ No
- Does the agency train all employees who may have contact with residents on: Residents' right to be free from sexual abuse and sexual harassment ⊠ Yes □ No
- Does the agency train all employees who may have contact with residents on: The right of residents and employees to be free from retaliation for reporting sexual abuse and sexual harassment? ⊠ Yes □ No
- Does the agency train all employees who may have contact with residents on: The common reactions of sexual abuse and sexual harassment victims? ⊠ Yes □ No

- Does the agency train all employees who may have contact with residents on: How to detect and respond to signs of threatened and actual sexual abuse? ⊠ Yes □ No
- Does the agency train all employees who may have contact with residents on: How to avoid inappropriate relationships with residents? Zestarting Yestarting No
- Does the agency train all employees who may have contact with residents on: How to communicate effectively and professionally with residents, including lesbian, gay, bisexual, transgender, intersex, or gender nonconforming residents? ⊠ Yes □ No
- Does the agency train all employees who may have contact with residents on: How to comply with relevant laws related to mandatory reporting of sexual abuse to outside authorities?
   Xes 
   No

#### 115.231 (b)

- Is such training tailored to the gender of the residents at the employee's facility? ⊠ Yes □ No
- Have employees received additional training if reassigned from a facility that houses only male residents to a facility that houses only female residents, or vice versa? ⊠ Yes □ No

#### 115.231 (c)

- Have all current employees who may have contact with residents received such training?
   ☑ Yes □ No
- Does the agency provide each employee with refresher training every two years to ensure that all employees know the agency's current sexual abuse and sexual harassment policies and procedures? ⊠ Yes □ No
- In years in which an employee does not receive refresher training, does the agency provide refresher information on current sexual abuse and sexual harassment policies? ⊠ Yes □ No

#### 115.231 (d)

 Does the agency document, through employee signature or electronic verification, that employees understand the training they have received? ⊠ Yes □ No

#### Auditor Overall Compliance Determination

- Exceeds Standard (Substantially exceeds requirement of standards)
- □ **Meets Standard** (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- **Does Not Meet Standard** (*Requires Corrective Action*)

115.231(a)

POLICY AND DOCUMENT REVIEW:

Agency Policies DO 125, 10.0, DO 509 and DO810, 3.0. Agency curriculum. Ten randomly selected staff training documents.

INTERVIEWS:

Random Sample of Staff

FINDINGS:

Agency Policies DO 125, 10.0, DO 509 and DO810, 3.0, address this provision. A review of the agency policy, training curriculum, various training documents, and staff interviews demonstrate PREA related training is conducted and staff attend, participate and complete the training. The agency policy and curriculum address all the required topics. The Auditor interviewed a total of 12 randomly selected staff. Staff interviewed acknowledged attending and participating in the PREA training and confirmed the required topics were covered during the training. The staff interviewed reported receiving training in all the required topics within the past year.

115.231(b)

POLICY AND DOCUMENT REVIEW:

Agency Policies DO 125, 10.0, DO 509 and DO810, 3.0

Pre-service and In-service curriculum.

MRC Pre-audit questionnaire.

First responder cards.

FINDINGS:

Agency Policies DO 125, 10.0, DO 509 and DO810, 3.0, addresses this provision. All MRC employees, contractors and volunteers, are trained to meet the PREA standards. In the past 12 months, 44 (100%) staff were trained. The ADOC has a comprehensive training program which includes pre-service and annual in-service training and is tailored to meet the gender needs of the facility. The training documentation includes a signature roster that indicates the trainees understand the training presented. The interview process also documented that employees understood the materials presented. Refresher information is available in the employee handbook and in shift briefings. Staff reported everyone gets the exact same training regardless of working with males or females in the agency.

115.231(c)

POLICY AND DOCUMENT REVIEW:

Agency Policies DO 125, 10.0, DO 509 and DO810, 3.0

Pre-service and In-service curriculum.

MRC Pre-audit questionnaire.

FINDINGS:

Agency Policies DO 125, 10.0, DO 509 and DO810, 3.0, addresses this provision. Agency policy requires staff receive PREA related training during orientation and on an annual basis. The auditor reviewed ten (10) randomly selected employee/contractor/volunteer training documents. A review of the randomly selected training documents reflected all had participated and completed the required PREA training. Training documentation reviewed supported the participation of security staff, as well as participation by management and administrative support staff, in the PREA training.

115.231(d)

POLICY AND DOCUMENT REVIEW:

Agency Policies DO 125, 10.0, DO 509 and DO810, 3.0.

Pre-service and In-service curriculum.

MRC Pre-audit questionnaire.

Training Acknowledgement Form.

FINDINGS:

Agency Policies DO 125, 10.0, DO 509 and DO810, 3.0, addresses this provision. The agency maintains the signed acknowledgement forms which affirm the trainees understand the training they have received. Through staff interviews, it was made clear to the auditor that the staff understood the PREA training.

# Standard 115.232: Volunteer and contractor training

# 115.232 (a)

 Has the agency ensured that all volunteers and contractors who have contact with residents have been trained on their responsibilities under the agency's sexual abuse and sexual harassment prevention, detection, and response policies and procedures? ⊠ Yes □ No

# 115.232 (b)

Have all volunteers and contractors who have contact with residents been notified of the agency's zero-tolerance policy regarding sexual abuse and sexual harassment and informed how to report such incidents (the level and type of training provided to volunteers and contractors shall be based on the services they provide and level of contact they have with residents)? ⊠ Yes □ No

#### 115.232 (c)

 Does the agency maintain documentation confirming that volunteers and contractors understand the training they have received? ⊠ Yes □ No

# Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- **Does Not Meet Standard** (*Requires Corrective Action*)

115.232(a)

POLICY AND DOCUMENT REVIEW:

Agency Policy DO125, 10.0, section 10.3-10.3.2.

Volunteer/Contractor Training Plan.

Volunteer sign-in roster & application forms.

MRC Pre-audit questionnaire.

Volunteer, intern, and contract staff training documentation.

Randomly selected training files, sign-in sheets, signed acknowledgement forms, and Certificates of Completion.

INTERVIEWS:

PREA Compliance Manager.

FINDINGS:

Agency Policy DO125, 10.0, section 10.3-10.3.2, addresses volunteer and intern training. All volunteers and contractors who have contact with residents at MRC have been trained to understand the requirements of PREA and the zero-tolerance policy. 100% of the 3 volunteers and contactors were trained about PREA and correctional requirements during the last 12 months. The training is based on the service level and resident contact they provide. This was verified by examination of training documentation and the signatures that documented that they understood the training presented. Interviews with the SAFE/SANE provider and the contractor verified that they understood the PREA requirements associated with being a contractor or a volunteer.

115.232(b)

POLICY AND DOCUMENT REVIEW:

Agency Policy DO125, 10.0, section 10.3-10.3.2

Volunteer/Contractor Training Plan.

Volunteer sign-in roster & application forms.

MRC Pre-audit questionnaire.

Volunteer, intern, and contract staff training documentation.

Randomly selected training files, sign-in sheets, signed acknowledgement forms, and Certificates of Completion.

INTERVIEWS:

PREA Compliance Manager.

FINDINGS:

Agency Policy DO125, 10.0, section 10.3-10.3.2, addresses volunteer and intern training. The agency's PREA training addresses the zero-tolerance policy. Training documentation reflected training events held specifically for contract staff and volunteers/interns.

The auditor interviewed randomly selected interns and contractors. The interns and contract staff interviewed reported being trained on the agency's zero-tolerance policy regarding sexual abuse and sexual harassment and of the reporting requirements.

115.232(c)

POLICY AND DOCUMENT REVIEW:

Agency Policy DO125, 10.0, section 10.3-10.3.2.

Signed Volunteer/Intern and Contractor Acknowledgement Forms.

FINDINGS:

Agency Policy DO125, 10.0, section 10.3-10.3.2, addresses volunteer, contractor and intern training. The acknowledgment forms contained the proper affirmation statement. Through interviews, it was made clear the volunteers, interns and contract staff understood the PREA training.

# Standard 115.233: Resident education

# 115.233 (a)

- During intake, do residents receive information explaining: The agency's zero-tolerance policy regarding sexual abuse and sexual harassment? ⊠ Yes □ No
- During intake, do residents receive information explaining: How to report incidents or suspicions of sexual abuse or sexual harassment? ⊠ Yes □ No

- During intake, do residents receive information regarding agency policies and procedures for responding to such incidents? ⊠ Yes □ No

#### 115.233 (b)

Does the agency provide refresher information whenever a resident is transferred to a different facility? □ Yes ⊠ No

#### 115.233 (c)

- Does the agency provide resident education in formats accessible to all residents, including those who: Are limited English proficient? ⊠ Yes □ No
- Does the agency provide resident education in formats accessible to all residents, including those who: Are deaf? ⊠ Yes □ No
- Does the agency provide resident education in formats accessible to all residents, including those who: Are visually impaired? ⊠ Yes □ No
- Does the agency provide resident education in formats accessible to all residents, including those who: Are otherwise disabled? ⊠ Yes □ No
- Does the agency provide resident education in formats accessible to all residents, including those who: Have limited reading skills? ⊠ Yes □ No

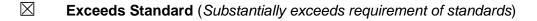
#### 115.233 (d)

Does the agency maintain documentation of resident participation in these education sessions?
 ☑ Yes □ No

#### 115.233 (e)

 In addition to providing such education, does the agency ensure that key information is continuously and readily available or visible to residents through posters, resident handbooks, or other written formats? ⊠ Yes □ No

#### Auditor Overall Compliance Determination



□ **Meets Standard** (*Substantial compliance; complies in all material ways with the standard for the relevant review period*)



**Does Not Meet Standard** (*Requires Corrective Action*)

115.233(a)

POLICY AND DOCUMENT REVIEW:

Agency Policies DO 108, 5.0, DO 125, 2.0, DO 125, attachment C, DO 704, 15.0-16.0 and DO 802, 1.0, section 1.6.

Resident assessment forms.

Orientation schedule.

Training rosters.

MRC Pre-audit questionnaire.

Bilingual Posters.

Resident Handbook (English and Spanish).

Brochures (English and Spanish).

**INTERVIEWS**:

The auditor interviewed one staff member assigned to intake duties and randomly selected residents.

#### FINDINGS:

Agency Policies DO 108, 5.0, DO 125, 2.0, DO 125, attachment C, DO 704, 15.0-16.0 and DO 802, 1.0, section 1.6, address this provision. A review of case files reflected all residents were provided the initial education required on the same day during intake.

The intake staff reported the orientation packet contains all the PREA related information which is provided to all the residents during the intake process. Staff reported the information may be provided to the resident in Spanish or it could be read out loud to the residents to ensure they understand it and that residents are asked if they have any questions before they are assigned to a housing unit. Staff reported information on the zero-tolerance policy and how to report allegations are also contained on posters, which are posted throughout the facility. All of the residents interviewed reported being provided the PREA information during intake.

115.233(b)

POLICY AND DOCUMENT REVIEW:

Agency Policies DO 108, 5.0, DO 125, 2.0, DO 125, attachment C, DO 704, 15.0-16.0 and DO 802, 1.0, section 1.6.

Resident assessment forms.

Orientation schedule.

Training rosters.

MRC Pre-audit questionnaire.

Resident Handbook (English and Spanish).

Brochures (English and Spanish).

**INTERVIEWS**:

The auditor interviewed one staff member assigned to intake duties and randomly selected residents.

# FINDINGS:

Agency Policies DO 108, 5.0, DO 125, 2.0, DO 125, attachment C, DO 704, 15.0-16.0 and DO 802, 1.0, section 1.6, addresses this provision. In the past 12 months, 1238 (100%) residents admitted to MRC in the past 12 months were trained on the principals of PREA. Provisions are made to assist those residents with disabilities or those not proficient in English to ensure their understanding of PREA. Orientation brochures, posters, resident handbooks, etc. are readily available to the population and are available in English and Spanish. Completed group sign-in sheets reflecting the names of all residents are maintained for documentation purposes, and a staff person was assigned to oversee this specific task to ensure compliance is always maintained.

115.233(c)

POLICY AND DOCUMENT REVIEW:

Agency Policies DO 108, 5.0, DO 125, 2.0, DO 125, attachment C, DO 704, 15.0-16.0 and DO 802, 1.0, section 1.6.

Case files.

**INTERVIEWS**:

The auditor interviewed one staff member assigned to intake duties.

FINDINGS:

Agency Policies DO 108, 5.0, DO 125, 2.0, DO 125, attachment C, DO 704, 15.0-16.0 and DO 802, 1.0, section 1.6, addresses this provision.

A review of random case files reflected all residents had been provided the required PREA related information and education. Staff interviewed reported the information is provided during intake.

115.233(d)

POLICY AND DOCUMENT REVIEW:

Agency Policies DO 108, 5.0, DO 125, 2.0, DO 125, attachment C, DO 704, 15.0-16.0 and DO 802, 1.0, section 1.6, Resident Handbook, PREA brochures, and PREA posters.

FINDINGS:

Agency Policies DO 108, 5.0, DO 125, 2.0, DO 125, attachment C, DO 704, 15.0-16.0 and DO 802, 1.0, section 1.6, addresses this provision. PREA related information and education materials provided in English and Spanish include the Resident Handbook, PREA brochures, and PREA posters. The Resident Handbook is available to the residents in each housing unit. PREA posters, English and Spanish, are posted throughout the facility and in each housing unit.

Staff are equipped with information on how to secure interpretation services for deaf and hard of hearing residents. Multiple staff can also translate in Spanish.

115.233(e)

POLICY AND DOCUMENT REVIEW:

Agency Policies DO 108, 5.0, DO 125, 2.0, DO 125, attachment C, DO 704, 15.0-16.0 and DO 802, 1.0, section 1.6.

Case files.

Acknowledgement Statement

FINDINGS:

Agency Policies DO 108, 5.0, DO 125, 2.0, DO 125, attachment C, DO 704, 15.0-16.0 and DO 802, 1.0, section 1.6, addresses this provision.

A review of case files reflected all residents had been provided the required PREA related information and education. The completed Acknowledgement Statement is used to document when residents are provided the PREA information at intake. Residents that participate in the subsequent PREA education has their participation entered into the resident's electronic record.

# Standard 115.234: Specialized training: Investigations

115.234 (a)

In addition to the general training provided to all employees pursuant to §115.231, does the agency ensure that, to the extent the agency itself conducts sexual abuse investigations, its investigators receive training in conducting such investigations in confinement settings? (N/A if the agency does not conduct any form of administrative or criminal sexual abuse investigations. See 115.221(a).)
 Xes 
 No
 NA

#### 115.234 (b)

- Does this specialized training include: Techniques for interviewing sexual abuse victims? (N/A if the agency does not conduct any form of administrative or criminal sexual abuse investigations. See 115.221(a).) ⊠ Yes □ No □ NA
- Does this specialized training include: Proper use of Miranda and Garrity warnings? (N/A if the agency does not conduct any form of administrative or criminal sexual abuse investigations. See 115.221(a).) ⊠ Yes □ No □ NA

#### 115.234 (c)

Does the agency maintain documentation that agency investigators have completed the required specialized training in conducting sexual abuse investigations? (N/A if the agency does not conduct any form of administrative or criminal sexual abuse investigations. See 115.221(a).)
 Xes 

 No
 NA

#### 115.234 (d)

• Auditor is not required to audit this provision.

#### Auditor Overall Compliance Determination

**Exceeds Standard** (Substantially exceeds requirement of standards)

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**Meets Standard** (Substantial compliance; complies in all material ways with the standard for the relevant review period)



- **Does Not Meet Standard** (Requires Corrective Action)
- 115.234(a)

#### POLICY AND DOCUMENT REVIEW:

PREA Audit Report, V5

DO125 .10.1.4.

MRC Pre-audit questionnaire.

Investigative staff training certificates.

