



Arizona Department of Corrections, Rehabilitation and Reentry

2024 HEALTHCARE SERVICES DIVISION STRATEGIC INITIATIVES

Mission

Our mission is to enhance public safety across Arizona through modern, effective correctional practices and meaningful engagements.

Vision

Reimagining Corrections

Principles

- Always deliver a perfect effort
- Transform power and control mentality into respect, rapport, and engagement
- Modernize correctional practices and develop staff for meaningful performance
- Be responsive, communicate effectively, and responsibly serve the public and population
- Develop solutions that promote systemic wellness and deliver positive, effective outcomes
- Center our work on transparency, accountability, and humanity

Goal 1: Build a Meaningful Organizational Culture & Promote the Development of Team

- 1.1 Establish a division-wide professional development program

Goal 2: Create and Implement Optimal Population Management & Progression Strategies

Goal 3: Deploy Quality Service Delivery & Continuity of Care in Complexes & Communities

- 3.1 Establish baseline outcome goals for the Quality Assurance program
- 3.2 Proceed with Hepatitis C treatment plan, expanding the treatment services to nearly 2,300 patients
- 3.3 Deliver comprehensive care to individuals dealing with Opioid Use Disorder (OUD) and Alcohol Use Disorder (AUD), incorporating medications, counseling, and reentry services.
- 3.4 Improve mental health care for incarcerated individuals
- 3.5 Focus on gender-specific care and services for women while in custody. HSD shall support the establishment of a community treatment program for imprisoned women and their children

Goal 4: Achieve Modernization & Sustainability of Practices & Resources

- 4.1 Support the implementation of a two-way communication system between health staff and the patient that provides bi-directional feed for authentication of patient health information
- 4.2 Ensure that the CHP implements an Electronic Perpetual Inventory System (EPIS) through
- 4.3 TechCare for tracking a list of controlled substances and other medications, such as 340B medications and other high-cost medications, as well as medications that are commonly diverted or abused in correctional settings
- 4.4 Implement an Electronic Health Record in all AZ Private Prisons