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CHARLES L. RYAN
DIRECTOR

November 19, 2015

Bruno Stolc
Warden
Red Rock Correctional Center
1750 East Arica Road
Eloy, AZ 85131

Dear Warden Stolc:

An assessment of Red Rock Correctional Center (CCA) facility operations was conducted on September 23, 2015 through September 29, 2015.

The assessment team concluded that the overall conditions within the facility were acceptable. Overall unit sanitation was above average. The team reported the relationship amongst the ADC Monitor Team, CCA management, line staff members, and inmate population is positive; staff members have a 'teamwork' approach which is evident in the relationship between ADC and CCA. However, the assessment did reveal several findings that require your attention and corrective action. The contract between the Arizona Department of Corrections (ADC) and the CCA, #120088DC documents specific provisions where it is stated the facility operator shall adhere to all applicable ADC policies. The findings and timelines for corrective action are as follows:

- CCA Warden has not been holding all required staff meetings. DO 112, Department Meetings requires regular meetings will different classes of personnel. ***Corrective action due immediately.***
- The Chief of Security does not complete a weekly report for inspections of inmate housing areas (DO 704, Inmate Regulations) and he does not include the results of these inspections in his monthly DO 703, Security/Facility Inspections report. These listed reports are required by ADC policy. ***Corrective action due immediately.***
- CCA Warden, Assistant Warden, and Captains have not attended all required NIMS courses. DO 509, Employee Training and Education requires that all supervisors with the rank of

Captain/CO IV through Warden attend ICS 300 and 400. These classes are often referred to as MAG 300 and 400. These classes are offered throughout the State on the ERMA website at www.erma.az.gov. *Corrective action shall take place as courses are available. Please communicate regularly with the ADC Lead Monitor to chart progress.*

- Inmate compliance with housing and personal grooming regulations was lacking and required greater attention to detail. Two CCA Captains were allowing inmates to not wear shirts inside their assigned cells. *Corrective action due in thirty (30) days.*
- The Red Rock Emergency Response Plan (ERP) does not contain the following required annexes: Employee Work Stoppage, Inmate Work Stoppage, Bio-Hazard Exposure, Inmate Death, Inmate Homicide, Utility Failures (gas, electric, and water), and PREA Incident. The ADC contract with CCA states the private prison shall provide a detailed incident management plan addressing inmate disturbances, employee work stoppages, strikes, or other serious events in accordance with the Department Order relating to the significant incidents. *Corrective action due within sixty (60) days.*
- CCA Supervisors were not trained in ADC required courses for Supervisor Essentials and DART for Supervisors 2015. This training could also improve DART proficiency. Please work with the ADC Lead Monitor to gain access to needed ADC Train the Trainer courses, and follow and monitor current schedules and curricula for these courses. *Corrective action due in thirty (30) days.*
- A DART drill was conducted at the facility. During deployment of the DART, the DART leader demonstrated poor tactics, splitting the team and losing his ability to direct the team. This decision confused team responders as to their roles and created an unsafe condition (cross fire) for responders. The DART response was lacking in knowledge by both team members and supervisory staff. Security staff members require additional drills and training to strengthen their knowledge of DART protocols. *Corrective action due in thirty (30) days.*

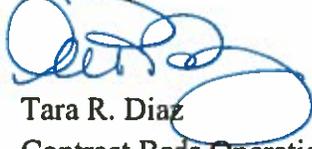
The findings listed in this document are not all-inclusive of the entire findings of the report. Some findings represent operational concerns or sound correctional practices not directly tied to the contract and/or a specific ADC Written Instruction. It is encouraged that these findings receive serious attention and the appropriate remediation.

Please provide a detailed corrective action plan to the findings within ten (10) work days from receipt of this letter. The corrective action plan shall be provided to ADC Lead Monitor, Deputy Warden Ed White.

ADC has conducted an in-depth review of its monitoring standards and processes. Modifications to how the Department monitors each contract have been implemented or are in process of being implemented. Please refer to Attachment B of this document for a detailed listing of the changes to the monitoring process.

Please feel free to contact me should you have questions or wish to discuss the contents of this letter.

Sincerely,



Tara R. Diaz
Contract Beds Operations Director
Arizona Department of Corrections

Encs: Attachment A
Attachment B