INTERVIEWS:

Investigative Staff was interviewed.

FINDINGS:

Agency Policy DO125 .10.1.4, addresses this provision. Staff interviewed reported receiving the required investigative training. Training documentation reflected the investigators had completed the general PREA training and the specialized investigator training.

115.234(b)

POLICY AND DOCUMENT REVIEW:

DO125 .10.1.4.

Training Modules

INTERVIEWS:

Investigative Staff was interviewed.

FINDINGS:

Agency Policy DO125 .10.1.4, addresses this provision. The training module included all the required topics. Staff interviewed reported receiving training on each of the required topics.

115.234(c)

POLICY AND DOCUMENT REVIEW:

DO125 .10.1.4.

Training records.

Investigation records.

FINDINGS:

Agency Policy DO125 .10.1.4, addresses this provision. A review of the specialized training documents reflects all investigators had completed the required training. Training documentation reflected the investigators listed in the investigative files audited were trained on the specialized investigator training.

115.234(d)

POLICY AND DOCUMENT REVIEW:

The agency is not required to respond to this provision.

FINDINGS:

This provision is not applicable as the agency is not required to respond to this provision.

# Standard 115.235: Specialized training: Medical and mental health care

# 115.235 (a)

- Does the agency ensure that all full- and part-time medical and mental health care practitioners who work regularly in its facilities have been trained in: How to detect and assess signs of sexual abuse and sexual harassment? (N/A if the agency does not have any full- or part-time medical or mental health care practitioners who work regularly in its facilities.)
   Xes 

   NA
- Does the agency ensure that all full- and part-time medical and mental health care practitioners who work regularly in its facilities have been trained in: How to preserve physical evidence of sexual abuse? (N/A if the agency does not have any full- or part-time medical or mental health care practitioners who work regularly in its facilities.) ⊠ Yes □ No □ NA
- Does the agency ensure that all full- and part-time medical and mental health care practitioners who work regularly in its facilities have been trained in: How to respond effectively and professionally to victims of sexual abuse and sexual harassment? (N/A if the agency does not have any full- or part-time medical or mental health care practitioners who work regularly in its facilities.) X Yes C NO
- Does the agency ensure that all full- and part-time medical and mental health care practitioners who work regularly in its facilities have been trained in: How and to whom to report allegations or suspicions of sexual abuse and sexual harassment? (N/A if the agency does not have any full- or part-time medical or mental health care practitioners who work regularly in its facilities.)
   Xes 
   No 
   XA

# 115.235 (b)

If medical staff employed by the agency conduct forensic examinations, do such medical staff receive appropriate training to conduct such examinations? (N/A if agency does not employ medical staff or the medical staff employed by the agency do not conduct forensic exams.)
 Yes 
 No 
 NA

# 115.235 (c)

 Does the agency maintain documentation that medical and mental health practitioners have received the training referenced in this standard either from the agency or elsewhere? (N/A if the agency does not have any full- or part-time medical or mental health care practitioners who work regularly in its facilities.) ⊠ Yes □ No □ NA

# 115.235 (d)

- Do medical and mental health care practitioners employed by the agency also receive training mandated for employees by §115.231? (N/A if the agency does not have any full- or part-time medical or mental health care practitioners employed by the agency.) ⊠ Yes □ No □ NA
- Do medical and mental health care practitioners contracted by and volunteering for the agency also receive training mandated for contractors and volunteers by §115.232? (N/A if the agency does not have any full- or part-time medical or mental health care practitioners contracted by or volunteering for the agency.) ⊠ Yes □ No □ NA

# Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- D

**Does Not Meet Standard** (*Requires Corrective Action*)

115.235(a)

POLICY AND DOCUMENT REVIEW:

Agency Policy DO 125, 10.0, section 10.4

FINDINGS:

Agency Policy DO 125, 10.0, section 10.4, addresses this provision. Agency training documentation reviewed indicated medical and mental health staff participated in the specialized medical and mental health PREA training.

115.235(b)

POLICY AND DOCUMENT REVIEW:

The agency reported the facility does not have medical staff forensic exams are completed at the local hospital; therefore, this provision is not applicable.

FINDINGS:

The agency reported the facility does not have medical staff forensic exams are completed at the local hospital, this provision is not applicable.

115.235(c)

POLICY AND DOCUMENT REVIEW:

Agency Policy DO 125.10.

Training records.

Certificates of Completion.

FINDINGS:

Agency Policy DO 125, 10.0, section 10.4, addresses this provision. Agency training documentation reviewed indicated medical and mental health staff, including contract staff, participated in the general and specialized PREA training. Training documentation reflected some of the training was secured in-house as well via online coursework though the National Institute of Corrections (NIC).

115.235(d)

POLICY AND DOCUMENT REVIEW:

Training records.

FINDINGS:

Agency training documentation reviewed reflected agency medical and mental health staff, including contract staff, participated in the general PREA training.

# SCREENING FOR RISK OF SEXUAL VICTIMIZATION AND ABUSIVENESS

# Standard 115.241: Screening for risk of victimization and abusiveness 115.241 (a)

- Are all residents assessed during an intake screening for their risk of being sexually abused by other residents or sexually abusive toward other residents? ⊠ Yes □ No

# 115.241 (b)

Do intake screenings ordinarily take place within 72 hours of arrival at the facility?
 ☑ Yes □ No

#### 115.241 (c)

Are all PREA screening assessments conducted using an objective screening instrument?
 ☑ Yes □ No

#### 115.241 (d)

 Does the intake screening consider, at a minimum, the following criteria to assess residents for risk of sexual victimization: Whether the resident has a mental, physical, or developmental disability? ⊠ Yes □ No

- Does the intake screening consider, at a minimum, the following criteria to assess residents for risk of sexual victimization: The age of the resident? Zeque Yes Description
- Does the intake screening consider, at a minimum, the following criteria to assess residents for risk of sexual victimization: The physical build of the resident? ⊠ Yes □ No
- Does the intake screening consider, at a minimum, the following criteria to assess residents for risk of sexual victimization: Whether the resident has previously been incarcerated?
   Xes 
   No
- Does the intake screening consider, at a minimum, the following criteria to assess residents for risk of sexual victimization: Whether the resident's criminal history is exclusively nonviolent?
   ☑ Yes □ No
- Does the intake screening consider, at a minimum, the following criteria to assess residents for risk of sexual victimization: Whether the resident is or is perceived to be gay, lesbian, bisexual, transgender, intersex, or gender nonconforming (the facility affirmatively asks the resident about his/her sexual orientation and gender identity AND makes a subjective determination based on the screener's perception whether the resident is gender non-conforming or otherwise may be perceived to be LGBTI)? ⊠ Yes □ No
- Does the intake screening consider, at a minimum, the following criteria to assess residents for risk of sexual victimization: Whether the resident has previously experienced sexual victimization? ⊠ Yes □ No
- Does the intake screening consider, at a minimum, the following criteria to assess residents for risk of sexual victimization: The resident's own perception of vulnerability? ⊠ Yes □ No

# 115.241 (e)

- In assessing residents for risk of being sexually abusive, does the initial PREA risk screening consider, when known to the agency: prior acts of sexual abuse? ⊠ Yes □ No
- In assessing residents for risk of being sexually abusive, does the initial PREA risk screening consider, when known to the agency: prior convictions for violent offenses? ⊠ Yes □ No
- In assessing residents for risk of being sexually abusive, does the initial PREA risk screening consider, when known to the agency: history of prior institutional violence or sexual abuse?
   Xes 
   No

# 115.241 (f)

 Within a set time period not more than 30 days from the resident's arrival at the facility, does the facility reassess the resident's risk of victimization or abusiveness based upon any additional, relevant information received by the facility since the intake screening? ⊠ Yes □ No

# 115.241 (g)

- Does the facility reassess a resident's risk level when warranted due to a: Referral?
   ☑ Yes □ No
- Does the facility reassess a resident's risk level when warranted due to a: Request?
   ☑ Yes □ No
- Does the facility reassess a resident's risk level when warranted due to a: Incident of sexual abuse? ⊠ Yes □ No
- Does the facility reassess a resident's risk level when warranted due to a: Receipt of additional information that bears on the resident's risk of sexual victimization or abusiveness?
   ☑ Yes □ No

#### 115.241 (h)

## 115.241 (i)

 Has the agency implemented appropriate controls on the dissemination within the facility of responses to questions asked pursuant to this standard in order to ensure that sensitive information is not exploited to the resident's detriment by staff or other residents? ⊠ Yes □ No

#### Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)

**Does Not Meet Standard** (*Requires Corrective Action*)

#### 115.241(a)

POLICY AND DOCUMENT REVIEW:

Agency Policy DO810, 1.0 section 1.1.2, DO811, 1.0, DO811, 2.0 section 2.10 and DO811, 2.10.3.

Randomly selected resident files.

#### INTERVIEWS:

Staff responsible for risk screening:intake and randomly selected residents.PREA Audit Report, V5Page 55 of 120Maricopa Reentry Center - Phoenix, AZ

# FINDINGS:

Agency Policy DO810, 1.0 section 1.1.2, DO811, 1.0, DO811, 2.0 section 2.10 and DO811, 2.10.3, address this provision. Staff interviewed reported residents are screened normally within 30 minutes and that they would continue to do follow-up with a resident periodically. Staff reported if any risk factors were to be detected, the resident would be referred to the appropriate staff for proper follow-up and reclassification if needed. Residents interviewed verified staff do conduct periodic follow-up questions after the intake process is completed. Based on staff interviews and the review of resident case files, it was determined the initial risk screening process is completed well within the 72-hour requirement.

115.241(b)

POLICY AND DOCUMENT REVIEW:

**ACIS Screening Tool** 

FINDINGS:

The objective screening instrument (ACIS Screening Tool) is accomplished within the first 24 hours of arrival. The screening document does ask questions to determine if any offender might have any prior history as a sexual abuser and the responses are scored. Based on the score and responses, a decision is made to properly house the offender.

Intake staff conduct the screening and the information is secured.

115.241(c)

POLICY AND DOCUMENT REVIEW:

ACIS Screening Tool

INTERVIEWS:

Intake Staff

FINDINGS:

The agency's ACIS Screening Tool reflect all the required elements in this provision. Staff interviewed confirmed they use the agency's screening tool during intake. Staff interviewed properly referenced the required elements residents are screened for during the risk screening process.

115.241(d)

**INTERVIEWS**:

Intake Staff

FINDINGS:

Staff reported the information is ascertained through resident interviews, and from information collected through the ACIS Screening Tool, medical screening, and case file records.

# FINDINGS:

Intake staff interviewed reported they do not have access to the resident's medical or mental health information. The resident's medical information is retained and only available to medical staff. Staff reported the treatment modality drives which staff need the information.

115.241(e) (f) (g) (h) (i)

# **INTERVIEWS**:

PREA Coordinator, PREA Compliance Manager, and Intake Staff.

FINDINGS:

Intake staff interviewed reported they do not have access to the resident's medical or mental health information. The resident's medical information is retained and only available to medical staff. Staff reported the treatment modality drives which staff need the information.

# Standard 115.242: Use of screening information

#### 115.242 (a)

- Does the agency use information from the risk screening required by § 115.241, with the goal of keeping separate those residents at high risk of being sexually victimized from those at high risk of being sexually abusive, to inform: Housing Assignments? Imes Yes □ No
- Does the agency use information from the risk screening required by § 115.241, with the goal of keeping separate those residents at high risk of being sexually victimized from those at high risk of being sexually abusive, to inform: Bed assignments? ⊠ Yes □ No
- Does the agency use information from the risk screening required by § 115.241, with the goal of keeping separate those residents at high risk of being sexually victimized from those at high risk of being sexually abusive, to inform: Work Assignments? ⊠ Yes □ No
- Does the agency use information from the risk screening required by § 115.241, with the goal of keeping separate those residents at high risk of being sexually victimized from those at high risk of being sexually abusive, to inform: Education Assignments? ☑ Yes □ No
- Does the agency use information from the risk screening required by § 115.241, with the goal of keeping separate those residents at high risk of being sexually victimized from those at high risk of being sexually abusive, to inform: Program Assignments? ⊠ Yes □ No

#### 115.242 (b)

 Does the agency make individualized determinations about how to ensure the safety of each resident? ⊠ Yes □ No

#### 115.242 (c)

- When deciding whether to assign a transgender or intersex resident to a facility for male or female residents, does the agency consider on a case-by-case basis whether a placement would ensure the resident's health and safety, and whether a placement would present management or security problems (NOTE: if an agency by policy or practice assigns residents to a male or female facility on the basis of anatomy alone, that agency is not in compliance with this standard)? ⊠ Yes □ No
- When making housing or other program assignments for transgender or intersex residents, does the agency consider on a case-by-case basis whether a placement would ensure the resident's health and safety, and whether a placement would present management or security problems? ⊠ Yes □ No

#### 115.242 (d)

 Are each transgender or intersex resident's own views with respect to his or her own safety given serious consideration when making facility and housing placement decisions and programming assignments? ⊠ Yes □ No

#### 115.242 (e)

 Are transgender and intersex residents given the opportunity to shower separately from other residents? ⊠ Yes □ No

#### 115.242 (f)

- Unless placement is in a dedicated facility, unit, or wing established in connection with a consent decree, legal settlement, or legal judgment for the purpose of protecting lesbian, gay, bisexual, transgender, or intersex residents, does the agency always refrain from placing: lesbian, gay, and bisexual residents in dedicated facilities, units, or wings solely on the basis of such identification or status? (N/A if the agency has a dedicated facility, unit, or wing solely for the placement of LGBT or I residents pursuant to a consent decree, legal settlement, or legal judgement.) ⊠ Yes □ No □ NA
- Unless placement is in a dedicated facility, unit, or wing established in connection with a consent decree, legal settlement, or legal judgment for the purpose of protecting lesbian, gay, bisexual, transgender, or intersex residents, does the agency always refrain from placing: transgender residents in dedicated facilities, units, or wings solely on the basis of such identification or status? (N/A if the agency has a dedicated facility, unit, or wing solely for the placement of LGBT or I residents pursuant to a consent decree, legal settlement, or legal judgement.) ⊠ Yes □ No □ NA
- Unless placement is in a dedicated facility, unit, or wing established in connection with a consent decree, legal settlement, or legal judgment for the purpose of protecting lesbian, gay, bisexual, transgender, or intersex residents, does the agency always refrain from placing: intersex residents in dedicated facilities, units, or wings solely on the basis of such identification or status? (N/A if the agency has a dedicated facility, unit, or wing solely for the placement of LGBT or I residents pursuant to a consent decree, legal settlement, or legal judgement.)
   Yes □ No □ NA

#### Auditor Overall Compliance Determination

**Exceeds Standard** (Substantially exceeds requirement of standards)

Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)

**Does Not Meet Standard** (*Requires Corrective Action*)

115.242(a)

POLICY AND DOCUMENT REVIEW:

Agency Policies DO 704, 8.0, DO 801, DO 810, 81, 2.0 section 2.10.51 and the ACISscreening tool.

Resident Victimization and Abusiveness Screening form.

INTERVIEWS:

PREA Compliance Manager, LGBTI Residents, and staff responsible for risk screening.

FINDINGS:

Agency Policies DO 704, 8.0, DO 801, DO 810, 81, 2.0 section 2.10.51 and the ACISscreening tool, address this provision. At MRC, the information obtained in the resident screening process is used to make individualized determinations to ensure the residents safety. This documentation found on ACIS screen is used to make decisions to place each resident in appropriate housing, work, and program assignments. Staff interviewed reported information secured through the screening process is used to determine the need for additional medical or mental health follow-up.

115.242(b)

POLICY AND DOCUMENT REVIEW:

Agency Policies DO 704, 8.0, DO 801, DO 810, 81, 2.0 section 2.10.51 and the ACIS screening tool.

