



# Arizona Department of Corrections, Rehabilitation and Reentry

## 2024 OFFICE OF GENERAL COUNSEL STRATEGIC INITIATIVES

### Mission

Our mission is to enhance public safety across Arizona through modern, effective correctional practices and meaningful engagements.

### Vision

Reimagining Corrections

### Principles

- Always deliver a perfect effort
- Transform power and control mentality into respect, rapport, and engagement
- Modernize correctional practices and develop staff for meaningful performance
- Be responsive, communicate effectively, and responsibly serve the public and population
- Develop solutions that promote systemic wellness and deliver positive, effective outcomes
- Center our work on transparency, accountability, and humanity

### Goal 1: Build a Meaningful Organizational Culture & Promote the Development of Team

- 1.1 Implement comprehensive monthly reporting of grievance and disciplinary appeals
- 1.2 Create and deploy cross-training opportunities for staff in the Office of the General Counsel to promote workflow efficiency and development
- 1.3 Deploy anonymous post-training surveys to leverage insight, feedback and to improve future offerings
- 1.4 Develop and create agency wide and public facing videos in relation to public records to explain Arizona's public records law, emphasize record keeping and improve responsiveness to requests
- 1.5 Create a public-facing dashboard for authorized and non-authorized vendors to increase transparency and accountability to the public and population

### Goal 2: Create and Implement Optimal Population Management & Progression Strategies

- 2.1 Develop and implement a public-facing portal to retrieve inmate education records, certifications, and trainings while in ADCRR to eliminate barriers and reduce recidivism

### **Goal 3: Deploy Quality Service Delivery & Continuity of Care in Complexes & Communities**

- 3.1 Achieve substantial compliance towards Jensen v. Thornell and the US DOJ's Agreement for Low Vision and Blind Services

### **Goal 4: Achieve Modernization & Sustainability of Practices & Resources**

- 4.1 Launch the OGC's inaugural law student externship program to improve the external reputation of ADCRR and strategically invest in the recruitment, preparation, and retention of talented staff
- 4.2 Create a centralized electronic repository for all unit grievance coordinator logs to increase efficiencies