

2025 PRISON OPERATIONS STRATEGIC ROADMAP

Mission

Our mission is to enhance public safety across Arizona through modern, effective correctional practices and meaningful engagements

Vision

Reimagining Corrections

Principles

- Always deliver a perfect effort
- Transform power and control mentality into respect, rapport, and engagement
- Modernize correctional practices and develop staff for meaningful performance
- Be responsive, communicate effectively, and responsibly serve the public and population
- Develop solutions that promote systemic wellness and deliver positive, effective outcomes
- Center our work on transparency, accountability, and humanity

Goal 1: Build a Meaningful Organizational Culture and Promote Development of a Team

- 1.1 Improve and broaden communication methods to officers and supervisors using various strategies and incorporation of innovative platforms
- 1.2 Reduce staff disciplinary actions by 20% by focusing on education and training as methods for accountability
- 1.3 Utilize unit / complex recognition strategies to promote a positive work culture and enhance retention

Goal 2: Create and Implement Optimal Population Management and Progressions Strategies

2.1 Develop and implement an inmate incentive program in collaboration with Financial Services, EPCR, and Classification to improve the management of the inmate population towards an incentive proactive approach rather than a reactionary focus

Goal 3: Deploy Quality Service Delivery and Continuity of Care in Complexes and Communities

3.1 Develop and implement a Restrictive Housing Sergeant Training to enhance compliance in Jensen v Thornell

Goal 4: Achieve Modernization and Sustainability of Practices and Resources

4.1 Revise the current use of force review process and implement a process that is timely and focuses on the root cause of incidents