**INTERVIEWS**:

Residents who are at risk of sexual victimization.

Residents who reported sexual abuse at and after in processing.

ONSITE REVIEW:

During the onsite review, there was no indication that restrictive housing units are at this facility.

# FINDINGS:

PREA Audit Report, V5

Agency Policies DO 704, 8.0, DO 801, DO 810, 81, 2.0 section 2.10.51 and the ACISscreening tool, addresses this provision. Staff interviewed reported restrictive housing is not used at this facility. Staff reported the welfare of the residents is always a high consideration.

115.242(c)

POLICY AND DOCUMENT REVIEW:

Agency Policies DO 704, 8.0, DO 801, DO 810, 81, 2.0 section 2.10.51 and the ACISscreening tool.

INTERVIEWS:

PREA Coordinator, and PREA Compliance Manager.

FINDINGS:

Agency Policies DO 704, 8.0, DO 801, DO 810, 81, 2.0 section 2.10.51 and the ACISscreening tool, addresses this provision. Staff interviewed reported the facility does not have special housing units designated for lesbian, gay, bisexual, transgender, or intersex residents. All housing, program and work assignments are made on a case by case basis.

115.242 (d) (e) (f)

POLICY AND DOCUMENT REVIEW:

Agency Policy.

INTERVIEWS:

PREA Coordinator, PREA Compliance Manager and Residents.

FINDINGS:

Staff interviewed reported the program does not have special housing units designated for lesbian, gay, bisexual, transgender, or intersex residents. All housing and program assignments are made on a case by case basis.

# REPORTING

# Standard 115.251: Resident reporting 115.251 (a)

- Does the agency provide multiple internal ways for residents to privately report: Sexual abuse and sexual harassment? ⊠ Yes □ No
- Does the agency provide multiple internal ways for residents to privately report: Retaliation by other residents or staff for reporting sexual abuse and sexual harassment? Ves Doe
- Does the agency provide multiple internal ways for residents to privately report: Staff neglect or violation of responsibilities that may have contributed to such incidents? ☑ Yes □ No

#### 115.251 (b)

- Does that private entity or office allow the resident to remain anonymous upon request?
   ☑ Yes □ No

#### 115.251 (c)

- Do staff members accept reports of sexual abuse and sexual harassment made verbally, in writing, anonymously, and from third parties? ⊠ Yes □ No
- Do staff members promptly document any verbal reports of sexual abuse and sexual harassment? ⊠ Yes □ No

#### 115.251 (d)

 Does the agency provide a method for staff to privately report sexual abuse and sexual harassment of residents? ⊠ Yes □ No

#### Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- **Does Not Meet Standard** (*Requires Corrective Action*)

115.251(a)

POLICY AND DOCUMENT REVIEW:

Agency Policy DO125, 3.0, section 3.4 and attachments A-B, DO 501, DO 527, DO 608.08, DO 802, 8.0, section 8.3, DO 805, 1.0, section 1.1-1.2, and DO 916, 1.0 and 3.0.

Resident Handbook.

Grievance Form.

Writing Instruments.

INTERVIEWS:

Random Sample of Staff and Random Sample of Residents.

ONSITE REVIEW:

During the tour, the auditor noted PREA Posters and grievance forms are accessible to the residents in each housing unit and in common areas.

# FINDINGS:

Agency Policy DO125, 3.0, section 3.4 and attachments A-B, DO 501, DO 527, DO 608.08, DO 802, 8.0, section 8.3, DO 805, 1.0, section 1.1-1.2, and DO 916, 1.0 and 3.0, addresses this provision.

Staff interviewed reported residents have several options available to report an allegation: grievance form; a letter; call the hotline number; tell staff (including a counselor, or supervisor), and a third party, such as a family member. Residents interviewed reported they could make a report to staff (supervisor, counselor); family, or use the hotline. Most of the residents indicated they would go directly to staff.

115.251(b)

POLICY AND DOCUMENT REVIEW:

Agency Policy DO125, 3.0, section 3.4 and attachments A-B, DO 501, DO 527, DO 608.08, DO 802, 8.0, section 8.3, DO 805, 1.0, section 1.1-1.2, and DO 916, 1.0 and 3.0.

PREA Posters.

INTERVIEWS:

PREA Compliance Manager, and Random Sample of Staff.

# ONSITE REVIEW:

During the tour, the auditor noted PREA Posters and grievance forms are accessible to the residents in each housing unit and in common areas.

# FINDINGS:

Agency Policy DO125, 3.0, section 3.4 and attachments A-B, DO 501, DO 527, DO 608.08, DO 802, 8.0, section 8.3, DO 805, 1.0, section 1.1-1.2, and DO 916, 1.0 and 3.0, address this provision. Staff interviewed reported residents could make anonymous reports to anyone. Residents interviewed reported they could call a family member, a Rape Crisis Center or the hotline if they needed to contact someone outside of the facility. The residents reported they were aware they could make reports anonymously.

115.251(c)

POLICY AND DOCUMENT REVIEW:

Agency Policy DO125, 3.0, section 3.4 and attachments A-B, DO 501, DO 527, DO 608.08, DO 802, 8.0, section 8.3, DO 805, 1.0, section 1.1-1.2, and DO 916, 1.0 and 3.0.

#### INTERVIEWS: PREA Audit Report, V5

Random Sample of Staff and Random Sample of Residents.

# FINDINGS:

Agency Policy DO125, 3.0, section 3.4 and attachments A-B, DO 501, DO 527, DO 608.08, DO 802, 8.0, section 8.3, DO 805, 1.0, section 1.1-1.2, and DO 916, 1.0 and 3.0, address this provision. Staff interviewed reported they would accept reports in writing, anonymously, verbally and through third parties, and that any reports received verbally would be documented immediately. Residents interviewed reported they could make reports anonymously, in writing, grievance, verbally, through a family member, or staff member.

# 115.251(d)

POLICY AND DOCUMENT REVIEW:

Agency Policy DO125, 3.0, section 3.4 and attachments A-B, DO 501, DO 527, DO 608.08, DO 802, 8.0, section 8.3, DO 805, 1.0, section 1.1-1.2, and DO 916, 1.0 and 3.0.

# INTERVIEWS:

PREA Compliance Manager.

Resident who reported sexual abuse.

FINDINGS:

Agency Policy DO125, 3.0, section 3.4 and attachments A-B, DO 501, DO 527, DO 608.08, DO 802, 8.0, section 8.3, DO 805, 1.0, section 1.1-1.2, and DO 916, 1.0 and 3.0, address this provision. Staff interviewed reported residents can make reports by submitting them in writing, by calling the hotline or through a call to their family.

Staff are informed of how to report privately any sexual abuse or harassment. They can verbally discuss sexual abuse/harassment with chain of command/supervisors in a private setting. They can also report in writing, via Information Report Form, email, memo, etc. Staff are informed of these requirements with required PREA training and employee handbooks. The staff understanding of this process was verified in the interviews.

# **Standard 115.252: Exhaustion of administrative remedies**

# 115.252 (a)

 Is the agency exempt from this standard? NOTE: The agency is exempt ONLY if it does not have administrative procedures to address resident grievances regarding sexual abuse. This does not mean the agency is exempt simply because a resident does not have to or is not ordinarily expected to submit a grievance to report sexual abuse. This means that as a matter of explicit policy, the agency does not have an administrative remedies process to address sexual abuse. □ Yes ⊠ No

#### 115.252 (b)

- Does the agency permit residents to submit a grievance regarding an allegation of sexual abuse without any type of time limits? (The agency may apply otherwise-applicable time limits to any portion of a grievance that does not allege an incident of sexual abuse.) (N/A if agency is exempt from this standard.) ⊠ Yes □ No □ NA
- Does the agency always refrain from requiring a resident to use any informal grievance process, or to otherwise attempt to resolve with staff, an alleged incident of sexual abuse? (N/A if agency is exempt from this standard.) ⊠ Yes □ No □ NA

#### 115.252 (c)

- Does the agency ensure that: A resident who alleges sexual abuse may submit a grievance without submitting it to a staff member who is the subject of the complaint? (N/A if agency is exempt from this standard.) ⊠ Yes □ No □ NA
- Does the agency ensure that: Such grievance is not referred to a staff member who is the subject of the complaint? (N/A if agency is exempt from this standard.) ⊠ Yes □ No □ NA

#### 115.252 (d)

- Does the agency issue a final agency decision on the merits of any portion of a grievance alleging sexual abuse within 90 days of the initial filing of the grievance? (Computation of the 90-day time period does not include time consumed by residents in preparing any administrative appeal.) (N/A if agency is exempt from this standard.) ⊠ Yes □ No □ NA
- If the agency determines that the 90-day timeframe is insufficient to make an appropriate decision and claims an extension of time (the maximum allowable extension of time to respond is 70 days per 115.252(d)(3)), does the agency notify the resident in writing of any such extension and provide a date by which a decision will be made? (N/A if agency is exempt from this standard.) ⊠ Yes □ No □ NA
- At any level of the administrative process, including the final level, if the resident does not receive a response within the time allotted for reply, including any properly noticed extension, may a resident consider the absence of a response to be a denial at that level? (N/A if agency is exempt from this standard.) ⊠ Yes □ No □ NA

#### 115.252 (e)

- Are those third parties also permitted to file such requests on behalf of residents? (If a thirdparty files such a request on behalf of a resident, the facility may require as a condition of processing the request that the alleged victim agree to have the request filed on his or her behalf, and may also require the alleged victim to personally pursue any subsequent steps in

the administrative remedy process.) (N/A if agency is exempt from this standard.)  $\boxtimes$  Yes  $\square$  No  $\square$  NA

If the resident declines to have the request processed on his or her behalf, does the agency document the resident's decision? (N/A if agency is exempt from this standard.)
 ☑ Yes □ No □ NA

## 115.252 (f)

- Has the agency established procedures for the filing of an emergency grievance alleging that a resident is subject to a substantial risk of imminent sexual abuse? (N/A if agency is exempt from this standard.) ⊠ Yes □ No □ NA
- After receiving an emergency grievance alleging a resident is subject to a substantial risk of imminent sexual abuse, does the agency immediately forward the grievance (or any portion thereof that alleges the substantial risk of imminent sexual abuse) to a level of review at which immediate corrective action may be taken? (N/A if agency is exempt from this standard.).
   Xes 

   No
   NA
- After receiving an emergency grievance described above, does the agency provide an initial response within 48 hours? (N/A if agency is exempt from this standard.) ⊠ Yes □ No □ NA
- After receiving an emergency grievance described above, does the agency issue a final agency decision within 5 calendar days? (N/A if agency is exempt from this standard.)
   Yes 

   NA
- Does the initial response and final agency decision document the agency's determination whether the resident is in substantial risk of imminent sexual abuse? (N/A if agency is exempt from this standard.) ⊠ Yes □ No □ NA
- Does the initial response document the agency's action(s) taken in response to the emergency grievance? (N/A if agency is exempt from this standard.) ⊠ Yes □ No □ NA
- Does the agency's final decision document the agency's action(s) taken in response to the emergency grievance? (N/A if agency is exempt from this standard.) ⊠ Yes □ No □ NA

#### 115.252 (g)

If the agency disciplines a resident for filing a grievance related to alleged sexual abuse, does it do so ONLY where the agency demonstrates that the resident filed the grievance in bad faith?
 (N/A if agency is exempt from this standard.) ⊠ Yes □ No □ NA

#### Auditor Overall Compliance Determination

**Exceeds Standard** (Substantially exceeds requirement of standards)

Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)

**Does Not Meet Standard** (*Requires Corrective Action*)

115.252(a)

#### POLICY AND DOCUMENT REVIEW:

Agency Policy DO 802, 8.0, DO 802, ,8.0 section 8.1.1.09, 8.1.3, 8.1.5, 8.2.1, 8.3.1, 8.3.3, and 8.4.

Resident Handbook.

Grievance Form.

**INTERVIEWS**:

Random Sample of Staff and Residents.

FINDINGS:

Agency Policy DO 802, 8.0, DO 802, 8.0 section 8.1.1.09, 8.1.3, 8.1.5, 8.2.1, 8.3.1, 8.3.3, and 8.4, addresses this provision. In accordance with agency policy, the resident grievance process meets the requirements of PREA.

The process allows the resident to file an oral or written complaint/grievance at any time about sexual abuse or on any correctional issue. The complaint can be filed with any staff and will be directed to the Deputy Warden for response if necessary. Residents interviewed reported they would go directly to a staff member.

115.252(b)

POLICY AND DOCUMENT REVIEW:

Agency Policy DO 802, 8.0, DO 802, ,8.0 section 8.1.1.09, 8.1.3, 8.1.5, 8.2.1, 8.3.1, 8.3.3, and 8.4.

INTERVIEWS:

PREA Compliance Manager and Random Sample of Staff.

FINDINGS:

Agency Policy DO 802, 8.0, DO 802, 8.0 section 8.1.1.09, 8.1.3, 8.1.5, 8.2.1, 8.3.1, 8.3.3, and 8.4, addresses this provision. By policy, the resident is not required to use an informal

grievance process nor refer any grievance to the staff member who is the subject of the complaint. MRC will not refer the grievance to the staff member who is the subject of the complaint. There is no time limit of the filing of a sexual abuse or sexual harassment grievance. The Resident Handbooks clearly outlines the process required.

115.252(c)

POLICY AND DOCUMENT REVIEW:

Agency Policy DO 802, 8.0, DO 802, ,8.0 section 8.1.1.09, 8.1.3, 8.1.5, 8.2.1, 8.3.1, 8.3.3, and 8.4.

INTERVIEWS:

Residents.

FINDINGS:

Agency Policy DO 802, 8.0, DO 802, 8.0 section 8.1.1.09, 8.1.3, 8.1.5, 8.2.1, 8.3.1, 8.3.3, and 8.4, addresses this provision. Staff interviewed reported they would accept reports in writing, anonymously, verbally and through third parties, and that any reports received verbally would be documented immediately.

By policy, the resident is not required to use an informal grievance process nor refer any grievance to the staff member who is the subject of the complaint.

115.252(d)

POLICY AND DOCUMENT REVIEW:

Agency Policy DO 802, 8.0, DO 802, ,8.0 section 8.1.1.09, 8.1.3, 8.1.5, 8.2.1, 8.3.1, 8.3.3, and 8.4.

INTERVIEWS:

PREA Compliance Manager.

FINDINGS:

Agency Policy DO 802, 8.0, DO 802, ,8.0 section 8.1.1.09, 8.1.3, 8.1.5, 8.2.1, 8.3.1, 8.3.3, and 8.4, address this provision. In the past 12 months, there were zero grievances filed concerning sexual abuse or harassment. If any were to be received, the grievance would be completed within 90 days and the resident would be notified of the decision. DOC policy allows third party assistance to residents in the grievance process. If the resident declines assistance of a third party, that decision to decline assistance would be documented. No assistance has been requested.

Emergency grievances are permitted in reporting a grievance concerning sexual abuse/harassment. If received, the grievance is immediately addressed. Agency policy requires that a response to an emergency grievance must be completed within 48 hours and a

final decision must be made within 5 calendar days. Policy does limit any sanctions to a resident who filed the grievance in bad faith.

In the past 12 months, there were zero grievances filed concerning sexual abuse or harassment. The process is well defined in the resident handbook and would be used by the resident if necessary.

115.252(e)

POLICY AND DOCUMENT REVIEW:

Agency Policy DO 802, 8.0, DO 802, ,8.0 section 8.1.1.09, 8.1.3, 8.1.5, 8.2.1, 8.3.1, 8.3.3, and 8.4.

INTERVIEWS:

PREA Compliance Manager.

FINDINGS:

Agency Policy DO 802, 8.0, DO 802, 8.0 section 8.1.1.09, 8.1.3, 8.1.5, 8.2.1, 8.3.1, 8.3.3, and 8.4, address this provision. In the past 12 months, there were zero grievances filed concerning sexual abuse or harassment. If any were to be received, the grievance would be completed within 90 days and the resident would be notified of the decision.

