

# Our mission is to enhance public safety across Arizona through modern, effective correctional practices and meaningful engagements.

The Arizona Department of Corrections, Rehabilitation and Reentry (ADCRR) is committed to creating a safe, secure, and humane correctional system that provides a healthy environment for staff and offers the incarcerated population opportunities to learn and practice the necessary skills for success upon release.

With public safety top of mind, ADCRR and its more than 8,000 officers and professional staff are committed to identifying and leveraging opportunities for growth under Director Ryan Thornell, Ph.D., and his forward-thinking leadership team.

Driven by a heart for public service and a commitment to deliver a perfect effort each day, ADCRR is redefining itself as an agency whose daily work centers on transparency, accountability, and fairness.

Grounded in mutual respect, rapport-building, and meaningful engagement, Arizonans can expect ADCRR to be open, responsive, and responsible as we create a healthier environment for our staff, the incarcerated population, and Arizona communities.

We are committed to modernizing correctional practices by making strategic investments across the agency as we reimagine corrections, expand program opportunities for our population, and offer professional development and support to our officers and professional staff.

Outlined below are ADCRR's foundational principles which steer our agency and the services we provide:

#### **Building Our Foundation:**

- Always deliver a perfect effort.
- Modernize correctional policies and practices.
- Develop our staff for meaningful and healthy engagement.
- Be respectful, communicate effectively, and responsibly serve the public and our incarcerated population.
- Develop solutions that promote systemic wellness for staff and inmates and deliver positive, effective outcomes.
- Center our work on transparency, accountability, and humanity.

#### **Transforming Agency Culture:**

- Grow a meaningful organizational culture and promote the development of teamwork.
- Create and implement optimal population management and progression strategies.
- Deploy strong continuity of care connections in prison complexes and communities.
- Achieve modernization and sustainability of practices and resources.
- Partner with community stakeholder networks to enhance the continuum of care for those entrusted to us.

# **Continuous Improvements:**



#### **Medication Assisted Treatment (MAT)**

To improve the health of incarcerated individuals with substance use disorder, an evidence-based Medication-Assisted Treatment (MAT) program was implemented on June 8, 2023 at Tucson and Lewis complexes, beginning at the Residential Substance Abuse Treatment programs. Currently, 30 individuals are receiving treatment. Plans are underway at Winslow complex to identify patients with substance use disorder and to offer treatment to all affected individuals who wish to be treated. Services include medications and counseling, as well as discharge planning for individuals who will be returning to the community. Additional planning is taking place to expand services to additional complexes over the coming months.



#### **Hepatitis C Treatment**

Plans are in place to offer curative Hepatitis C treatment to incarcerated individuals in Arizona. Innovative approaches have been implemented at pilot sites, including Winslow complex, to provide medications evaluations, patient education, and treatment to large numbers of patients who are infected with hepatitis C. These approaches have provided valuable information for increasing the pace and scale of hepatitis C treatment across the state.



#### Reclassification

The redesign and implementation of a new classification system is underway with particular focus on changes to the max custody classification level and restrictive housing. The changes are also in compliance with the Jensen injunction.



#### **Prison Fellowship Warden Exchange Program**

ADCRR wardens are taking part in Prison Fellowship's multi-week, national Warden Exchange program that equips wardens with transformational leadership skills and applies best practices for creating safer and more rehabilitative prisons. The Warden Exchange includes in-person residencies in different parts of the country, coaching, and live video discussions with top corrections experts and other dynamic leaders.



# **Restrictive Housing Strategies Program**

ADCRR is implementing the National Institute of Corrections (NIC) Restrictive Housing Strategies Program. The program is reshaping restrictive housing and instead, promotes positive behavior and accountability as a factor in deciding whether they progress through a restrictive housing program and whether they are ready for return to general population. The program allows restrictive housing inmates to engage in their own progress and has been shown to improve safety and communications for both incarcerated individuals and complex staff.





### **Security Audit Program**

ADCRR staff are participating in the National Institute of Corrections (NIC) Security Audit Program which provides risk assessment training to help people determine the likelihood of significant security problems or vulnerabilities due to inadequate policy, procedure, physical plant, and/or performance.

## **Crisis Intervention Teams Training Program**

Through a Crisis Intervention Teams Training Program based on Bureau of Justice Assistance (BJA) and National Institute of Corrections NIC models, ADCRR staff are gaining tools, strategies, and techniques to create and implement an effective Crisis Intervention Team (CIT). CITs help reduce crisis situations, improve safety, and promote better outcomes for incarcerated individuals, including those with mental illness.

