

CENTURYLINK IS THE NEW INMATE TELEPHONE SYSTEM PROVIDER EFFECTIVE JULY 1, 2015

Transition will occur beginning June 22, 2015 based on an implementation schedule to be published no later than June 1, 2015

ALL TRANSACTION FEES ARE ELIMINATED

Includes setup fees, credit & debit card fees, bill statement fees, etc.

PER CALL RATES REMAIN THE SAME

PURSUANT TO FEDERAL LAW, SECURUS CANNOT TRANSFER FRIENDS & FAMILY FUNDS DIRECTLY TO CENTURYLINK. FRIENDS & FAMILY SHOULD CALL SECURUS AT (800) 844-6591 AFTER JULY 1, 2015 TO REFUND MONEY IN THEIR SECURUS ACCOUNT.

FRIENDS AND FAMILY – PREPAID ACCOUNTS

Friends and Family may establish a pre-paid account beginning June 15, 2015 by calling CenturyLink's billing agent ICSolutions at **(888) 506-8407** or online at www.ICsolutions.com OR simply follow the prompts when you receive your first call on the new system

INMATES – DEBIT ACCOUNTS

There will be no change to the debit purchasing process. CenturyLink will work with Securus to transfer all existing account balances or refund unused balances shortly after the cutover.