Agency policy allows third party assistance to residents in the grievance process. If the resident declines assistance of a third party, that decision to decline assistance would be documented. No assistance has been requested.

115.252(f)

POLICY AND DOCUMENT REVIEW:

Agency Policy DO 802, 8.0, DO 802, ,8.0 section 8.1.1.09, 8.1.3, 8.1.5, 8.2.1, 8.3.1, 8.3.3, and 8.4.

INTERVIEWS:

PREA Compliance Manager.

FINDINGS:

Emergency grievances are permitted in reporting a grievance concerning sexual abuse/harassment. If received, the grievance is immediately addressed. Agency policy requires that a response to an emergency grievance must be completed within 48 hours and a final decision must be made within 5 calendar days. Policy does limit any sanctions to a resident who filed the grievance in bad faith.

In the past 12 months, there were zero grievances filed concerning sexual abuse or harassment. The process is well defined in the resident handbook and would be used by the resident if necessary.

115.252(g)

POLICY AND DOCUMENT REVIEW:

Agency Policy DO 802, 8.0, DO 802, ,8.0 section 8.1.1.09, 8.1.3, 8.1.5, 8.2.1, 8.3.1, 8.3.3, and 8.4.

INTERVIEWS:

PREA Compliance Manager.

FINDINGS:

Agency Policy does limit any sanctions to a resident who filed the grievance in bad faith. In the past 12 months, there were zero grievances filed concerning sexual abuse or harassment. The process is well defined in the resident handbook and would be used by the resident if necessary.

# Standard 115.253: Resident access to outside confidential support services

115.253 (a)

- Does the facility provide residents with access to outside victim advocates for emotional support services related to sexual abuse by giving residents mailing addresses and telephone numbers, including toll-free hotline numbers where available, of local, State, or national victim advocacy or rape crisis organizations? ⊠ Yes □ No

#### 115.253 (b)

 Does the facility inform residents, prior to giving them access, of the extent to which such communications will be monitored and the extent to which reports of abuse will be forwarded to authorities in accordance with mandatory reporting laws? Imes Yes □ No

#### 115.253 (c)

- Does the agency maintain or attempt to enter into memoranda of understanding or other agreements with community service providers that are able to provide residents with confidential emotional support services related to sexual abuse? ⊠ Yes □ No
- Does the agency maintain copies of agreements or documentation showing attempts to enter into such agreements? ⊠ Yes □ No

#### Auditor Overall Compliance Determination

**Exceeds Standard** (Substantially exceeds requirement of standards)

Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)

**Does Not Meet Standard** (*Requires Corrective Action*)

115.253(a)

# POLICY AND DOCUMENT REVIEW:

Agency Policies DO 125, 5.0 section 5.5, DO 914, 2.0, 5.0, DO 915, 5.0 and 6.0. Resident handbook.

INTERVIEWS:

Randomly selected residents.

FINDINGS:

Agency Policies DO 125, 5.0 section 5.5, DO 914, 2.0, 5.0, DO 915, 5.0 and 6.0, addresses this provision.

MRC provides to the residents, confidential access to outside victim advocates by providing the name of the organization, telephone number, posters, and the information is in the resident handbook for each unit in the facility. The victim advocate service includes in-person support services to the victim through the forensic medical exam process as well as the investigatory interview process and at no charge to the resident.

115.253(b)

POLICY AND DOCUMENT REVIEW:

Agency Policies DO 125, 5.0 section 5.5, DO 914, 2.0, 5.0, DO 915, 5.0 and 6.0.

INTERVIEWS:

Random Sample of Residents.

FINDINGS:

Agency Policies DO 125, 5.0 section 5.5, DO 914, 2.0, 5.0, DO 915, 5.0 and 6.0, addresses this provision. Residents interviewed reported they had never requested support services from outside agencies.

Advocate services informs the residents of limits to confidentiality prior to receiving services, in accordance with their MOU.

# 115.253(c)

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# POLICY AND DOCUMENT REVIEW:

Memorandum of Understandings

FINDINGS:

MRC maintains agreements with several groups that provide advocate services and informs the residents of limits to confidentiality. These agreements were provided to the Auditor in the Pre-Audit document request.

# Standard 115.254: Third-party reporting

#### 115.254 (a)

- Has the agency established a method to receive third-party reports of sexual abuse and sexual harassment? ⊠ Yes □ No

#### Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- **Does Not Meet Standard** (*Requires Corrective Action*)

115.254(a)

POLICY AND DOCUMENT REVIEW:

Agency Policies DO 125, 3.0, section 3.4.1-3.4.1.4.2.

Resident handbook.

INTERVIEWS:

**PREA Coordinator** 

FINDINGS:

Agency Policies DO 125, 3.0, section 3.4.1-3.4.1.4.2, addresses this provision. The Arizona Department of Corrections has a Constituent Services website at www.corrections.az.gov for third party reporting of resident sexual abuse and harassment. Residents may also write to the Agency's Inspector General Bureau regarding any sexual abuse or harassment.

# **OFFICIAL RESPONSE FOLLOWING A RESIDENT REPORT**

# Standard 115.261: Staff and agency reporting duties

#### 115.261 (a)

- Does the agency require all staff to report immediately and according to agency policy any knowledge, suspicion, or information regarding an incident of sexual abuse or sexual harassment that occurred in a facility, whether or not it is part of the agency? ☑ Yes □ No
- Does the agency require all staff to report immediately and according to agency policy any knowledge, suspicion, or information regarding retaliation against residents or staff who reported an incident of sexual abuse or sexual harassment? ☑ Yes □ No
- Does the agency require all staff to report immediately and according to agency policy any knowledge, suspicion, or information regarding any staff neglect or violation of responsibilities that may have contributed to an incident of sexual abuse or sexual harassment or retaliation?
   Xes 
   No

#### 115.261 (b)

Apart from reporting to designated supervisors or officials, do staff always refrain from revealing any information related to a sexual abuse report to anyone other than to the extent necessary, as specified in agency policy, to make treatment, investigation, and other security and management decisions? ⊠ Yes □ No

#### 115.261 (c)

- Unless otherwise precluded by Federal, State, or local law, are medical and mental health practitioners required to report sexual abuse pursuant to paragraph (a) of this section?
   ☑ Yes □ No
- Are medical and mental health practitioners required to inform residents of the practitioner's duty to report, and the limitations of confidentiality, at the initiation of services? ⊠ Yes □ No

#### 115.261 (d)

 If the alleged victim is under the age of 18 or considered a vulnerable adult under a State or local vulnerable persons statute, does the agency report the allegation to the designated State or local services agency under applicable mandatory reporting laws? ⊠ Yes □ No

#### 115.261 (e)

 Does the facility report all allegations of sexual abuse and sexual harassment, including thirdparty and anonymous reports, to the facility's designated investigators? ⊠ Yes □ No

## Auditor Overall Compliance Determination

**Exceeds Standard** (Substantially exceeds requirement of standards)

Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)

**Does Not Meet Standard** (*Requires Corrective Action*)

115.261(a)

POLICY AND DOCUMENT REVIEW:

Agency Policy DO125, 3.0, DO125, 1.0 section 1.4.1.1 and 1.4.1.2 and DO 125, 9.0 section 9.1-9.4.

MRC Pre-audit questionnaire.

INTERVIEWS:

Interviews with Deputy Warden, random staff, and PREA Coordinator.

FINDINGS:

Agency Policy DO125, 3.0, DO125, 1.0 section 1.4.1.1 and 1.4.1.2 and DO 125, 9.0 section 9.1-9.4., address this provision. All staff interviewed reported they would immediately report any knowledge, suspicion, or information regarding any allegation of sexual abuse or sexual harassment. Staff also reported they would report any retaliation against staff or residents who reported an incident, or any staff neglect or violation of responsibilities that may have contributed to an incident or retaliation.

115.261(b)

POLICY AND DOCUMENT REVIEW:

Agency Policy DO125, 3.0, DO125, 1.0 section 1.4.1.1 and 1.4.1.2 and DO 125, 9.0 section 9.1-9.4.

MRC Pre-audit questionnaire.

INTERVIEWS:

Interviews with Deputy Warden, random staff, and PREA Coordinator.

FINDINGS:

Agency Policy DO125, 3.0, DO125, 1.0 section 1.4.1.1 and 1.4.1.2 and DO 125, 9.0 section 9.1-9.4, addresses this provision. All staff interviewed reported MRC staff are required to report all sexual abuse allegations.

Agency medical/mental health staff inform the resident of their duty to report. The ASPC reports all allegations to the ADOC CIU. All staff are informed of the importance of confidentially being maintained in the reporting process.

No resident is under the age of 18 at MRC.

115.261 (c) (d) (e)

POLICY AND DOCUMENT REVIEW:

PREA source documents.

Pre-audit questionnaire.

**INTERVIEWS**:

Interviews with Deputy Warden, random staff, and PREA Coordinator.

FINDINGS:

All staff interviewed reported all staff are required to report all sexual abuse allegations. Agency medical/mental health staff inform the resident of their duty to report.

The facility reports all criminal allegations to the ADOC CIU. All staff are informed of the importance of confidentially being maintained in the reporting process.

No resident was under the age of 18 at the audited facility, during the onsite review.

# Standard 115.262: Agency protection duties

# 115.262 (a)

# Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- **Does Not Meet Standard** (*Requires Corrective Action*)

115.262(a)

POLICY AND DOCUMENT REVIEW:

Agency Policy DO805, 1.0 section 1.2

MRC Pre-audit questionnaire.

# **INTERVIEWS**:

Interviews with Deputy Warden, random staff, and PREA Coordinator.

# FINDINGS:

Agency Policy DO805, 1.0 section 1.2, addresses this provision. Staff interviewed reported immediate action would be taken if staff were to become aware of any resident being at substantial risk of imminent sexual abuse. Staff reported any allegation would be taken seriously and due diligence would be followed to ensure staff respond to residents immediately. Management staff reported the key is creating a safe culture. Randomly selected staff reported in detail the immediate steps they would take to respond to any allegation of a resident reporting they are at a substantial risk of imminent sexual abuse.

# Standard 115.263: Reporting to other confinement facilities

## 115.263 (a)

## 115.263 (b)

#### 115.263 (c)

• Does the agency document that it has provided such notification?  $\boxtimes$  Yes  $\Box$  No

#### 115.263 (d)

■ Does the facility head or agency office that receives such notification ensure that the allegation is investigated in accordance with these standards? Ves Does No

#### Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)

Does Not Meet Standard (Requires Corrective Action)

115.263(a)

 $\square$ 

# POLICY AND DOCUMENT REVIEW:

Agency Policies DO125, 3.0, section 3.6, 3.6.1, 3.6.2 and DO 608, 2.0, section 2.1.1 and 2.1.2.

MRC Pre-audit questionnaire.

**INTERVIEWS**:

MRC Deputy Warden.

FINDINGS:

Agency Policies DO125, 3.0, section 3.6, 3.6.1, 3.6.2 and DO 608, 2.0, section 2.1.1 and 2.1.2, addresses this provision. MRC has a policy that requires notification to the head of another facility when they learn of a resident that had been sexually abused at that other facility. In the past 12 months, the facility reported zero allegations of sexual abuse that a resident received at another facility. Any allegations would be immediately reported to the Deputy Warden, the CIU for investigation, and to the head of the other facility.

115.263(b)

POLICY AND DOCUMENT REVIEW:

Agency Policies DO125, 3.0, section 3.6, 3.6.1, 3.6.2 and DO 608, 2.0, section 2.1.1 and 2.1.2.

FINDINGS:

Agency Policies DO125, 3.0, section 3.6, 3.6.1, 3.6.2 and DO 608, 2.0, section 2.1.1 and 2.1.2, addresses this provision. Notification of sexual abuse at another confinement facility is to be completed within the 72-hour time frame. Documentation is required that the report will be investigated and properly acted upon.

115.263(c)

POLICY AND DOCUMENT REVIEW:

Agency Policies DO125, 3.0, section 3.6, 3.6.1, 3.6.2 and DO 608, 2.0, section 2.1.1 and 2.1.2.

FINDINGS:

If any allegation is made, the notifications and documentation of the notifications would be made according to department policy.

115.263(d)

POLICY AND DOCUMENT REVIEW:

Agency Policies DO125, 3.0, section 3.6, 3.6.1, 3.6.2 and DO 608, 2.0, section 2.1.1 and 2.1.2.

INTERVIEWS:

MRC Deputy Warden.

FINDINGS:

Agency Policies DO125, 3.0, section 3.6, 3.6.1, 3.6.2 and DO 608, 2.0, section 2.1.1 and 2.1.2, addresses this provision. Staff interviewed reported they would initiate an investigation just

like any other. They would make a request for cooperation from the other facility, and staff would go visit the resident at that facility. Staff reported the Agency's Inspector General would oversee the investigative team and process. In the past 12 months, the facility reported zero allegations of sexual abuse that a resident received at another facility.

# Standard 115.264: Staff first responder duties

#### 115.264 (a)

- Upon learning of an allegation that a resident was sexually abused, is the first security staff member to respond to the report required to: Separate the alleged victim and abuser?
   ☑ Yes □ No
- Upon learning of an allegation that a resident was sexually abused, is the first security staff
  member to respond to the report required to: Preserve and protect any crime scene until
  appropriate steps can be taken to collect any evidence? ⊠ Yes □ No
- Upon learning of an allegation that a resident was sexually abused, is the first security staff
  member to respond to the report required to: Ensure that the alleged abuser does not take any
  actions that could destroy physical evidence, including, as appropriate, washing, brushing teeth,
  changing clothes, urinating, defecating, smoking, drinking, or eating, if the abuse occurred
  within a time period that still allows for the collection of physical evidence? ⊠ Yes □ No

#### 115.264 (b)

 If the first staff responder is not a security staff member, is the responder required to request that the alleged victim not take any actions that could destroy physical evidence, and then notify security staff? ⊠ Yes □ No

#### Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- □ D
- **Does Not Meet Standard** (*Requires Corrective Action*)
- 115.264(a)

# POLICY AND DOCUMENT REVIEW:

Agency Policy DO125, 3.0 section 3.2.2.1, 3.2.3, 3.1.1, DO125, 3.0 section 3.3.8, DO125, 4.0, section 4.1.4.1.

MRC Pre-audit questionnaire.

Samples of the PREA First Responder cards.

INTERVIEWS:

Security Staff and Non-Security Staff First Responders.

FINDINGS:

Agency Policy DO125, 3.0 section 3.2.2.1, 3.2.3, 3.1.1, DO125, 3.0 section 3.3.8, DO125, 4.0, section 4.1.4.1, address this provision. The practices to this policy was verified by the responses from the staff being questioned in the interview process. All MRC staff are provided training on the staff responder actions required in the event of a sexual abuse. This would include all security and non-security staff that might be a first responder. Agency policy also addresses the actions required if the responder is not a security staff member. The non-security staff person would ensure that the alleged victim not take any action that might destroy physical evidence and then notify security staff. Staff interviews confirmed they are aware of and practice the agency's protocol, which meets the standard requirements.

115.264(b)

POLICY AND DOCUMENT REVIEW:

Agency Policy DO125, 3.0 section 3.2.2.1, 3.2.3, 3.1.1, DO125, 3.0 section 3.3.8, DO125, 4.0, section 4.1.4.1.

MRC Pre-audit questionnaire.

Samples of the PREA First Responder cards.

INTERVIEWS:

Security Staff and Non-Security Staff First Responders.

FINDINGS:

Agency Policy DO125, 3.0 section 3.2.2.1, 3.2.3, 3.1.1, DO125, 3.0 section 3.3.8, DO125, 4.0, section 4.1.4.1, address this provision. In the past 12 months, zero allegations of sexual abuse from a resident was recorded. Past agency reports were reviewed by the auditor and the reports indicated that the staff followed the correct procedures required by PREA. All reports indicated that the proper response procedures occurred.

