

# CENTURYLINK IS THE NEW INMATE TELEPHONE SYSTEM PROVIDER EFFECTIVE JULY 1, 2015

*Transition will occur beginning June 22, 2015 based on an implementation schedule to be published no later than June 1, 2015*

## **ALL TRANSACTION FEES ARE ELIMINATED**

Includes setup fees, credit & debit card fees, bill statement fees, etc.

## **PER CALL RATES REMAIN THE SAME**

**PURSUANT TO FEDERAL LAW, SECURUS MAY NOT TRANSFER FRIENDS & FAMILY FUNDS DIRECTLY TO CENTURYLINK. FRIENDS & FAMILY SHOULD CALL SECURUS AT (800) 844-6591 BY THE CUTOVER DATE TO REFUND MONEY IN THEIR SECURUS ACCOUNT.**

## **FRIENDS AND FAMILY – PREPAID ACCOUNTS**

Friends and Family may establish a pre-paid account beginning June 15, 2015 by calling CenturyLink's billing agent ICSolutions at **(888) 506-8407** or online at [www.ICsolutions.com](http://www.ICsolutions.com)

## **INMATES – DEBIT ACCOUNTS**

There will be no change to the debit purchasing process. CenturyLink will work with Securus to transfer all existing account balances or refund unused balances shortly after the cutover.