# Standard 115.265: Coordinated response

# 115.265 (a)

 Has the facility developed a written institutional plan to coordinate actions among staff first responders, medical and mental health practitioners, investigators, and facility leadership taken in response to an incident of sexual abuse? ⊠ Yes □ No

# Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- **Does Not Meet Standard** (*Requires Corrective Action*)

115.265(a)

POLICY AND DOCUMENT REVIEW:

Agency Policy DO125

INTERVIEWS:

Deputy Warden

FINDINGS:

Agency Policy DO125, address this provision. Agency Policy required a coordinated response by security/supervisory/management staff, medical, law enforcement, and SANE/SAFE services. The document clearly outlines the institutional plan to coordinate actions taken in response to an incident. Staff interviewed reiterated the protocols outlined in the agency's institutional plan.

# Standard 115.266: Preservation of ability to protect residents from contact with abusers

#### 115.266 (a)

Are both the agency and any other governmental entities responsible for collective bargaining on the agency's behalf prohibited from entering into or renewing any collective bargaining agreement or other agreement that limits the agency's ability to remove alleged staff sexual abusers from contact with any residents pending the outcome of an investigation or of a determination of whether and to what extent discipline is warranted? 
Yes Xo

#### 115.266 (b)

• Auditor is not required to audit this provision.

#### Auditor Overall Compliance Determination

**Exceeds Standard** (Substantially exceeds requirement of standards)

Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)



**Does Not Meet Standard** (*Requires Corrective Action*)

115.266(a)

POLICY AND DOCUMENT REVIEW:

Agency Policy DO125

INTERVIEWS:

Deputy Warden

FINDINGS:

Agency Policy DO125, address this provision. MRC employees do not participate in collective bargaining as Arizona is a "Right to Work State".

# Standard 115.267: Agency protection against retaliation

115.267 (a)

- Has the agency established a policy to protect all residents and staff who report sexual abuse or sexual harassment or cooperate with sexual abuse or sexual harassment investigations from retaliation by other residents or staff? ⊠ Yes □ No
- Has the agency designated which staff members or departments are charged with monitoring retaliation? ⊠ Yes □ No

#### 115.267 (b)

■ Does the agency employ multiple protection measures, such as housing changes or transfers for resident victims or abusers, removal of alleged staff or resident abusers from contact with victims, and emotional support services for residents or staff who fear retaliation for reporting sexual abuse or sexual harassment or for cooperating with investigations? X Yes I No

#### 115.267 (c)

Except in instances where the agency determines that a report of sexual abuse is unfounded, for at least 90 days following a report of sexual abuse, does the agency: Monitor the conduct and treatment of residents or staff who reported the sexual abuse to see if there are changes that may suggest possible retaliation by residents or staff? ⊠ Yes □ No

- Except in instances where the agency determines that a report of sexual abuse is unfounded, for at least 90 days following a report of sexual abuse, does the agency: Monitor the conduct and treatment of residents who were reported to have suffered sexual abuse to see if there are changes that may suggest possible retaliation by residents or staff? ⊠ Yes □ No
- Except in instances where the agency determines that a report of sexual abuse is unfounded, for at least 90 days following a report of sexual abuse, does the agency: Monitor any resident disciplinary reports? ⊠ Yes □ No
- Except in instances where the agency determines that a report of sexual abuse is unfounded, for at least 90 days following a report of sexual abuse, does the agency: Monitor resident housing changes? ⊠ Yes □ No
- Except in instances where the agency determines that a report of sexual abuse is unfounded, for at least 90 days following a report of sexual abuse, does the agency: Monitor resident program changes? ⊠ Yes □ No
- Except in instances where the agency determines that a report of sexual abuse is unfounded, for at least 90 days following a report of sexual abuse, does the agency: Monitor negative performance reviews of staff? ⊠ Yes □ No
- Except in instances where the agency determines that a report of sexual abuse is unfounded, for at least 90 days following a report of sexual abuse, does the agency: Monitor reassignments of staff? ⊠ Yes □ No

#### 115.267 (d)

In the case of residents, does such monitoring also include periodic status checks?
 ☑ Yes □ No

#### 115.267 (e)

 If any other individual who cooperates with an investigation expresses a fear of retaliation, does the agency take appropriate measures to protect that individual against retaliation?
 ☑ Yes □ No

#### 115.267 (f)

• Auditor is not required to audit this provision.

#### Auditor Overall Compliance Determination

**Exceeds Standard** (Substantially exceeds requirement of standards)

Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)

**Does Not Meet Standard** (*Requires Corrective Action*)

115.267(a)

POLICY AND DOCUMENT REVIEW:

Agency Policies DO125, 1.0 section 1.4 and DO 811, 2.0 section 2.10.6.

FINDINGS:

Agency Policies DO125, 1.0 section 1.4 and DO 811, 2.0 section 2.10.6, address this provision. Policy requires the protection of residents and staff who report sexual abuse/harassment from retaliation. Senior management at each Unit, is assigned to a Special Review Team (SRT) to supervise the monitoring and prevention of retaliation.

115.267(b)

POLICY AND DOCUMENT REVIEW:

Agency Policies DO125, 1.0 section 1.4 and DO 811, 2.0 section 2.10.6.

**INTERVIEWS**:

Designated Staff Member Charged with Monitoring Retaliation.

PREA Coordinator.

FINDINGS:

Agency Policies DO125, 1.0 section 1.4 and DO 811, 2.0 section 2.10.6, address this provision. Staff reported when an investigation is initiated, the individual making the report is told what the expected process will be and if anyone threatens or otherwise makes them feel uncomfortable, they are provided with the name of the person to notify. Staff and residents are informed that any retaliation will be taken seriously and acted upon. Staff reported the process followed and strategies used when monitoring for potential retaliation against both residents and staff. Staff is offered emotional support services.

115.267(c)

POLICY AND DOCUMENT REVIEW:

Agency Policies DO125, 1.0 section 1.4 and DO 811, 2.0 section 2.10.6.

# **INTERVIEWS**:

Designated Staff Member Charged with Monitoring Retaliation.

PREA Coordinator.

FINDINGS:

Agency Policies DO125, 1.0 section 1.4 and DO 811, 2.0 section 2.10.6, address this provision. Staff reported in detail what they look for when monitoring for retaliation for both residents and staff, and the duration of the monitoring, which meet the standard requirements.

115.267(d)

POLICY AND DOCUMENT REVIEW:

Agency Policies DO125, 1.0 section 1.4 and DO 811, 2.0 section 2.10.6.

INTERVIEWS:

Designated Staff Member Charged with Monitoring Retaliation.

PREA Coordinator.

FINDINGS:

Agency Policies DO125, 1.0 section 1.4 and DO 811, 2.0 section 2.10.6, addresses this provision. All required monitoring will be promptly conducted for a minimum of 90 days or longer if needed. The facility would employ a variety of methods such as housing change, removal of abuser, or other means to protect the resident victim. This policy would also protect anyone who assisted in the investigation. The policies also require periodic status checks designed to protect an individual from retaliation.

115.267(e)

POLICY AND DOCUMENT REVIEW:

Agency Policies DO125, 1.0 section 1.4 and DO 811, 2.0 section 2.10.6.

INTERVIEWS:

Deputy Warden.

FINDINGS:

Agency Policies DO125, 1.0 section 1.4 and DO 811, 2.0 section 2.10.6, addresses this provision. Staff interviewed reported any type of retaliation is treated seriously and any allegations made would be reviewed and investigated. If an allegation were to be found true, the appropriate necessary actions would be taken.

115.267(f)

POLICY AND DOCUMENT REVIEW:

The agency is not required to respond to this provision.

# FINDINGS:

This provision is not applicable as the agency is not required to respond to this provision.

# INVESTIGATIONS

# Standard 115.271: Criminal and administrative agency investigations

## 115.271 (a)

- When the agency conducts its own investigations into allegations of sexual abuse and sexual harassment, does it do so promptly, thoroughly, and objectively? (N/A if the agency/facility is not responsible for conducting any form of criminal OR administrative sexual abuse investigations. See 115.221(a).) ⊠ Yes □ No □ NA

## 115.271 (b)

#### 115.271 (c)

- Do investigators gather and preserve direct and circumstantial evidence, including any available physical and DNA evidence and any available electronic monitoring data? ⊠ Yes □ No
- Do investigators interview alleged victims, suspected perpetrators, and witnesses?
   ☑ Yes □ No
- Do investigators review prior reports and complaints of sexual abuse involving the suspected perpetrator? ⊠ Yes □ No

#### 115.271 (d)

When the quality of evidence appears to support criminal prosecution, does the agency conduct compelled interviews only after consulting with prosecutors as to whether compelled interviews may be an obstacle for subsequent criminal prosecution? ⊠ Yes □ No

#### 115.271 (e)

Do agency investigators assess the credibility of an alleged victim, suspect, or witness on an individual basis and not on the basis of that individual's status as resident or staff?
 ☑ Yes □ No

 Does the agency investigate allegations of sexual abuse without requiring a resident who alleges sexual abuse to submit to a polygraph examination or other truth-telling device as a condition for proceeding? ⊠ Yes □ No

#### 115.271 (f)

- Are administrative investigations documented in written reports that include a description of the physical evidence and testimonial evidence, the reasoning behind credibility assessments, and investigative facts and findings? ⊠ Yes □ No

## 115.271 (g)

 Are criminal investigations documented in a written report that contains a thorough description of the physical, testimonial, and documentary evidence and attaches copies of all documentary evidence where feasible? ⊠ Yes □ No

#### 115.271 (h)

Are all substantiated allegations of conduct that appears to be criminal referred for prosecution?
 ☑ Yes □ No

#### 115.271 (i)

Does the agency retain all written reports referenced in 115.271(f) and (g) for as long as the alleged abuser is incarcerated or employed by the agency, plus five years? ⊠ Yes □ No

#### 115.271 (j)

 Does the agency ensure that the departure of an alleged abuser or victim from the employment or control of the agency does not provide a basis for terminating an investigation?
 ☑ Yes □ No

#### 115.271 (k)

• Auditor is not required to audit this provision.

#### 115.271 (I)

When an outside entity investigates sexual abuse, does the facility cooperate with outside investigators and endeavor to remain informed about the progress of the investigation? (N/A if an outside agency does not conduct administrative or criminal sexual abuse investigations. See 115.221(a).) □ Yes □ No ⊠ NA

## Auditor Overall Compliance Determination

**Exceeds Standard** (Substantially exceeds requirement of standards)

Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)

**Does Not Meet Standard** (*Requires Corrective Action*)

115.271(a)

POLICY AND DOCUMENT REVIEW:

Agency Policies DO125, 6.0 section 6.2 and 6.12.1, DO 125, 1.0 section 1.3.2, DO 501, 1.0 section 1.2 and DO 608.

Training Documentation.

INTERVIEWS:

Investigative Staff

FINDINGS:

Agency Policies DO125, 6.0 section 6.2 and 6.12.1, DO 125, 1.0 section 1.3.2, DO 501, 1.0 section 1.2 and DO 608, addresses this provision. A review of investigative files reflected investigations were conducted promptly, thoroughly and objectively. Staff interviewed reported investigations are initiated immediately and that third-party and anonymous reports are also considered, documented and the information included in the final report.

115.271(b)

POLICY AND DOCUMENT REVIEW:

Agency Policies DO125, 6.0 section 6.2 and 6.12.1, DO 125, 1.0 section 1.3.2, DO 501, 1.0 section 1.2 and DO 608.

Investigative staff training records.

INTERVIEWS:

Investigative Staff

FINDINGS:

Agency Policies DO125, 6.0 section 6.2 and 6.12.1, DO 125, 1.0 section 1.3.2, DO 501, 1.0 section 1.2 and DO 608, addresses this provision. A review of the investigative staff training documents indicated all investigative staff are trained in the required specialized investigative staff training. Staff interviewed reported receiving the required training.

# 115.271(c)

# POLICY AND DOCUMENT REVIEW:

Agency Policies DO125, 6.0 section 6.2 and 6.12.1, DO 125, 1.0 section 1.3.2, DO 501, 1.0 section 1.2 and DO 608.

Investigative staff training records.

INTERVIEWS:

Investigative Staff

FINDINGS:

Agency Policies DO125, 6.0 section 6.2 and 6.12.1, DO 125, 1.0 section 1.3.2, DO 501, 1.0 section 1.2 and DO 608, addresses this provision. A review of the past agency investigative files reflected the required supporting documentation was maintained in the files. Staff interviewed reported in detail the steps followed and information collected and documented during the investigation and retained in the files in accordance with the standard.

115.271(d)

POLICY AND DOCUMENT REVIEW:

Agency Policies DO125, 6.0 section 6.2 and 6.12.1, DO 125, 1.0 section 1.3.2, DO 501, 1.0 section 1.2 and DO 608.

INTERVIEWS:

Investigative Staff

FINDINGS:

Agency Policies DO125, 6.0 section 6.2 and 6.12.1, DO 125, 1.0 section 1.3.2, DO 501, 1.0 section 1.2 and DO 608, addresses this provision. Staff interviewed reported investigations are not terminated solely because the victim recants the allegation and would move forward with the investigation.

115.271(e)

POLICY AND DOCUMENT REVIEW:

Agency Policies DO125, 6.0 section 6.2 and 6.12.1, DO 125, 1.0 section 1.3.2, DO 501, 1.0 section 1.2 and DO 608.

Investigative files.

INTERVIEWS:

Investigative Staff

FINDINGS:

Agency Policies DO125, 6.0 section 6.2 and 6.12.1, DO 125, 1.0 section 1.3.2, DO 501, 1.0 section 1.2 and DO 608, addresses this provision. A review of the past agency investigative files reflected the investigator are sworn law enforcement and are always involved on all investigations. Investigative staff reported the investigators will refer the case for prosecutorial review, if evidence reveals a criminal act may have been committed.

115.271(f)

POLICY AND DOCUMENT REVIEW:

Agency Policies DO125, 6.0 section 6.2 and 6.12.1, DO 125, 1.0 section 1.3.2, DO 501, 1.0 section 1.2 and DO 608.

INTERVIEWS:

Investigative Staff.

FINDINGS:

Agency Policies DO125.01, DO125.06, DO 501.01, and DO 608.06. Staff interviewed reported all information would be considered, documented and assessed as part of the investigation. Staff also reported a polygraph is not a part of the investigative process.

115.271(g)

POLICY AND DOCUMENT REVIEW:

Agency Policies DO125, 6.0 section 6.2 and 6.12.1, DO 125, 1.0 section 1.3.2, DO 501, 1.0 section 1.2 and DO 608.

Investigative files.

INTERVIEWS:

Investigative Staff.

FINDINGS:

Agency Policies DO125, 6.0 section 6.2 and 6.12.1, DO 125, 1.0 section 1.3.2, DO 501, 1.0 section 1.2 and DO 608, addresses this provision. Staff interviewed reported everything is considered as part of the investigation including whether staff actions or failures to act contributed to the abuse.

A review of the past agency investigative files indicated the investigations were thorough. The incident review process, which addresses this provision, was completed.

115.271(h)

POLICY AND DOCUMENT REVIEW:

Agency Policies DO125, 6.0 section 6.2 and 6.12.1, DO 125, 1.0 section 1.3.2, DO 501, 1.0 section 1.2 and DO 608.

# INTERVIEWS:

Investigative Staff

FINDINGS:

Agency Policies DO125, 6.0 section 6.2 and 6.12.1, DO 125, 1.0 section 1.3.2, DO 501, 1.0 section 1.2 and DO 608, addresses this provision. CIU and AIU will conduct all investigations. In accordance with agency policy, any allegation involving sexual abuse or criminal activity requires that the CIU be notified immediately to assume control of the investigation. The six CIU staff assigned to MRC have been trained to meet PREA standards. They are State approved Law Enforcement officials and will promptly and thoroughly investigate each allegation. Should an allegation be substantiated, the case will be referred for prosecution. Administrative Investigations are conducted by the AIU unit within the Inspector General's Office.

The CIU Investigator interviewed was professional and very knowledgeable. The investigator indicated their investigative process was very through by collecting all evidence, interviewing witnesses, perpetrators, victims, etc. Reports are documented and cases are referred for prosecution if necessary. Polygraph tests for PREA cases are not authorized.

115.271(i)

POLICY AND DOCUMENT REVIEW:

Agency Policies DO125, 6.0 section 6.2 and 6.12.1, DO 125, 1.0 section 1.3.2, DO 501, 1.0 section 1.2 and DO 608.

INTERVIEWS:

Investigative Staff

FINDINGS:

Agency Policies DO125, 6.0 section 6.2 and 6.12.1, DO 125, 1.0 section 1.3.2, DO 501, 1.0 section 1.2 and DO 608, addresses this provision. Agency Policies require written reports be developed and retained per PREA standards, for as long as the alleged abuser is incarcerated or employed by the agency, plus five years and per Arizona Department of Corrections retention requirements.

Should a victim or abuser (staff or resident) resign or be transferred to another facility, the case will continue to be investigated.

115.271(j)

POLICY AND DOCUMENT REVIEW:

Agency Policies DO125, 6.0 section 6.2 and 6.12.1, DO 125, 1.0 section 1.3.2, DO 501, 1.0 section 1.2 and DO 608.

# FINDINGS:

Agency Policies DO125, 6.0 section 6.2 and 6.12.1, DO 125, 1.0 section 1.3.2, DO 501, 1.0 section 1.2 and DO 608, addresses this provision and requires investigation reports will be kept in perpetuity.

115.271(k)

POLICY AND DOCUMENT REVIEW:

Agency Policies DO125, 6.0 section 6.2 and 6.12.1, DO 125, 1.0 section 1.3.2, DO 501, 1.0 section 1.2 and DO 608.

**INTERVIEWS**:

Investigative Staff

FINDINGS:

Staff interviewed reported an investigation would continue regardless of whether the alleged abuser or alleged victim left the facility.

115.271(l)

POLICY AND DOCUMENT REVIEW:

The agency is not required to respond to this provision.

FINDINGS:

This provision is not applicable as the agency is not required to respond to this provision.

# Standard 115.272: Evidentiary standard for administrative investigations 115.272 (a)

 Is it true that the agency does not impose a standard higher than a preponderance of the evidence in determining whether allegations of sexual abuse or sexual harassment are substantiated? ⊠ Yes □ No

# Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- $\boxtimes$ 
  - **Meets Standard** (Substantial compliance; complies in all material ways with the standard for the relevant review period)

**Does Not Meet Standard** (*Requires Corrective Action*)

115.272(a)

# POLICY AND DOCUMENT REVIEW:

Agency Policies DO 125, 6.0, section 6.12.1.

Investigative files.

INTERVIEWS:

Investigative Staff.

FINDINGS:

Agency Policies DO 125, 6.0, section 6.12.1, address this provision. A review of the past agency investigative files indicated the proper standard was used in determining that the allegations were founded/substantiated. Staff reported the standard of evidence used to substantiate allegations is the preponderance of the evidence.

# Standard 115.273: Reporting to residents

## 115.273 (a)

Following an investigation into a resident's allegation that he or she suffered sexual abuse in an agency facility, does the agency inform the resident as to whether the allegation has been determined to be substantiated, unsubstantiated, or unfounded? ⊠ Yes □ No

# 115.273 (b)

If the agency did not conduct the investigation into a resident's allegation of sexual abuse in the agency's facility, does the agency request the relevant information from the investigative agency in order to inform the resident? (N/A if the agency/facility is responsible for conducting administrative and criminal investigations.) ⊠ Yes □ No □ NA

#### 115.273 (c)

- Following a resident's allegation that a staff member has committed sexual abuse against the resident, unless the agency has determined that the allegation is unfounded, or unless the resident has been released from custody, does the agency subsequently inform the resident whenever: The staff member is no longer posted within the resident's unit? ⊠ Yes □ No
- Following a resident's allegation that a staff member has committed sexual abuse against the resident, unless the agency has determined that the allegation is unfounded, or unless the resident has been released from custody, does the agency subsequently inform the resident whenever: The staff member is no longer employed at the facility? ⊠ Yes □ No
- Following a resident's allegation that a staff member has committed sexual abuse against the resident, unless the agency has determined that the allegation is unfounded, or unless the resident has been released from custody, does the agency subsequently inform the resident whenever: The agency learns that the staff member has been indicted on a charge related to sexual abuse in the facility? ⊠ Yes □ No

Following a resident's allegation that a staff member has committed sexual abuse against the resident, unless the agency has determined that the allegation is unfounded, or unless the resident has been released from custody, does the agency subsequently inform the resident whenever: The agency learns that the staff member has been convicted on a charge related to sexual abuse within the facility? ⊠ Yes □ No

# 115.273 (d)

- Following a resident's allegation that he or she has been sexually abused by another resident, does the agency subsequently inform the alleged victim whenever: The agency learns that the alleged abuser has been indicted on a charge related to sexual abuse within the facility?
   Xes 
   No
- Following a resident's allegation that he or she has been sexually abused by another resident, does the agency subsequently inform the alleged victim whenever: The agency learns that the alleged abuser has been convicted on a charge related to sexual abuse within the facility?
   Xes 
   No

## 115.273 (e)

■ Does the agency document all such notifications or attempted notifications? ⊠ Yes □ No

## 115.273 (f)

• Auditor is not required to audit this provision.

#### Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- **Does Not Meet Standard** (*Requires Corrective Action*)

# 115.273(a)

# POLICY AND DOCUMENT REVIEW:

Agency Policy DO 608, 8.0 section 8.3.1.1, 8.3.2.1, 8.3.2.1.2, 8.3.2.1.3 and 8.3.2.1.4.

INTERVIEWS:

Deputy Warden.

Investigative staff.

# Residents.

FINDINGS:

Agency Policy DO 608, 8.0 section 8.3.1.1, 8.3.2.1, 8.3.2.1.2, 8.3.2.1.3 and 8.3.2.1.4, addresses this provision and requires notification for both sexual abuse and sexual harassment investigations. Staff interviewed reported the resident would be notified in writing. There were zero criminal and/or administrative investigations in the past 12 months. The agency policy requirements to notify the resident on the outcome of sexual harassment investigations meets the standard requirements.

115.273(b)

POLICY AND DOCUMENT REVIEW:

The agency reported there had been no investigations completed by an outside agency in the past 12 months.

FINDINGS:

This provision is not applicable to this facility.

115.273(c)

POLICY AND DOCUMENT REVIEW:

Agency Policy DO 608, 8.0 section 8.3.1.1, 8.3.2.1, 8.3.2.1.2, 8.3.2.1.3 and 8.3.2.1.4.

115.273(d)

POLICY AND DOCUMENT REVIEW:

Agency Policy DO 608, 8.0 section 8.3.1.1, 8.3.2.1, 8.3.2.1.2, 8.3.2.1.3 and 8.3.2.1.4.

Investigative Files

INTERVIEWS:

Random Residents.

FINDINGS:

Agency Policy DO 608, 8.0 section 8.3.1.1, 8.3.2.1, 8.3.2.1.2, 8.3.2.1.3 and 8.3.2.1.4, addresses this provision. Agency policy that requires that the resident be informed of the outcome of the investigation of all sexual abuse/harassment complaints that the resident has filed. The CIU conducts all investigations. In the past 12 months, zero allegations from residents were received or investigated.

For complaints directed towards staff, the resident would be advised as to staff relocation, no longer employed, whether staff member has been indicted or convicted.

115.273(e)

POLICY AND DOCUMENT REVIEW:

Agency Policy DO 608, 8.0 section 8.3.1.1, 8.3.2.1, 8.3.2.1.2, 8.3.2.1.3 and 8.3.2.1.4.

Investigative files.

FINDINGS:

Agency Policy DO 608, 8.0 section 8.3.1.1, 8.3.2.1, 8.3.2.1.2, 8.3.2.1.3 and 8.3.2.1.4, addresses this provision. A review of the past agency investigative files reflected the CIU conducts all investigations. In the past 12 months, zero allegations from residents were received or investigated.

# DISCIPLINE

# Standard 115.276: Disciplinary sanctions for staff

# 115.276 (a)

## 115.276 (b)

 Is termination the presumptive disciplinary sanction for staff who have engaged in sexual abuse? ⊠ Yes □ No

#### 115.276 (c)

 Are disciplinary sanctions for violations of agency policies relating to sexual abuse or sexual harassment (other than actually engaging in sexual abuse) commensurate with the nature and circumstances of the acts committed, the staff member's disciplinary history, and the sanctions imposed for comparable offenses by other staff with similar histories? ⊠ Yes □ No

#### 115.276 (d)

- Are all terminations for violations of agency sexual abuse or sexual harassment policies, or resignations by staff who would have been terminated if not for their resignation, reported to: Law enforcement agencies unless the activity was clearly not criminal? ⊠ Yes □ No
- Are all terminations for violations of agency sexual abuse or sexual harassment policies, or resignations by staff who would have been terminated if not for their resignation, reported to: Relevant licensing bodies? ⊠ Yes □ No

## Auditor Overall Compliance Determination

**Exceeds Standard** (Substantially exceeds requirement of standards)

Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)



**Does Not Meet Standard** (*Requires Corrective Action*)

115.276(a)

POLICY AND DOCUMENT REVIEW:

Agency Policies DO 125, 1.0 section 1.2.3, DO 125, 6.0, section 6.7 and 6.12.06, DO 501, 1.0 section 1.2, and DO 601, attachment C.

FINDINGS:

Agency Policies DO 125, 1.0 section 1.2.3, DO 125, 6.0, section 6.7 and 6.12.06, DO 501, 1.0 section 1.2, and DO 601, attachment C, addresses this provision.

MRC has disciplinary sanctions for staff up to and including termination for violating sexual abuse and sexual harassment policies.

The facility reported (0) cases where an employee was terminated for sexual abuse of a resident and (0) cases where an MRC staff member was reported to law enforcement for violating sexual abuse or harassment policies.

115.276(b)

POLICY AND DOCUMENT REVIEW:

Agency Policies DO 125, 1.0 section 1.2.3, DO 125, 6.0, section 6.7 and 6.12.06, DO 501, 1.0 section 1.2, and DO 601, attachment C. The agency reported there have been no staff that have violated agency sexual abuse or sexual harassment policies in the past 12 months.

# FINDINGS:

Agency Policies DO 125, 1.0 section 1.2.3, DO 125, 6.0, section 6.7 and 6.12.06, DO 501, 1.0 section 1.2, and DO 601, attachment C, addresses this provision. Since there have been no staff investigated, therefore not disciplined for violating agency sexual abuse or sexual harassment policies in the past 12 months, there was no documentation to review specific to this provision.

# 115.276(c)

POLICY AND DOCUMENT REVIEW:

Agency Policies DO 125, 1.0 section 1.2.3, DO 125, 6.0, section 6.7 and 6.12.06, DO 501, 1.0 section 1.2, and DO 601, attachment C.

The agency reported there have been no staff that have been disciplined for violation of agency sexual abuse or sexual harassment policies in the past 12 months.

# FINDINGS:

Agency Policies DO 125, 1.0 section 1.2.3, DO 125, 6.0, section 6.7 and 6.12.06, DO 501, 1.0 section 1.2, and DO 601, attachment C, addresses this provision. Since there have been no staff investigated for violating agency sexual abuse or sexual harassment policies, therefore not disciplined in the past 12 months, there was no documentation to review specific to this provision.

# 115.276(d)

# POLICY AND DOCUMENT REVIEW:

Agency Policies DO 125, 1.0 section 1.2.3, DO 125, 6.0, section 6.7 and 6.12.06, DO 501, 1.0 section 1.2, and DO 601, attachment C. The agency reported there have been no staff that have been disciplined for violation of agency sexual abuse or sexual harassment policies in the past 12 months.

# FINDINGS:

Agency Policies DO 125, 1.0 section 1.2.3, DO 125, 6.0, section 6.7 and 6.12.06, DO 501, 1.0 section 1.2, and DO 601, attachment C, addresses this provision. Since there have been no staff investigated for violating agency sexual abuse or sexual harassment policies, therefore not terminated in the past 12 months, there was no documentation to review specific to this provision.

# Standard 115.277: Corrective action for contractors and volunteers

# 115.277 (a)

- Is any contractor or volunteer who engages in sexual abuse prohibited from contact with residents? ⊠ Yes □ No
- Is any contractor or volunteer who engages in sexual abuse reported to: Relevant licensing bodies? ⊠ Yes □ No

# 115.277 (b)

In the case of any other violation of agency sexual abuse or sexual harassment policies by a contractor or volunteer, does the facility take appropriate remedial measures, and consider whether to prohibit further contact with residents? ⊠ Yes □ No

#### Auditor Overall Compliance Determination

**Exceeds Standard** (Substantially exceeds requirement of standards)

Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)

**Does Not Meet Standard** (*Requires Corrective Action*)

115.277(a)

POLICY AND DOCUMENT REVIEW:

Agency Policies DO 125, 1.0, DO 125, 3.0, section 3.3.8.2, DO 125, 6.0, section 6.7 and 6.2.1, DO204, 1.0, DO204, 4.0 and DO 205. The agency reported there had zero contractors reported to law enforcement agencies and relevant licensing bodies for engaging in sexual abuse of residents in the past 12 months.

FINDINGS:

Agency Policies DO 125, 1.0, DO 125, 3.0, section 3.3.8.2, DO 125, 6.0, section 6.7 and 6.2.1, DO204, 1.0, DO204, 4.0 and DO 205, address this provision.

The agency reported there had zero contractors reported to law enforcement agencies and relevant licensing bodies for engaging in sexual abuse of residents in the past 12 months, there was no documentation to review specific to this provision.

115.277(b)

POLICY AND DOCUMENT REVIEW:

Agency Policies DO 125, 1.0, DO 125, 3.0, section 3.3.8.2, DO 125, 6.0, section 6.7 and 6.2.1, DO204, 1.0, DO204, 4.0 and DO 205.

INTERVIEWS:

Deputy Warden

Random Staff

FINDINGS:

Agency Policies DO 125, 1.0, DO 125, 3.0, section 3.3.8.2, DO 125, 6.0, section 6.7 and 6.2.1, DO204, 1.0, DO204, 4.0 and DO 205. The agency reported there had zero contractors reported to law enforcement agencies and relevant licensing bodies for engaging in sexual abuse of residents in the past 12 months, there was no documentation to review specific to this provision.

Staff interviewed reported any allegations of sexual abuse of residents by contractors or volunteers would be treated the same as if they were regular staff. Agency personnel with the need to know would be notified, who would then contact the contractor's point of contact and cease the contract with the contractor. Both volunteers and contractors would be prohibited from having further contact with residents.

# Standard 115.278: Interventions and disciplinary sanctions for residents

## 115.278 (a)

 Following an administrative finding that a resident engaged in resident-on-resident sexual abuse, or following a criminal finding of guilt for resident-on-resident sexual abuse, are residents subject to disciplinary sanctions pursuant to a formal disciplinary process? ⊠ Yes □ No

#### 115.278 (b)

 Are sanctions commensurate with the nature and circumstances of the abuse committed, the resident's disciplinary history, and the sanctions imposed for comparable offenses by other residents with similar histories? ⊠ Yes □ No

#### 115.278 (c)

When determining what types of sanction, if any, should be imposed, does the disciplinary
process consider whether a resident's mental disabilities or mental illness contributed to his or
her behavior? ⊠ Yes □ No

## 115.278 (d)

If the facility offers therapy, counseling, or other interventions designed to address and correct underlying reasons or motivations for the abuse, does the facility consider whether to require the offending resident to participate in such interventions as a condition of access to programming and other benefits? ⊠ Yes □ No

#### 115.278 (e)

#### 115.278 (f)

#### 115.278 (g)

# Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- - Does Not Meet Standard (Requires Corrective Action)

# 115.278(a)

POLICY AND DOCUMENT REVIEW:

Agency Policies DO125, 1.0 section 1.3.1, DO125, 1.0 section 1.3.3 and DO803, 8.0. Resident Orientation Packet. Resident Handbook.

# FINDINGS:

Agency Policies DO125, 1.0 section 1.3.1, DO125, 1.0 section 1.3.3 and DO803, 8.0, address this provision. The Resident Orientation Packet and Resident Handbook, provide information related to the Code of Conduct and Progressive Disciplinary Sanctions, including sanctions pertaining to sexual abuse and sexual harassment.

115.278(b)

POLICY AND DOCUMENT REVIEW:

Agency Policies DO125, 1.0 section 1.3.1, DO125, 1.0 section 1.3.3 and DO803, 8.0. The agency reported there was (0) incidents of Resident on Resident abusive sexual contact allegation with a finding of guilt. The agency reported there have been no residents placed in restrictive housing for resident-on-resident sexual abuse as a disciplinary sanction in the past 12 months.

INTERVIEWS:

Deputy Warden

FINDINGS:

Agency Policies DO125, 1.0 section 1.3.1, DO125, 1.0 section 1.3.3 and DO803, 8.0, address this provision. The agency reported there were (0) incidents of resident on resident abusive sexual contact, therefore there was no documentation to review specific to this provision.

Staff interviewed reported a resident on resident sexual abuse incident would be considered a major rule violation and could result in disciplinary restrictive housing. The sanction would be referred for supervisory review and approval.

115.278(c)

POLICY AND DOCUMENT REVIEW:

Agency Policies DO125, 1.0 section 1.3.1, DO125, 1.0 section 1.3.3 and DO803, 8.0.

INTERVIEWS:

Deputy Warden

FINDINGS:

Agency Policies DO125, 1.0 section 1.3.1, DO125, 1.0 section 1.3.3 and DO803, 8.0, address this provision. The agency reported there were (0) incidents of resident on resident abusive sexual contact, therefore there was no documentation to review specific to this provision.

Staff interviewed reported a resident on resident sexual abuse incident would be considered a major rule violation and could result in disciplinary restrictive housing. The sanction would be referred for supervisory review and approval.

115.278(d)

POLICY AND DOCUMENT REVIEW:

Agency Policies DO125, 1.0 section 1.3.1, DO125, 1.0 section 1.3.3 and DO803, 8.0.

INTERVIEWS:

Deputy Warden

FINDINGS:

Agency Policies DO125, 1.0 section 1.3.1, DO125, 1.0 section 1.3.3 and DO803, 8.0, address this provision. Staff interviewed reported the offending resident is offered therapy, counseling, or other intervention services, but would not require the resident's participation as a condition of access to any rewards-based behavior management system or programming or education.

115.278(e)

POLICY AND DOCUMENT REVIEW:

Agency Policies DO125, 1.0 section 1.3.1, DO125, 1.0 section 1.3.3 and DO803, 8.0. The agency reported there were (0) reported incidents involving sexual contact of residents with staff.

# FINDINGS:

Agency Policies DO125, 1.0 section 1.3.1, DO125, 1.0 section 1.3.3 and DO803, 8.0, address this provision.

The agency reported there were (0) reported incidents involving sexual contact of residents with staff, therefore there was no documentation to review specific to this provision.

115.278(f)

POLICY AND DOCUMENT REVIEW:

Agency Policies DO125, 1.0 section 1.3.1, DO125, 1.0 section 1.3.3 and DO803, 8.0.

FINDINGS

Agency Policies DO125, 1.0 section 1.3.1, DO125, 1.0 section 1.3.3 and DO803, 8.0, addresses this provision.

115.278(g)

POLICY AND DOCUMENT REVIEW:

Agency Policies DO125, 1.0 section 1.3.1, DO125, 1.0 section 1.3.3 and DO803, 8.0.

FINDINGS:

Agency Policies DO125, 1.0 section 1.3.1, DO125, 1.0 section 1.3.3 and DO803, 8.0, address this provision.

# MEDICAL AND MENTAL CARE

# Standard 115.282: Access to emergency medical and mental health services

# 115.282 (a)

 Do resident victims of sexual abuse receive timely, unimpeded access to emergency medical treatment and crisis intervention services, the nature and scope of which are determined by medical and mental health practitioners according to their professional judgment?
 Xes 
 No

# 115.282 (b)

- Do security staff first responders immediately notify the appropriate medical and mental health practitioners? ⊠ Yes □ No

#### 115.282 (c)

 Are resident victims of sexual abuse offered timely information about and timely access to emergency contraception and sexually transmitted infections prophylaxis, in accordance with professionally accepted standards of care, where medically appropriate? ⊠ Yes □ No

# 115.282 (d)

 Are treatment services provided to the victim without financial cost and regardless of whether the victim names the abuser or cooperates with any investigation arising out of the incident?
 Xes 
 No

# Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- **Does Not Meet Standard** (*Requires Corrective Action*)

# 115.282(a)

# POLICY AND DOCUMENT REVIEW:

Agency Policies DO125, 3.0, section 3.3.3, 3.3.9, DO125, 4.0 section 4.1.1, 4.1.2, 4.1.3.3, 4.1.4.4, 4.1.4.5 and DO608, 8.0 section 8.2.1.

INTERVIEWS:

Offsite medical staff.

Residents.

FINDINGS:

Agency Policies DO125, 3.0, section 3.3.3, 3.3.9, DO125, 4.0 section 4.1.1, 4.1.2, 4.1.3.3, 4.1.4.4, 4.1.4.5 and DO608, 8.0 section 8.2.1, addresses this provision. Staff interviewed reported residents would be provided emergency medical treatment immediately and that the nature and scope of the services are determined according to their professional judgement.

115.282(b)

POLICY AND DOCUMENT REVIEW:

Agency Policies DO125, 3.0, section 3.3.3, 3.3.9, DO125, 4.0 section 4.1.1, 4.1.2, 4.1.3.3, 4.1.4.4, 4.1.4.5 and DO608, 8.0 section 8.2.1.

# INTERVIEWS:

Security Staff and Non-Security Staff First Responders.

# FINDINGS:

Agency Policies DO125, 3.0, section 3.3.3, 3.3.9, DO125, 4.0 section 4.1.1, 4.1.2, 4.1.3.3, 4.1.4.4, 4.1.4.5 and DO608, 8.0 section 8.2.1, requires staff to notify medical staff if they believe a resident is actively experiencing a mental health crisis. Staff who were interviewed reported protective measures were taken for the alleged victim, and the victim was referred for counseling.

115.282(c)

POLICY AND DOCUMENT REVIEW:

Agency Policies DO125, 3.0, section 3.3.3, 3.3.9, DO125, 4.0 section 4.1.1, 4.1.2, 4.1.3.3, 4.1.4.4, 4.1.4.5 and DO608, 8.0 section 8.2.1.

INTERVIEWS:

Offsite medical staff

Residents who reported a sexual abuse.

FINDINGS:

Agency Policies DO125, 3.0, section 3.3.3, 3.3.9, DO125, 4.0 section 4.1.1, 4.1.2, 4.1.3.3, 4.1.4.4, 4.1.4.5 and DO608, 8.0 section 8.2.1, addresses this provision. Staff interviewed reported the required information and services would be provided immediately and unimpeded.

115.282(d)

POLICY AND DOCUMENT REVIEW:

Agency Policies DO125, 3.0, section 3.3.3, 3.3.9, DO125, 4.0 section 4.1.1, 4.1.2, 4.1.3.3, 4.1.4.4, 4.1.4.5 and DO608, 8.0 section 8.2.1.

FINDINGS:

Agency Policies DO125, 3.0, section 3.3.3, 3.3.9, DO125, 4.0 section 4.1.1, 4.1.2, 4.1.3.3, 4.1.4.4, 4.1.4.5 and DO608, 8.0 section 8.2.1, addresses this provision.

# Standard 115.283: Ongoing medical and mental health care for sexual abuse victims and abusers

# 115.283 (a)

 Does the facility offer medical and mental health evaluation and, as appropriate, treatment to all residents who have been victimized by sexual abuse in any prison, jail, lockup, or juvenile facility? ☑ Yes □ No

115.283 (b)

## 115.283 (c)

 Does the facility provide such victims with medical and mental health services consistent with the community level of care? ⊠ Yes □ No

#### 115.283 (d)

 Are resident victims of sexually abusive vaginal penetration while incarcerated offered pregnancy tests? (N/A if "all-male" facility. Note: in "all-male" facilities, there may be residents who identify as transgender men who may have female genitalia. Auditors should be sure to know whether such individuals may be in the population and whether this provision may apply in specific circumstances.) □ Yes □ No ⊠ NA

#### 115.283 (e)

If pregnancy results from the conduct described in paragraph § 115.283(d), do such victims receive timely and comprehensive information about and timely access to all lawful pregnancy-related medical services? (N/A if "all-male" facility. Note: in "all-male" facilities, there may be residents who identify as transgender men who may have female genitalia. Auditors should be sure to know whether such individuals may be in the population and whether this provision may apply in specific circumstances.) □ Yes □ No ⊠ NA

#### 115.283 (f)

 Are resident victims of sexual abuse while incarcerated offered tests for sexually transmitted infections as medically appropriate? ⊠ Yes □ No

#### 115.283 (g)

 Are treatment services provided to the victim without financial cost and regardless of whether the victim names the abuser or cooperates with any investigation arising out of the incident?
 Xes 
 No

#### 115.283 (h)

 Does the facility attempt to conduct a mental health evaluation of all known resident-on-resident abusers within 60 days of learning of such abuse history and offer treatment when deemed appropriate by mental health practitioners? ⊠ Yes □ No

## Auditor Overall Compliance Determination

**Exceeds Standard** (Substantially exceeds requirement of standards)

Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)



**Does Not Meet Standard** (*Requires Corrective Action*)

115.283(a)

POLICY AND DOCUMENT REVIEW:

Agency Policy DO125, 4.0 section 4.2, 4.2.1, 4.2.3.1, 4.1.4.4 and DO125, 5.0 section 5.4.

ONSITE REVIEW:

There is no medical staff at this facility. Mental health counselors provide program treatment to residents.

## FINDINGS:

Agency Policy DO125, 4.0 section 4.2, 4.2.1, 4.2.3.1, 4.1.4.4 and DO125, 5.0 section 5.4, addresses this provision.

115.283(b)

POLICY AND DOCUMENT REVIEW:

Agency Policy DO125, 4.0 section 4.2, 4.2.1, 4.2.3.1, 4.1.4.4 and DO125, 5.0 section 5.4. The agency reported there were no allegations of resident sexual abuse requiring medical treatment, follow-up services or referrals for continued care.

**INTERVIEWS**:

At the time of the onsite audit, there were no residents who reported a sexual abuse at the facility, therefore no resident was interviewed specific to this provision.

FINDINGS:

Agency Policy DO125, 4.0 section 4.2, 4.2.1, 4.2.3.1, 4.1.4.4 and DO125, 5.0 section 5.4, addresses this provision. Staff interviewed reported follow-up services would be matched with appropriate intervention services.

115.283(c)

POLICY AND DOCUMENT REVIEW:

Agency Policy DO125, 4.0 section 4.2, 4.2.1, 4.2.3.1, 4.1.4.4 and DO125, 5.0 section 5.4. The agency reported there were no allegations of resident sexual abuse requiring medical or mental health services.

INTERVIEWS:

Offsite medical staff.

FINDINGS:

Agency Policy DO125, 4.0 section 4.2, 4.2.1, 4.2.3.1, 4.1.4.4 and DO125, 5.0 section 5.4, addresses this provision. Staff interviewed reported the services provided go beyond the community level of care.

115.283(d)

POLICY AND DOCUMENT REVIEW:

Agency Policy DO125, 4.0 section 4.2, 4.2.1, 4.2.3.1, 4.1.4.4 and DO125, 5.0 section 5.4.

FINDINGS:

This provision is not applicable as this is an all-male resident facility.

115.283(e)

POLICY AND DOCUMENT REVIEW:

Agency Policy DO125, 4.0 section 4.2, 4.2.1, 4.2.3.1, 4.1.4.4 and DO125, 5.0 section 5.4.

FINDINGS:

This provision is not applicable as this is an all-male resident facility.

115.283(f)

POLICY AND DOCUMENT REVIEW:

Agency Policy DO125, 4.0 section 4.2, 4.2.1, 4.2.3.1, 4.1.4.4 and DO125, 5.0 section 5.4. The agency reported there were no allegations of resident sexual abuse requiring medical services.

INTERVIEWS:

At the time of the onsite audit, there were no residents who reported a sexual abuse at the facility who required medical services, therefore no resident was interviewed specific to this provision.

# FINDINGS:

Agency Policy DO125, 4.0 section 4.2, 4.2.1, 4.2.3.1, 4.1.4.4 and DO125, 5.0 section 5.4, addresses this provision.

115.283(g)

POLICY AND DOCUMENT REVIEW:

Agency Policy DO125, 4.0 section 4.2, 4.2.1, 4.2.3.1, 4.1.4.4 and DO125, 5.0 section 5.4. The agency reported there were no allegations of resident sexual abuse requiring treatment services.

**INTERVIEWS**:

At the time of the onsite audit, there were no residents who reported a sexual abuse at the facility who required treatment services, therefore no resident was interviewed specific to this provision.

FINDINGS:

Agency Policy DO125, 4.0 section 4.2, 4.2.1, 4.2.3.1, 4.1.4.4 and DO125, 5.0 section 5.4, addresses this provision.

115.283(h)

POLICY AND DOCUMENT REVIEW:

Agency Policy DO125, 4.0 section 4.2, 4.2.1, 4.2.3.1, 4.1.4.4 and DO125, 5.0 section 5.4. The agency reported there were no allegations of resident sexual abuse requiring treatment services.

INTERVIEWS:

Medical and Mental Health Staff.

FINDINGS:

Agency Policy DO125, 4.0 section 4.2, 4.2.1, 4.2.3.1, 4.1.4.4 and DO125, 5.0 section 5.4, addresses this provision. Staff interviewed reported the resident would be referred, and the treatment provider would respond immediately.

# DATA COLLECTION AND REVIEW

# Standard 115.286: Sexual abuse incident reviews

#### 115.286 (a)

 Does the facility conduct a sexual abuse incident review at the conclusion of every sexual abuse investigation, including where the allegation has not been substantiated, unless the allegation has been determined to be unfounded? ⊠ Yes □ No

#### 115.286 (b)

Does such review ordinarily occur within 30 days of the conclusion of the investigation?
 Xes 
 No

#### 115.286 (c)

 Does the review team include upper-level management officials, with input from line supervisors, investigators, and medical or mental health practitioners? ⊠ Yes □ No

#### 115.286 (d)

- Does the review team: Consider whether the allegation or investigation indicates a need to change policy or practice to better prevent, detect, or respond to sexual abuse? Ves No
- Does the review team: Consider whether the incident or allegation was motivated by race; ethnicity; gender identity; lesbian, gay, bisexual, transgender, or intersex identification, status, or perceived status; gang affiliation; or other group dynamics at the facility? Zes Dest{ No
- Does the review team: Examine the area in the facility where the incident allegedly occurred to assess whether physical barriers in the area may enable abuse? Ves Doe
- Does the review team: Assess the adequacy of staffing levels in that area during different shifts? ⊠ Yes □ No
- Does the review team: Prepare a report of its findings, including but not necessarily limited to determinations made pursuant to §§ 115.286(d) (1) (d) (5), and any recommendations for improvement and submit such report to the facility head and PREA compliance manager?
   ☑ Yes □ No

#### 115.286 (e)

 Does the facility implement the recommendations for improvement, or document its reasons for not doing so? ⊠ Yes □ No

#### Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
  - **Does Not Meet Standard** (*Requires Corrective Action*)

115.286(a)

POLICY AND DOCUMENT REVIEW:

Agency Policy DO125, 6.0 section 6.13, 3.13.1, 6.13.1.6, and 16.13.2.

The agency reported there were zero criminal and/or administrative investigations of alleged sexual abuse completed within the past 12 months.

Investigative files.

FINDINGS:

Agency Policy DO125, 6.0 section 6.13, 3.13.1, 6.13.1.6, and 16.13.2, addresses this provision. A review of the agency's past investigative files reflected the agency had completed a sexual abuse incident review at the conclusion of previous investigations, there were zero sexual abuse cases in the last twelve months that had a substantiated finding at this facility.

115.286(b)

POLICY AND DOCUMENT REVIEW:

Agency Policy DO125, 6.0 section 6.13, 3.13.1, 6.13.1.6, and 16.13.2.

Investigative files.

FINDINGS:

Agency Policy DO125, 6.0 section 6.13, 3.13.1, 6.13.1.6, and 16.13.2, addresses this provision. A review of the agency's past investigative files reflected the agency has completed a sexual abuse incident reviews in the past, as required.

115.286(c)

POLICY AND DOCUMENT REVIEW:

Agency Policy DO125, 6.0 section 6.13, 3.13.1, 6.13.1.6, and 16.13.2.

INTERVIEWS:

Deputy Warden

**PREA Compliance Manager** 

Members of the Incident Review Team

FINDINGS:

Agency Policy DO125, 6.0 section 6.13, 3.13.1, 6.13.1.6, and 16.13.2, addresses this provision. Staff interviewed reported the incident review team includes the PREA Compliance Manager and several of the senior staff. Once the Incident Review is completed, it is reviewed by the MRC Deputy Warden and the agency Inspector General's Office. A review of the Incident Review Report indicated the PREA Coordinator also participates. Staff reported an incident review is conducted for all serious incidents.

115.286(d)

POLICY AND DOCUMENT REVIEW:

Agency Policy DO125, 6.0 section 6.13, 3.13.1, 6.13.1.6, and 16.13.2.

**Incident Review Report** 

INTERVIEWS:

PREA Compliance Manager

Incident Review Team

FINDINGS:

Agency Policy DO125, 6.0 section 6.13, 3.13.1, 6.13.1.6, and 16.13.2, addresses this provision. Staff interviewed referenced all the elements needing to be considered, examined, and assessed. The Incident Review Team member provided detailed information of all the elements addressed by the team. Staff interviewed acknowledged a report is completed and includes any recommendations for improvement. Staff reported the Incident Review Report is submitted to the MRC Deputy Warden, Agency Inspector General's Office and PREA Compliance Manager.

115.286(e)

POLICY AND DOCUMENT REVIEW:

Agency Policy DO125, 6.0 section 6.13, 3.13.1, 6.13.1.6, and 16.13.2.

FINDINGS:

Agency Policy DO125, 6.0 section 6.13, 3.13.1, 6.13.1.6, and 16.13.2, addresses this provision.

# Standard 115.287: Data collection

115.287 (a)

115.287 (b)

Does the agency aggregate the incident-based sexual abuse data at least annually?
 ☑ Yes □ No

# 115.287 (c)

 Does the incident-based data include, at a minimum, the data necessary to answer all questions from the most recent version of the Survey of Sexual Violence conducted by the Department of Justice? ⊠ Yes □ No

115.287 (d)

Does the agency maintain, review, and collect data as needed from all available incident-based documents, including reports, investigation files, and sexual abuse incident reviews?
 Xes 
 No

#### 115.287 (e)

 Does the agency also obtain incident-based and aggregated data from every private facility with which it contracts for the confinement of its residents? (N/A if agency does not contract for the confinement of its residents.) □ Yes □ No ⊠ NA

#### 115.287 (f)

 Does the agency, upon request, provide all such data from the previous calendar year to the Department of Justice no later than June 30? (N/A if DOJ has not requested agency data.)
 □ Yes □ No ⊠ NA

#### Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- **Does Not Meet Standard** (*Requires Corrective Action*)

115.287(a and c)

POLICY AND DOCUMENT REVIEW:

Agency Policy DO125, 8.0, section 8.1 and DO105.

FINDINGS:

Agency Policy DO125, 8.0, section 8.1 and DO105, addresses this provision. A review of the reporting documentation reflected a comprehensive tracking system designed to maintain various elements for the required data for sexual abuse allegations as well as sexual harassment allegations.

One of the functions of the PREA Compliance Manager is to maintain this information. The tracking system contains information on all allegations of abuse, neglect and exploitation, and all serious incidents.

115.287(b)

POLICY AND DOCUMENT REVIEW:

Agency Policy DO125, 8.0, section 8.1 and DO105.

FINDINGS:

Agency Policy DO125, 8.0, section 8.1 and DO105, addresses this provision. A review of the facility tracking information reflected a comprehensive system designed to maintain various elements for the required data for sexual abuse and sexual harassment allegations.

115.287(d)

Agency Policy DO125, 8.0, section 8.1 and DO105.

FINDINGS:

Agency Policy DO125, 8.0, section 8.1 and DO105, addresses this provision. A review of the www.azcorrections.gov reflects the comprehensive report is published and available to the public for all serious incidents to include sexual abuse and sexual harassment allegations.

115.287(e)

POLICY AND DOCUMENT REVIEW:

Agency Policy DO125, 8.0, section 8.1 and DO105.

FINDINGS:

Agency Policy DO125, 8.0, section 8.1 and DO105, addresses this provision.

115.287(f)

POLICY AND DOCUMENT REVIEW:

Agency Policy DO125, 8.0, section 8.1 and DO105.

FINDINGS:

Agency Policy DO125, 8.0, section 8.1 and DO105, addresses this provision.

# Standard 115.288: Data review for corrective action

115.288 (a)

- Does the agency review data collected and aggregated pursuant to § 115.287 in order to assess and improve the effectiveness of its sexual abuse prevention, detection, and response policies, practices, and training, including by: Identifying problem areas? ☑ Yes □ No
- Does the agency review data collected and aggregated pursuant to § 115.287 in order to assess and improve the effectiveness of its sexual abuse prevention, detection, and response policies, practices, and training, including by: Preparing an annual report of its findings and corrective actions for each facility, as well as the agency as a whole? ⊠ Yes □ No

 Does the agency's annual report include a comparison of the current year's data and corrective actions with those from prior years and provide an assessment of the agency's progress in addressing sexual abuse ⊠ Yes □ No

#### 115.288 (c)

 Is the agency's annual report approved by the agency head and made readily available to the public through its website or, if it does not have one, through other means? ⊠ Yes □ No

#### 115.288 (d)

 Does the agency indicate the nature of the material redacted where it redacts specific material from the reports when publication would present a clear and specific threat to the safety and security of a facility? ⊠ Yes □ No

#### Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (Requires Corrective Action)
- 115.288(a)

POLICY AND DOCUMENT REVIEW:

Agency Policy DO201, 1.0 and 2.0. Annual report posted on website.

INTERVIEWS:

PREA Coordinator

PREA Compliance Manager.

FINDINGS:

Agency Policy DO201, 1.0 and 2.0, addresses this provision. A review of the annual report reflects all the elements required by this provision.

Staff interviewed reported in detail the process followed when reviewing the data, identifying problem areas and corrective action, and preparing the annual report.

115.288(b)

POLICY AND DOCUMENT REVIEW:

Agency Policy DO201, 1.0 and 2.0.

FINDINGS:

Agency Policy DO201, 1.0 and 2.0, addresses this provision.

115.288(c)

POLICY AND DOCUMENT REVIEW:

Agency Policy DO201, 1.0 and 2.0.

Annual report.

INTERVIEWS:

PREA Coordinator

PREA Compliance Manager.

FINDINGS:

Agency Policy DO201, 1.0 and 2.0, addresses this provision. Staff interviewed reported the Annual report is reviewed and approved by The Director of the Arizona Department of Corrections.

115.288(d)

POLICY AND DOCUMENT REVIEW:

Agency Policy DO201, 1.0 and 2.0.

**INTERVIEWS**:

**PREA Coordinator** 

FINDINGS:

Agency Policy DO201, 1.0 and 2.0, addresses this provision. Staff interviewed reported all personal identifying information and personal health information is redacted. The reports would reflect only basic demographic information.

# Standard 115.289: Data storage, publication, and destruction

#### 115.289 (a)

Does the agency ensure that data collected pursuant to § 115.287 are securely retained?
 ☑ Yes □ No

115.289 (b)

Does the agency make all aggregated sexual abuse data, from facilities under its direct control and private facilities with which it contracts, readily available to the public at least annually through its website or, if it does not have one, through other means?  $\boxtimes$  Yes  $\square$  No

#### 115.289 (c)

Does the agency remove all personal identifiers before making aggregated sexual abuse data publicly available?  $\boxtimes$  Yes  $\square$  No

#### 115.289 (d)

Does the agency maintain sexual abuse data collected pursuant to § 115.287 for at least 10 years after the date of the initial collection, unless Federal, State, or local law requires otherwise?  $\boxtimes$  Yes  $\square$  No

#### **Auditor Overall Compliance Determination**

 $\square$ 

**Exceeds Standard** (Substantially exceeds requirement of standards)

- $\boxtimes$ Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- $\square$
- **Does Not Meet Standard** (*Requires Corrective Action*)

115.289(a)

POLICY AND DOCUMENT REVIEW:

Agency Policy DO125, 6.0 section 6.3.3, DO103 and DO 201.

**INTERVIEWS:** 

PREA Coordinator

FINDINGS:

Agency Policy DO125, 6.0 section 6.3.3, DO103 and DO 201, addresses this provision. Staff interviewed reported access to any data is restricted to the Inspector General's Office for operational use and is password protected.

115.289(b)

POLICY AND DOCUMENT REVIEW:

Agency Policy DO125, 6.0 section 6.3.3, DO103 and DO 201.

Aggregated data on website.

FINDINGS:

Agency Policy DO125, 6.0 section 6.3.3, DO103 and DO 201, addresses this provision. The data posted on the www.azcorrections.gov website includes agency data from Calendar Years 2012 through 2019.

115.289(c)

POLICY AND DOCUMENT REVIEW:

Agency Policy DO125, 6.0 section 6.3.3, DO103 and DO 201.

Aggregated data on website.

FINDINGS:

Agency Policy DO125, 6.0 section 6.3.3, DO103 and DO 201, addresses this provision. The data posted on the www.azcorrections.gov website has all personal identifiers redacted.

115.289(d)

POLICY AND DOCUMENT REVIEW:

Agency Policy DO125, 6.0 section 6.3.3, DO103 and DO 201.

Aggregated data on website.

FINDINGS:

Agency Policy DO125, 6.0 section 6.3.3, DO103 and DO 201, addresses this provision. The data and records collected are to be retained for 109 years in accordance to state retention requirements.

# AUDITING AND CORRECTIVE ACTION

# Standard 115.401: Frequency and scope of audits

# 115.401 (a)

During the prior three-year audit period, did the agency ensure that each facility operated by the agency, or by a private organization on behalf of the agency, was audited at least once? (*Note: The response here is purely informational. A "no" response does not impact overall compliance with this standard.*) □ Yes ⊠ No

# 115.401 (b)

- Is this the first year of the current audit cycle? (Note: a "no" response does not impact overall compliance with this standard.) ⊠ Yes □ No
- If this is the second year of the current audit cycle, did the agency ensure that at least one-third of each facility type operated by the agency, or by a private organization on behalf of the

agency, was audited during the first year of the current audit cycle? (N/A if this is **not** the second year of the current audit cycle.)  $\Box$  Yes  $\Box$  No  $\boxtimes$  NA

 If this is the third year of the current audit cycle, did the agency ensure that at least two-thirds of each facility type operated by the agency, or by a private organization on behalf of the agency, were audited during the first two years of the current audit cycle? (N/A if this is **not** the *third* year of the current audit cycle.) □ Yes □ No ⊠ NA

#### 115.401 (h)

Did the auditor have access to, and the ability to observe, all areas of the audited facility?
 ☑ Yes □ No

#### 115.401 (i)

#### 115.401 (m)

■ Was the auditor permitted to conduct private interviews with residents? ⊠ Yes □ No

#### 115.401 (n)

 Were residents permitted to send confidential information or correspondence to the auditor in the same manner as if they were communicating with legal counsel? ⊠ Yes □ No

#### Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)

**Does Not Meet Standard** (Requires Corrective Action)

#### 115.401(a)

POLICY AND DOCUMENT REVIEW:

Aggregated data on website.

#### FINDINGS:

The agency ensured that each facility operated by the agency, or by a private organization on behalf of the agency, was audited at least once.

#### 115.401(b)

PREA Audit Report, V5

# POLICY AND DOCUMENT REVIEW:

Aggregated data on website.

FINDINGS:

The agency is following their audit cycle and planned future audits. The data posted on the www.azcorrections.gov.

115.401(h)

POLICY AND DOCUMENT REVIEW:

There is no agency policy for this provision.

FINDINGS:

The Auditor had full access to, and the ability to observe, all areas of the facility. The Auditor reviewed areas of this facility multiple times during the onsite review.

115.401(i)

POLICY AND DOCUMENT REVIEW:

There is no agency policy for this provision.

FINDINGS:

The auditor was permitted to request and did receive copies of any relevant documents needed for this audit.

115.401(m)

POLICY AND DOCUMENT REVIEW:

There is no agency policy for this provision.

FINDINGS:

The Auditor was permitted to conduct private interviews with residents, the staff from all the units within this facility were very professional and efficient with regards to this provision.

115.401(n)

POLICY AND DOCUMENT REVIEW:

There is no agency policy for this provision.

FINDINGS:

Residents were permitted to send confidential information or correspondence to the Auditor in the same manner as if they were communicating with legal counsel. The Auditor did not receive confidential and unimpeded letters from some of the residents residing at this facility.

# Standard 115.403: Audit contents and findings

#### 115.403 (f)

The agency has published on its agency website, if it has one, or has otherwise made publicly available. The review period is for prior audits completed during the past three years PRECEDING THIS AGENCY AUDIT. The pendency of any agency appeal pursuant to 28 C.F.R. § 115.405 does not excuse noncompliance with this provision. (N/A if there have been no Final Audit Reports issued in the past three years, or in the case of single facility agencies that there has never been a Final Audit Report issued.) □ Yes □ No ⊠ NA

#### Auditor Overall Compliance Determination

	Exceeds Standard (Substantially exceeds requirement of standards)
$\boxtimes$	<b>Meets Standard</b> (Substantial compliance; complies in all material ways with the standard for the relevant review period)

**Does Not Meet Standard** (*Requires Corrective Action*)

### 115.403(f)

### POLICY AND DOCUMENT REVIEW:

There is no agency policy for this provision.

### FINDINGS:

The Arizona Department of Corrections has published on its agency website at www.azcorrections.gov all Final Audit Reports within 90 days of issuance by the Auditor. This information is made available to the public and is in accordance with 28 C.F.R. § 115.405.

# AUDITOR CERTIFICATION

I certify that:

- The contents of this report are accurate to the best of my knowledge.
- No conflict of interest exists with respect to my ability to conduct an audit of the agency under review, and
- I have not included in the final report any personally identifiable information (PII) about any resident or staff member, except where the names of administrative personnel are specifically requested in the report template.

>

Marc Coudriet Auditor Signature 23 January 2020 Date